

Official Record Index

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3.	Notice (if appropriate) to customers/district personnel of suspension	3/25/2011
4.	Highway map with community highlighted	3/25/2011
5.	Eviction notice (if appropriate)	3/25/2011
6.	Building inspection report and original photos of building deficiencies (if appropriate)	3/25/2011
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9.	Worksheet for calculating work service credit	3/25/2011
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Item No.	Description Date Entered	into Reco
22.	Returned customer questionnaires and Postal Service response letters	6/13/2011
23.	Analysis of questionnaires	6/13/2011
24.	Community meeting roster	4/15/2011
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26.	Memo: Community meeting letter (if community meeting held prior to questionnaire)	6/6/2011
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28.	Congressional inquiries and Postal Service response letter	6/7/2011
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30.	District notification to Government Affairs	6/13/2011
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33.	Proposal exhibit	6/13/2011
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36.	Round-date stamped proposals and invitations for comments from affected offices	9/6/2011
37.	Notification of taking proposal and comments under internal consideration	8/22/2011
38.	Customer comments and Postal Service response letters	9/6/2011
39.	Premature Postal Rate Commission appeal and Postal Service response letter (if appropriate)	9/6/2011
40.	Analysis of comments	9/6/2011
41.	Revised proposal (if appropriate)	9/6/2011
42.	Updated Form 4920 (if appropriate)	9/6/2011



Item No.	Description Date	te Entered into Record
43.	Certification of record	9/6/2011
44.	Log of Post Office discontinuance actions	11/18/2011
45.	Transmittal to Vice President, delivery and retail, from district no customer service and sales	nanager, 9/19/2011
46.	Headquarters' acknowledgment of receipt of record	9/22/2011
47.	Final determination from Headquarters	10/24/2011
48.	Instruction letter to postmaster/OIC on posting	11/23/2011
49.	Round-date stamped final determination cover sheets	
50.	Postal Bulletin Post Office Change Announcement form	
51.	Final Determination instruction letter from headquarters	10/24/2011
52.	Appeal letter (if appropriate)/No appeal letter	
53	Public notice postings on appeal (if appropriate)	
54.	Postal Rate Commission opinion on appeal affirming final deter	mination (if appropriate
55.	Vice President, delivery and retail, instruction letter	
56	Letter to customers	
57.	Notification to local Address Management Systems (AMS) to up	odate AMS database
58.	Announcement in Postal Bulletin	



03/22/2011

GAIL DUBA DISTRICT MANAGER HAWKEYE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the IA-05 congressional district.

DISTRICT MANAGER		DATE
GAIL DUBA		03/22/2011
Approval to Study for Discontinuano	et.	
Manager, Post Office Operations		
KENT GOCHENOUR		
	eclining volumes, declining workload, revenue, id regular service by an alternate means.	and the ability of the
	n the postmaster retired on 02/03/2010.	
ZIP Code Change:	Yes NO ZIP Code	
Total Customers:	182	
City Delivery:	ti	
Intermediate HCR:	0	
Intermediate RR:	89	
Highway Contract Route (HCR):	0	
Rural Route (RR):	o	
General Delivery:	0	
Number of Customers: Post Office Box:	93	
Near Miles Away:	9.0	
Near Office Name.	DOON PO	
ADMIN Miles Away:	12.0	
Proposed Admin Office:	ROCK RAPIDS PO	
County:	Lyon	
Finance Number:	180243	
EAS Level	11	
Zip+4 Code:	51230-7707	
Post Office Name:	ALVORD	



Docsett 1552604

			NOTICE OF POST O	FFICE E	MERGEN	CY SUSPENSION	
A. Office	É						
Name	ALVORD					State: IA	Zip Code 51230
Area:	WESTERN				District	HAWKEYE PFC	a les et les sette (California)
Congres	sional District:	IA-05			County:	Lyon	
EAS Gra	de:	11				Finance Number:	180243
Post Off	DE V		Classified Station			Classified Branch	CPO

· There was no Emergency Supension for this office

Prepared by:	Karen Lenane	Date	03/25/2011
Titler	HAV/KEYE PFC Post Office Review Coordinator		
Tele No:	(319) 399-2902	Fax No.	(319) 399-8502

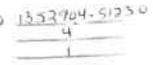


27239	55							
A. Offic						G277602 - 73601		
Varne	ALVORO					State: 1A	Zip Co	de 51230
Area:	WESTER ssional Distri	N.	1A-05		District County.	HAWKEYE PFC		
EAS Gr	ade.	L.	11	_	. County.	Finance Number	180243	
Pust Of	lice	~	Classified Station	這		Classified Branch		CPO
turn w	es no Emer	gency	y Supension for this office					
Prepar	ed by:	-	en Lenané				Date	03/25/201
Title		HAY	WKEYE PFC Post Office Review	Coordinat	or			rosees.
Tele N	00	(315	9) 399-2902			39	Fax No	(319) 399-5502





COOTET NO III NO HAGE



Post Office™ Locations

PRINT BACK



Post Office 14 Location -ALVORD 217 N MAIN ST ALVORD IA 51230-7707 (800) ASK-USPS

(800) 275-8777 (712) 473-2260

1.7 mi

Business Hours Mon-Fri 7 30am-11 30am

12:30pm-4:15pm Set 9:00am-10:45am

Sun closed Services PO Boxes Online

Beraice nours may very. Priorie. chock till for business fillions

Post Office " Location - LESTER 311 MAIN ST LESTER IA 51242-(800) ASK-USPS

(800) 275-8777

Business Hours Mon-Fri

7:30am-11:30am 12 30pm-4 15pm Sat

12:30pm-4:00pm

9:30am-11:00am

Sat

Sun closed

6 45am-8 30am Sun closed

(712) 478-4321 5.3 mi

Services

PO Boxes Online

Sensite nours may easy (98888) chieck like for business nours.

Post Office ™ Location -INWOOD 201 S MAIN ST INWOOD, IA 51240-7807 (800) ASK-USPS

> (800) 275-8777 (712) 753-4400

5 6 mi

Services **Business Hours** PO Boxes Online Mon-Fri 7:30am-11:30am

Service hinds rolly vary. Mississi chards link for business hours.

Post Office™ Location - DOON **Business Hours** Mon-Fri

Services PO Boxes Online 223 MAIN ST DOON, IA 51235-7710 (800) ASK-USPS (800) 275-8777 (712) 726-3485

7:30am-11:30am 12.30pm-4 15pm 7:30am-9:45am 9,45am-9,45am Sun closed

Service Hillith Hwy vwy. Pindie check and for business fature

1352904-51230 NO

Post Office™ Location -LARCHWOOD 935 BROADWAY ST LARCHWOOD, IA 51241-7766

(800) ASK-USPS. (800) 275-8777 (712) 477-2323

8.2 mi

7.2 mi

Business Hours Mon-Fri 8:15am-12:00pm 1.30pm-4.15pm Sat

8:30am-9:30am Sun dosed

Services

PO Baxes Online

Sorvice hours may yary. Pringle. check from for business hours.

Post Office™ Locations near 51230

By City

COOVERDHAL INVIVOIDE MOOR ALVORD LESTER By ZIP Code 58 173 56138 571127 57013 51242 51240 51235 51241 51248 51247 57005 57110 51239 51237 5706a 67034 56116 56129 57002 51234

People and Business Search Find people and businesses at White-Pages 2001

People Search Search for a person and perform a reverse lookup on phone numbers and addresses:

Business Search Search for a business by name or category nationwide

Rayoner Frone Number See who is calling you

Copyright © 6006-2011 WhitePapes com 1 mps Nation and Tarley.

Velor Propert White Pages, also marry



Eviction Notice A. Office ALVORD WESTERN Name: State: IA Zip Code: 51230 HAWKEYE PEC District Area: Congressional District IA-05 County: 180243 EAS Grade 11 Finance Number CPO Post Office Classified Station Classified Branch

There was no evection notice for this office

 Prepared by
 Karen Lenane
 Date:
 03/26/2011

 Title:
 HAVKEYE PFC Post Office Review Coordinator:
 (319)

 Tele No:
 (319)
 399-2902
 Fax No:
 389-5502



	CRA-192L SEA		D.S.H. P. Carrier		ction Rep		
A, Office							
	ALVORD				District	State IA HAVIKEYE PFC	Zip Code 51230
CONTRACTOR AND ADDRESS OF A	WESTERN shall District	IA-05		_	County	Lyon	TITLE CONTROL
EAS Grade		11				Finance Number:	180243
Post Office			Classified Station			Classified Branch	CPO

There was no building inspection report nor photos for this office

 Prepared by.
 Karen Lenane
 Date
 03/25/2011

 Title
 HAWKEYE PFC Post Office Review Coordinator
 (319)
 (319)

 Tele No.
 (319) 299-2902
 Fax No.
 (319)



Front of the Post Office



Back of the Post Office



Looking North from the Post Office



Looking South from the Post Office



Looking South from across street from PO



Looking North from across street from PO



Front of Post Office



Knobloch Automated Machine



Vander Brink Trucking



Vender Brink Design



City Park from the street



Alvord Fire and Rescue



Alvord City Office



Boer Insurance



Lyon County Shop



American State Bank



Railside Cafe



Alvord Food Stop (rear of Café)



Direct Liquor - back of café



Alvord Car Wash



Trackside Service and Repair



Lighthouse gas pump



Entrance into town from the North



Alvord Storage



Alvord Community Center/Town hall



Alvord Gun Club



City Park Ball Diamonds



City Park - new shelter house from inside park



Farmer's Elevator



Leloux Trucking



Rose Photography - opening soon



Entering town from the West



Christ Lutheran Church



Destiny Youth Ranch



Development plots on the Southeast side of town



Boer and Attema Trucking



Meyer Construction



Entering town from the South



Destiny Youth Ranch House



Nagel Construction

PS Form 150 Postmaster Workload Information

Post Office, State & Zip Code ALVORD, IA 51230		Postmaster's Signature FO2YR0	Date 03/25/2011
Cistrict Office, State & Zip Code HAWKEYE PFC, IOWA 52408		District Manager's Signature Gail Duba	Clare 03/25/2011
(Check Box)			
✓ Vacancy Management Review	RFR	See Instru on Reven	
1. Current Office Level			11
2. Finance Number	(5-6	9	80243
3. General Delivery Families Served	(7-9		300
Post Office Boses/Call Boxes Rented	(10-1	5)	97
5. Prositte City Deliveres	116-3	0)	ō
6. Administrative Rural Boxes Served	(21-2	5)	0.
7. Intermediate Rural Boxes Served	(26-3	93	89
Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-3	5)	0
9. Administrative Highway Contract/Star Route Boxes Served	(36-3	9)	0
10. Intermediate Highway Contract/Star Route Boxes Served	(40-4	5)	0
11. Administrative Responsibility for Intermediate Highway Contract/Sta/ Route Boxes for Ott	her Offices (44-4	71	0
12 Number of Carrier Stations/Branches	(48-6	9)	D.
13. Number of Finance Stations/Branches	(50-5	1)	n
14. Number of Contract Stations/Branches & Community Post Offices	(52-6	3)	D
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "W" for no) (If you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)	(54		N
15ii. Duration of Experience A Seasonal Workload? (miximum or 8 weeks)	(55-5	6)	D
TE. Does Office Perform Outgoing Distribution for Other Offices?	(57):	N
17. Does Office Perform Incoming Distribution for Other Offices?	(58	1	N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59	,	JN .
To You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Ox	en Offices (90)	N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own	(81	1	Ŷ
21. Do You Have Reappropriately for Vehicle Maintenance Facilities?	(62	5	N
ži.	(63)	
Does Your Office Have Administrative Responsitility for an Air Transfer Office? 23	(64	50	N
74 (S. 1704) (2017) (S. 1704) (S. 17	(65		116
25	111.00	700	127
24. Does Office Have MPLSM/SPLSM?	3.554	>	N N

PS Form 150, January 1983.

PS Form 150, Postmaster Workload Information

Docket 1353904 Page Nor 8e

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Daff Boxes Revited	.97	.0
Possible City Detverses	.0	0.7
Administrative Rural Boxes Served	0	a a
Intermediate Rural Boxes Served	89	
Administrative Responsibility/Number intermediate Rural Soxes	.0	.0
Administrative Highway Contract/Star Route Boxes Served	10	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	- 0	0

Instructions

- 1. Enter current evaluated office level
- Enter the 6 digit post office finance number.
- 3 Enter number of general delivery families served.
- 4 Enter total number of post office boxes and ball boxes rented. Do not confuse with the lots: number available. The total should include boxes remed at classified stations/branches as well as the man office including GPD's.
- 5 Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621. Carrier Route Report for the previous accounting period.
- 6 Enter the number of administrative boxes served. This is the number of nural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a camer administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxies served. This is the total number of star route boxies served within your ZIP Code ONLY by a contractor for whom you, have administrative responsibility. Do not include boxies on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIF Code CNLY by a commatter who administratively reports to another Postwaster. For credit the mail must be incoming to your office and separated to the contract route by you or your emicoyees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of floores served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of alternation office.
- 12 Error the number of classified stations and/or branches that have camer delivery service.

- Enter the number of classified finance stations and/or branches /arthout corner delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community cost offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box cellvery unit serviced by a rural carrier
 - A community cost office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload norease the terms shown on the seasonal workload portion of the form must show a 25% increase and must fast for a imminiour of 8 weeks. The Christias Season is not to be considered as a seasonal workload norease. Should your office have a seasonal workload norease you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16 Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a outing, facing and cancelling operation?
- 17 Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 12 Does office separate incoming mail to carrier routes for other associate offices?
- 10 Does office separate all incoming letter size mail to city, rural and/or star routes?
- 20 Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC ?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23 Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24 Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 26. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet for calc	ulating Workle	ad Service	Credit	(WSC) for	Post Of	fices		
Office Name	ALVORD	- 2							
Office Zip+4.	51230 -7707	District	HAWKEYE	PEG:					
		Act	tivity WSCs						
General Delivery	Families Served (Item 3,	PS Form 150)				0)	1.0	\$ =	- 0
	s/Call Boxes Rented (Iten					_	(1.0	=	93
	iveries (Item 5, PS Form					_	(1.33	=	- 0
	ral Boxes Served (Item 6	Carried Control of the Control				7	(10	175	0
	al Boxes Served (Item 7.					39)	0.7	: 1₹	62
	rsponsibility for Intermedi m 150)								
Wilder 10 10 10 10 10 10 10 1	Wild Strategies and the			7.00		0 >	0.3	#	0
Administrative Hi	ghway Contract/Ster Rou	te Boxes Serve	đ						
(Item 9, PS For	m 150)		0.0000000	1,000		0 3	(10	36	:0
	way Contract/Star Route				-				
(Item 10, PS Fo	vm 150)			1000		0 3	0.7	36	30
Administrative Re	esponsibility for Intermeda	ate Highway Co	intract/Star F	enute	_		C U.7		- 50
	Offices (Item 11, PS Form				WW.	0_0	0.3	300	0
	To	otal Activity WS	C9	0000	X111	===3			155
		Rev	renue WSCs	6					
First	25	revenue units	1.00	×	25 units			25.00	
Next	275	revenue units:	0.50	x	26 units		=	13.00	
Next	700	revenue units	0.25	X	0 units		=	0.00	
Next	5000	revenue units.	0.10	X.	0 units		=	0.00	
	Balance of	revenue units:	0.01	X	0 units		=	0.00	
	Total revenue W	SCs						38.00	
Activity WSCs	155 + Revenue W	SCs =38.	00 Base	WSCs	193.00	= EA	AS Grade	11	_
Previous evaluat	ion: EAS grade	11							
Effective date of	change in service hours:						- 11	appropriate	1
	exists, hours must reflect	t the appropriat	e EAS grade	ő					K-1
Worksheet comp	leted by	CHANGAS PERMIT		W.					
KAREN LENANE			KARE	NSLE	NANE@US	SPS.GO	<i>y</i> .		
Printed Name			Signat	ure					-
HAWKEYE PFC	District Review Coordina	tor	03/25/						
Title			Date						



03/25/2011

OIC/POSTMASTER

SUBJECT: ALVORD Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to ALVORD customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the ALVORD Post Office for a 2-week period. The surveys should begin 03/26/2011 and end on 04/08/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 04/09/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact KAREN LENANE, Post Office Review Coordinator, at (319) 399-2902.

KAREN LENANE

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1352904
Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1352904
Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1352904

Besler 1727/01 / 1221 Seen Ne. 10 Page Ne. 1

Window Transaction Survey

		W	ndow Transaction Survey		
PO Name	ALVORD	ZIP+4	51230 - 7707	Completed By	FOZYRO
Survey Period	03/26/2011	through	04/08/2011	1	

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A. Window Transaction Record, PS Form 2007-B. Window Transaction Survey. Use hash marks (IIII) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days. in the survey period.

		Priority				Certified		
Day/Date	Postage Sales (777)	Parcel Money Orders (1.083)	Express Registered C.O.D (1.959)	Passports Meter Settings (5.06)	Box Rent (2.875)	Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 03/26	3	4	0	0	0	0	0	3
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	14	10	0	0	0	0	0	4
Tue - 03/29	10	2	0	D	1	2	0	4
Wed - 03/30	12	99	0	Ð	0	0	100	3
Thu - 03/31	13	4	o	0	0	+	0	*
Fri-04/01	11	5	0	D	0	4	2	2
Sat - 04/02	2	0	0	0	0	.0	0	ę»
Sun - 04/03	0	0	0	0	0	0	0	0
Mon - 04/04	8	0	0	0	0	0	0	ю
Tue - 04/05	50	8	0	0	0	0	2	4
Wed - 04/06	7	4	0	0	0	0	0	4
Thu - Da/O7	10	8	0	0	0	0	0	4
Fri - 04/08	12	4	0	0	0	0	1	ব
TOTALS	122	49	0	0		4	9	43
Time Factor	777. X	1.083	X 1.959	X 5.05	X 2.875	X 1.792	X 1.787	X 1.158
Daily Average	7.9	4.4	0.0	0.0	0.2	9.0	60	4.3
Average Number Dally Transactions:			48	89.00	Average	Average Daily Retail Workload in Minutes	Setsif utes	18.3
Thu - 04/08 Fri - 04/08 TOTALS Time Factor Daily Average Average Number Daily Transactions:	10 122 122 X 777 7 7.9	1,083 4,4 4,4		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 1 2 875 O 2 Average Workloo	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		1 6 6 X 1.787 X 1.787 X 8 tail utea

Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

ALVORD 51230 - 7707

Dates Recorded

03/26/2011 through 04/08/2011

Date	Le	tters	F	ats	Par	rcels	Ot	her
	First Class	Standard	First Class	Standard	Priority	Standard		11
Sat - 03/26	620	16	105	328	2	14	0	. 0
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	625	9	145	236	4	19	.0	0
Tue - 03/29	462	14	23	153.	1	9	.0	0
Wed - 03/30	284	4	38	225	2	6	.0	- 0
Thu - 03/31	593	3	33	137	7	9	0	-0
Fri - 04/01	617	4	67	68	2	9	.0	0
Sat - 04/02	952	7.	125	96	4	11	.0	0
Sun + 04/03	0	0	0	0	0	0	.0	
Mon - 04/04	621	17	145	140	5	14	0	0
Tue - 04/05	752	3	25	212	- 1	4	0	0
Wed - 04/06	596	10	330	1B3	3	4	0	0
Thu - 04/07	574	5	148	66	7	9.	0	0
Fri - 04/08	499	2	39	249	1	11	0	0
TOTALS	7,195	94	1,223	2,090	39	119	0	0
Daily Average	599.6	7.8	101.9	174.2	3.3	9.9	0.0	0.0

Signature of Person Making Count

ng Count FQ2YR0

Printed Name:

FQ2YR0

Date:

04/08/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Seguenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Docker, 1352/014 - 51230 frem Nor, 12 Page Nor, 1

Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

ALVORD 51230 - 7707

Dates Recorded

03/26/2011 through 04/08/2011

Date	Le	tters	F	ats	Pa	rcels	Qt	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/26	45	0	4	.0	2	1	2	D
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	158	0	15	- 30	2	6	1	. 0
Tue - 03/29	74	0	8	0	0	0	2	0
Wed - 03/30	238	0	5	0	0	3	1	0
Thu - 03/31	160	0	28	0	1	0	1	0
Fri - 04/01	361	0	15	0	1	3	1	0
Sat + 04/02	20	0	1	0	0	0	1	0
Sun - 04/03	0	0	0	0	0	0	0	0
Mon - 04/04	413	0	5	0	0	0	1	0
Tue - 04/05	338	0	3	0	6	. 4	3	0
Wed - 04/05	290	0	3	0	2	1)	1	.0
Thu - 04/07	340	0	7	0	0	0	1	0
Fri - 04/08	214	0	8	0	- 1	1	1	0
TOTALS	2,651	0	102	0	15	19	14	0
Daily Average	220.9	0.0	8.5	0.0	1.3	1.6	1.2	0.0

Printed Name:

Date

FQ2YR0

06/09/11



03/31/2011

OIC/POSTMASTER

SUBJECT: ALVORD Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the ALVORD Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the ALVORD Post Office, Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 04/14/2011. This information will be entered into the official record for public viewing.

Post Office Box	97
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	89
Intermediate HCR	()
City Delivery	- 0
Total Customers	186

If you have any comments on alternate means of providing services to the ALVORD customers, please provide them below:

KAREN LENANE Post Office Review Coordinator

Comments:

Knobloch Automated Machine, 223 Main St. Vander Brink Trucking, 317 Main St. Leloux Trucking, 302 1st St. Boer Insurance, 215 Main St. American State Bank, 212 Main St. Trackside Repair, 201 Main St. Meyer Construction, 607 Seefield St. Nagel Construction, 103 Main st. Farmers elevator, 208 3rd St. Alvord Gun Club, 201 Gun Club Rd. Alvord Fire Dept., 304 Main St. Railside Cafe, 211 Main St. Christ Lutheran Church, 310 1st. St. JKA Parts, 507 2nd St. Destiny Youth Ranch, 408 Seefield St. Rose Photography, 307 3rd St. VanderBrink Design, 317 Main St. Direct Liquor, 211 Main St. Boer Trucking, 402 2nd St Attema Trucking, 407 Seefield St.

cc: Official Record



03/28/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the ALVORD Post Office, 51230 - 7707, located in Lyon County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

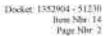
Thank you for your assistance in this matter

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC

NBR records of mail theft or vandalism: 2

Comments/Findings:

ce: Official Record





04/01/2011

Blythe Bloemendaal, Lyon County Sheriff 410 S Boone St, Rock Rapids, IA 51246

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the ALVORD Post Office, 51230 - 7707, located in Lyon County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism:

On 5/18/09 - Several Juven los entred 46/01
of the post office and did gain entry to some of the

ce: Official Record

	Post Office Name	ALVORD	Office Survey Sheet	51230-7707
	Congressional District	1A-05	Dute	08/29/2011
			uctural defects, sefety hazards, luck of n aciencies or factors to consider.	unning water or restrooms (if so,
ï	Is the facility accessible	to persons with disabilities	Yes Yes	No.
3:	Lease terms? 30-day can	scellation clause? Expir	es 1/31/2014, 30 day termination clause	
4,	Are suitable alternate qu NA Management initiate		pendent Post Office? If so, where?	
5.	List potential CPO sites. NA Management mitian			
6.		eter customers or permit m em by name and address. PO Box 116	nikers" ✔ Yes No	
7	Which career and noncur I PMR who will be reas		cted and what accommodations will be	made for them?
i.	box be retained? Will a lo	cked peach be utilized?	f at what times? How will this he affected	ed by discontinuance? Will a collection
		nil at 7:30 and picks up at		
	How many Post Office I		107	
	How many Post Office I		97	
	What are the window se	rysee hours?	07:30 - 11:30 12:30 - 16:15 09:00 - 10:45	26000
	What are the Johby hour	49	24 hours	
	y use are use tomby from	41	24 hours	
ij,		cases of mail theft or yanda uil theft or yandalism repo	lism reported to the postmaster/OfC* Exted by Postal Inspection	xplain.

Docket 1332904 - 51270 Page No. 13 Page No. 2

1 limited		
Empty 1 - 1 bloc		
Are ther hundien none	re any special customer needs? (People who cannot read or write, who cannot drive, who ps, etc.) How can these people be accommodated?	have infirmities or physical
Rural o		K42
b.		✔ Yes No
	If no, what accommodations will be made to adjust the route?	Make Adjustments as needed
0.	How many boxes and miles will be added to the route?	97, box 0.25 Miles
d.	What would be the additional annual expense if the route is increased?	14253
e. E	What is the one-time cost of CBU/parcel locker installation (id appropriate)? At what time of the day does the carrier begin delivery to the community?	0 11:30
	Will this delivery time be affected if the office is discontinued? (Y or N)	Yes Nu
	If so, how?	Delivery times will be later
discont	inuced? If so, how (Cost)? 📝 More Same Less	se at the office to be
	Are the handler none Rural of the discont	Rural delivery/ECR delivery a. What is current evaluation? b. Will this change result in the route being overbardened? If no, what accommodations will be made to adjust the route? c. How many boxes and miles will be added to the route? d. What would be the additional annual expense if the route is increased? e. What is the one-time cost of CBU/parcel locker installation (id appropriate)? I. At what time of the day does the carrier begin delivery to the community? Will this delivery time be affected if the office is discontinued? (Y. or N) If so, how? Are the Post Office box fees at the facility that will provide alternative service different from the

Community Survey Sheet

	Post Office Name	ALVORD	ity Survey Sheet	51230-7707
	Congressional District	IA-05	Date	04/12/2011
÷	Incorporated?		✓ Ves □ No	
	Local government provi		Mayor and Council	
	Police protection provid		Lyon County Sheriff Alvord Fire Departmen	1
	Fire protection provided School location:	l by:	West Lyon School Dist	
	none - facilities plannin	ercial, or business growth is ex-	pected? (Please document your source)	
4.	Are there any special co Is the Post Office facilit	special historical events related immunity events to consider? y a state or national historic lan d estate office when verification	dmark (see ASM 515.23)?	
5.		economic make-up of the comr If employed individuals.	munity (e.g., retirees, commuters, self-emp	loyed, farmers)//
ĸ.	school bus stop, communi Do employees of the office What provisions can be no	to offer assistance to senior citizende for these services if the Po-	ue, government form distribution center. zens and handicappedy? st Office is discontinued?	
	School bus stop for the se	hool children. Bulletin board to isinesses, churches, and residen	se. Residents may continue to meeting infl	ermally, socialize, and shar

Highway Contract Route Cost Analysis Form

			Highv Estimated C	vay Contract Route ost for Alternative S	ervice	
Office I	Name:	ALVORD	 MACOCAS	66801000ADATESAC		
Office a	Zip+4:	51230 -7707	District	HAWKEYE PFC		
1.		number of additional be added to the route		0	x 3.64 hours per year	0.00
2.		number of additional se added to the route		0.00	x 10.40 hours per year	0.00
					Total time added to the route	0.00
3.	Enter the (Contact Officer)	HCR hourly rate Area Manager, Purchasi	ng/Contracting			0.00
		Total additiona	I compensation	on (HCR hourly rate	x total time added to the route)	0.00

Rural Route Cost Analysis Form

Docket: 1352904 - 51230

Hem Nor 17 Page Nor 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office N	ame	ALVORD	9000000	WWW.0000000000000000000000000000000000		
Office 2	Sp+4:	51230 -7707	District	HAWKEYE PFC		
10	Enter the n	umber of additional added to the rural route		97		
2.	miles to be	umber of additional added to the route		0.25		
	Enter the v	olume factor		2.83		
				Total (addition	nal boxes x volume factor)	274,51
3.		number of additional boxes d to the rural route		97		
	Centralize			0.00	x 1.00 Min	0.00
		route boxes		0.00	x 1.82 Min	0.00
		on-L route boxes		97.00	x 2.00 Min	194.00
				т	tal additional box allowance	194.00
4,	Enter the no	umber of additional daily nate	niles to be ad	ded to0.25	x 12 Mileage Standard	3.00
				Total (miles	additional minutes per week carried to two decimal places)	471.51
5.		onal annual minutes minutes per week year)		471.51	x 52 Weeks	24,518.52
6.		onal annual hours annual minutes/ per hour)		24,518.52	/ 60 Minutes	408.64
7.	Enter the n national pa carrier, con	ural cost per hour (see yroll summary report – rur solidated)	al	34.88		
		3	otal Annual	Cost (additional annua	hours x rural cost per hour)	14,253.43
8.	Enter lock	pouch allowance (if applic	able)			0.00
					minus lock pouch allowance)	14,253,43

POST OFFICE CLOSING OR CONSO Fact Sheet	LIDATION PROPOSAL		1. Date Prepared 04/12/2019
Post Office Name	1, State and ZIP + 4 Code		
ALVORD District, Customer Service 8, Area, Customer Service	IA. 91290-7707 E. Courky	7. Congressi	onal District
HAWKEY EVIC Reason for Proposal to Discontinue tody for decorations to see to decoration to the seed on deciring states, declaring workload, reverse, and the tody of the Prostal Service to provide flocials and regular service by an afternate	Lyon	. Proposed Permanen	n Allumate Service
11. Staffing		I. Hours of Service	
A PW PW PW Vacancy Research & Date: recently Occupred contrological	a, Tette M-F pr 3d - 11:30:12:30 - 18:15	5st 09:00 - 15:45	Total Winklow Hours Per Week
E. OC Career Inter-Career	a Lubby Time M-F 24 hours	Sel 34 Years	36.75
c. Current PM: PIGSTTICH Level Downgraded from EAS-11 (1909EAS-11 II. No of Clerks-G to of Cereer-S No of Steven-S No of Soreer-S No of Soreer-S		··	
15. Number of Customers Served	100	Daily Volume (Pieces	
General Dalinary D	Types of Mad	Received	Dispatched
6. F.O. Baix 97	4 FISH-Class	607	220
z. Oty Delivery 5	ti Newspaper	270	
II. Rural Delivery	c. Parcel	18	2
e. Highway Coxtract Route Box 0	d Other	0	
Tited 97	a Tirlal	898	291
y Not Receiving Dupt cote Service 0	f. No. of Postage Winters		- 0
N. Average No. Dails Tresentains 1 18.95	g No. of Permits		0
Finances a, FV 3008 1009 1070	Receipts 5 20:322 5 21,123 5 19:504	b. EAS Step 1 PM Basic Salary (no Cols) 1 20166	c, PM Fringe Benefits (33,8% of b.) 511,111
Total recognitions [K] (m)	table abunate quarters and	of Yes, must various by) sig Office (Proposed) Fig. 18 30 18 30 19 734 1932	No Athas Away 12.0 SAT SE DO TIPOS SAT ZA ISSUE
Anobicch Automated Machine, Verder Brine Trucking, Letous Trucking, Siley Insurance, American State Bank, Trackade Raphin, Meyer Cerestruction, Nagal Construction, Farmers elevator, Ralabido Cafe, JMA Parts Destroy Yaudi Hands, Rose Photography, VanderBrink Design, Direct Liquor, Boer Trucking, Affama Trucking	PO Bores Available: 39	EAS Level	3 ARIUS AMAY 9.0 SAT CV 30 09-45 SAT TATROUS
70000	gared by 19ap Wire		Passprove No. ACT
Printed Name and Title SARA LINDAUER	EARA LAIDAUER		(319) 366-2602
PC Classification Coordinator Name Talephone No. AC () KAREN LSINANE (218) 349-3502 PS Form 4920, Julie 1950	CEDAR RAPIDS, IOWA		

ľ



A. Offic	s.								
Name	ALVORD				BLUL	State: IA HAWKEYE PFC	Zip C	Code: 5	1230
Area:	WESTERN sional Distric				District: County:	Lyon		_	
EAS GR	ade.	11				Finance Number	18024	3	
Post Off	ice	M	Classified Station			Classified Branch		CPO	
Thus for	m is a place i	nalder for nur	mber 19. And the verificat	ion of new	rservice (ype is complete.			
Prepa	red by:	Karen Lena	ne				Date:	183	06/10/201
Title:	,	HAWKEYE	PFC Post Office Review	Coordinat	or				n=925
Tele N	40:	(319) 399-2	902				Fax No:		(319) 399-5502



03/29/11

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OIC/POSTMASTER

SUBJECT: ALVORD Post Office

Enclosed are questionnaires addressed to customers of the ALVORD Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/14/11 for further review.

Karen Lenane

Post Office Review Coordinator

Enclosures

Docket: 1352904 - 51230

Item Nbr. 21 Page Nbr. 1



3/29/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the ALVORD Post Office retired on 02/03/2010. A review of the business activities of the Post Office revealed that the office workload had declined. This reduced workload suggests that the maintenance of an independent office at ALVORD Post Office may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal service, to cluster box units or curbside mailboxes. This service would be performed by a rural route carrier emanating from the Rock Rapids Post Office and would involve closing our operation at the ALVORD Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about the some of the services available from the carrier. Retail services are also available at the ROCK RAPIDS PO, located 12.0 miles away. Hours of service at this office are 8:30 am to 4:30 pm, Monday through Friday, and on Saturday 8:00 to 10:00. Post Office box service is available at this location at decreased fees.

In addition retail services are also available at the DOON PO, located 9.0 miles away. Hours of service at this office are 7:30 am to 11:30 am, 12:30 pm to 4:15 pm Monday through Friday and on Saturday 7:30 am to 9:45 am.

I invite you to think about a possible change to rural carrier delivery. Please return the enclosed questionnaire by 94/14/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Alvord Town Hall on 04/14/2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998

Enclosures:

Questionnaire and return envelope

Carrier delivery information CBU information sheet

Summary of Post Office Change Regulations

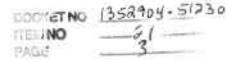


2.

Docket 1352904 - 51230 Nam Nor J Page Nts. J

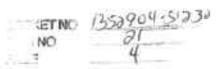
Postal Service Customer Questionnaire

Julying Stamps Mailing Letters				
Mailing Letters	174-41			Second .
Mailing Parcels				
Pick up Post Office box mail				
Pick up general delivery mail				
Suying money orders				
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
Sending Express Mail				
Buying stamp-collecting material		\Box		
Postal Services				
Entering permit mailings	YES YES	□ NO		
Resetting/using postage meter	YES	□ NO		
ostal Services				
Picking up government forms such as tax forms)	YES	□ NO		
Using for school bus stop	YES	□ NO		
Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
f yes, please explain:				
Using public bulletin board	YES	□ NO		
Other	YES	□ NO		
If yes, please explain.				
ou pass another Post Office during business hours while traveling to or from w	ork, or shop	oing, or for	personal n	eeds?
	YES	□ NO		
If yes, please explain:				
	Pick up general delivery mail Suying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Postal Services Entering permit mailings Resetting/using postage meter ostal Services Picking up government forms such as tax forms) Using for school bus stop Resisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other If yes, please explain:	Dick up general delivery mail Suying money orders Dibtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Postal Services Entering permit mailings Resetting/using postage meter Discking up government forms Such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. Tyes Pies please explain: Using public bulletin board Differ Tyes, please explain: Du pass another Post Office during business hours while traveling to or from work, or shopp YES	Pick up general delivery mail Suying money orders Dibtaining special services, including Certified Mail, Registered Mail, Insured Idail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Postal Services Entering permit mailings Resetting/using postage meter Picking up government forms such as tax forms) Using for school bus stop Postal Services YES NO Postal Services NO Postal Services NO Postal Services NO Other YES NO	Pick up general delivery mail



	Ţ	Better		Just as Good		No Opinion		Worse
1	fyes, p	lease explain						
F	or whices	h of the following d	o you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain th	ese
[\exists	Shopping						
1	3	Personal needs						
[Banking						
1		Employment						
	- ×	Social needs						
1		Oddia: Hooda						
D	o vau n		ousinesses ir	the community?				
D	o you o	currently use local to	ousinesses ir	the community?				
	1	currently use local b		the community?	ontinued?			
	1	currently use local b			ontinued?			
	1	Yes No			ontinued?			
11	1	Yes No			ontinued?			
If me:	1	Yes No			ontinued?			
	yes, w	Yes No			ontinued?			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire,



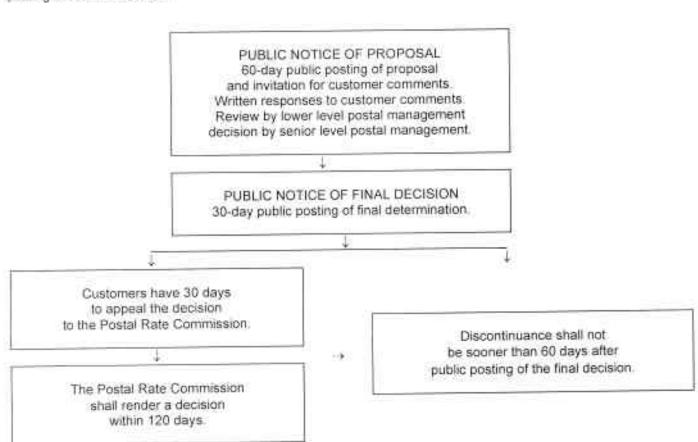


SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an 'Invitation for Comments,' which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Rate Commission in Washington, DC. The Postal Rate Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.





POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

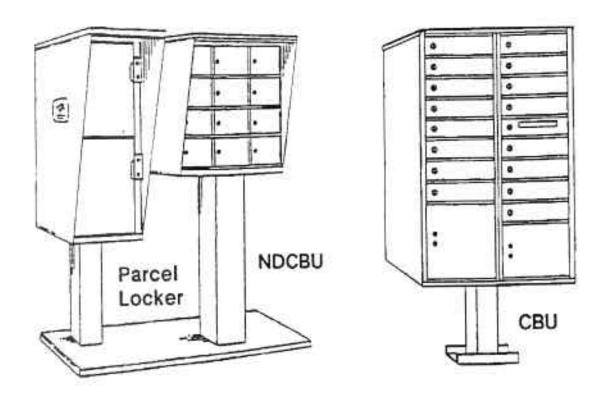
Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.



Cluster Box Units



Neighborhood Delivery and Collection Box Units (NDCBUs) and Cluster Box Units (CBUs) are secure, free-standing units of individually locked mail compartments that are provided, installed, and maintained by the Postal Service at no cost to customers. These units benefit customers in time and money because they eliminate the customer's cost to install new boxes, and any future replacement and maintenance. A significant benefit of the NDCBUs and CBUs is the security they provide against mail theft and mailbox vandalism. Another advantage is the convenience of depositing outgoing mail in the designated collection compartment in the CBU or NDCBU

Each customer's unit is large enough to hold several days' accumulation of mail, thereby eliminating the need to have mail held at the Post Office during short periods away from home. For longer periods away from home, customers should continue to contact the Post Office and request their mail to be:

- 1. Held at the Post Office until they return, or
- Delivered to a specified friend or neighbor, or
- Forwarded to their temporary address.

Parcel lockers may be installed next to NDCBUs for receiving packages that do not require a signature. Each CBU includes at least one parcel locker.

Customers are provided keys to their individual mailbox compartments in CBUs and NDCBUs. Percel locker keys are placed in a customer's mailbox compartment when a parcel is secured in a locker for that customer



SHARON BOSLER 401 WASHINGTON ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 398-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



Dechat: 1352904 - 51200

Ham Nbr. 22 Page Nbr. 10

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
2	Buying Stamps		\boxtimes		
ь,	Mailing Letters	\square			
G.	Mailing Parcels				\boxtimes
d.	Pick up Post Office box mail	D3			
ø.	Pick up general delivery mail				$\overline{\mathcal{C}}$
ř.	Buying money orders				\square
9-	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
ħ.					K
j.	Buying stamp-collecting material				\boxtimes
Ot	ther Postal Services				
8.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	☑ NO		
No	onpostal Services				
а,	Picking up government forms (such as tax forms)	YES	∭ NO		
b.	Using for school bus stop	YES	⊠ NO		
5	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:				
(d)	Using public bulletin board	YES	□ №		
е.	Other	YES	☐ NO		
	If yes, please explain:				
2 D	o you pass another Post Office during business hours while traveling to or from w	vork, or shop	ping, or for	personal r	needs?
		YES	⊠ NO		
	If yes, please explain:				

DOGKETNO	1352404-51230
THENINO	22
PAGE	110

h of the following do Shopping		ur community? (Che	ck all that app			
7		ur community? (Che	ck all that app			
Shopping	4000			ly.) Where do you g	o to obtain t	hesa
	210	in Fallo :	1 D			
Personal needs		141				
Banking						
Employment	₹.	rek Vollze	ZA			
Social needs						
eurantly use local h	reinassas in	the community?				
Yes No	MINISTER STATE	are continuing;				
ould you continue to	use them if	the Post Office is disc	continued?			
Yes No						
haces Los	(ir					
101 11:03	lundar					
70 200	- 2487					
	Employment Social needs currently use local by Yes No ould you continue to	Employment Social needs currently use local businesses in the social service of the service of	Social needs currently use local businesses in the community? Yes No ould you continue to use them if the Post Office is discussed by the second se	Social needs currently use local businesses in the community? Yes No ould you continue to use them if the Post Office is discontinued? Yes No	Social needs currently use local businesses in the community? Yes No ould you continue to use them if the Post Office is discontinued? Yes No Yes No	Social needs currently use local businesses in the community? Yes No ould you continue to use them if the Post Office is discontinued? Yes No Marcal January

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



MERLE NEWBORG

PO BOX 82 ALVORD, IA 51230

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposet discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock. Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



Docket: 1352904 - 51230 Hern Nor: 2,2 Page Nor: 2,0

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		Ø		
c.	Mailing Parcels				
d.	Pick up Post Office box mail	₩.			
e	Pick up general delivery mail	T.		IS .	
£	Buying money orders			V	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			M	
T.	Buying stamp-collecting material				
01	her Postal Services				
a.	Entering permit mailings	YES.	MD NO		
b.	Resetting/using postage meter	YES	□ NO		
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	VES.	□ NO		
b.	Using for school bus stop	YES	□ №		
c	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:				
od;	Using public bulletin board	☐ YES	П ио		
е.	Other	YES	☑ NO		
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from w	vork, or shop	ping, or for	personal r	eeds?
		YES	M NO		
	If yes, please explain;				

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PAGE	- AV

Fr. 6 1 6 1 March Fu 5/238		☐ Better	Just as Good		No Opinion	✓ Worse
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No	If yes	please explain:	070		·	
Shopping Personal needs Banking Eniployment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No						
Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No	For w	hich of the following es?	do you leave your community?	(Check all that app	ily.) Where do you	go to obtain these
Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No No Action yes	T	Shopping	Jalain F			
Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No No No Action of the Post Office is discontinued?	7	Personal needs	are facinet			
Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No No		Banking				
Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No N	Ø	Employment				
Yes No If yes, would you continue to use them If the Post Office is discontinued? Yes No No Merica Newborg 5/238						
Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No		Social needs				
If yes, would you continue to use them if the Post Office is discontinued? Yes No No Merika Newborg 5/238		Social needs				
ne: Meile Newborg	Do ус	ou currently use local		0		
me Meile Newborg		ou currently use local	5			
me: Meile Newborg dress: 502 South main Sout Alvord In. 51230		yes No.	to use them if the Post Office			
dress 502 South man Sout Alward In. 5/238		yes No.	to use them if the Post Office			
idress: 5 U.Z. Salaria Maria Prince /1/070 Des.	If yes	yes No.	to use them if the Post Office			
	If yes	yes No.	to use them If the Post Office	is discontinued?	al Fa	5/230
lephone: 7/2 × 4.73 - 2.5 3.7	If yes	yes No.	to use them If the Post Office	is discontinued?	rd In.	5/230

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire,



BILL AND DEB KOCK 2474 220TH ST ALVORD, IA 51230

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date, if you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Inwa. 52405-9998



Docket 1952984 - \$1238 Hern Rith: 22 Page Nbr. 3.04

Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		\boxtimes		
	b.	Mailing Letters	X			
	c.	Mailing Parcels			\boxtimes	
	d.	Pick up Post Office box mail				$\overline{ X }$
	е.	Pick up general delivery mail			EJ.	
	t,	Buying money orders				\boxtimes
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			20	\Box
	ħ.	Sending Express Mail			200	
	148	Buying stamp-collecting material				\boxtimes
	Oth	er Postal Services				
	В,	Entering permit mailings	YES	M NO		
	b.	Resetting/using postage meter	YES	M NO		
	No	npostal Services				
	a	Picking up government forms (such as tax forms)	YES	⊠ NO		
	b.	Using for school bus stop	YES	M NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
		If yes, please explain:				
	d.	Using public bulletin board	X YES	□ NO		
	θ.	Other	YES	NO.		
		If yes, please explain:				_
2,	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	oing, or for	personal n	eeds?
			YES	NO X		
		If yes, please explain:				

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PAGE	30

previously	received Post Offic	ier delivery, there will be no change e box service or general delivery ser I compare to your previous service?	vice, complete this section. How to	d to question 4. If you to you think carrier route
	Better	Just as Good	No Opinion	Worse
If yes,	please explain:			
For wh		do you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
W	Shopping 5	ioux Falls, SD		
	Personal needs	7		
	Banking			
W	Employment	West Lyon Co	mm. School In	wood IA
	Social needs	115		
	Yes 🗌 No	to use them if the Post Office is disc	continued?	
iress: 2	474	220th st.	Alvord, IA	
ephone	712-47	13- 2489		
ta: 4	- 14 - 11			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DANA GAIL ROSE 307 3RD ST LAWTON, IA 51030

Dear Postal Service Customer:

Thank you for returning your questionnisine concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

Courteous and helpful service will be provided by the personnel at the Rock Rapids Post Office and from the carrier. Special
assistance will be provided as needed.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feet free to contact Karen Lenans at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cadar Rapids, Iowa, 52406-9998



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Postal Service Customer Questionnaire

	Pos	tal Services		Daily	Weekly	Monthly	Never	
	a	Buying Stamps				B.		
	b.	Mailing Letters			2			
	c.	Mailing Parcels	Will be Joing Me	ve 🗆				
	d.	Pick up Post Office box mail	as business in you					
	e.	Pick up general delivery mail		国	<u></u>			
	t.	Buying money orders					12	
	g	Obtaining special services, including Certified Mail, Delivery Confirmation, or Signature Conf	Mail, Registered Mail, Insured			Ø		
	h.	Sending Express Mail				包		
	í.	Buying stamp-collecting material					Ø	
	Oth	ner Postal Services						
	-0,	Entering permit mailings		YES	Ø NO			
	b.	Resetting/using postage meter		YES	ST NO			
	No	npostal Services						
	à.	Picking up government forms (such as tax forms)		YES	₽ NO			
	b	Using for school bus stop		P YES	☐ NO			
	Ē.	Assisting senior citizens, persons with disabili	ties, etc.	YES	EZ NO			
		If yes, please explain:						
	ď.	Using public bulletin board		Ø YES	□ NO			
	6:	Other		YES	☑ NO			
		If yes, please explain:					_	
2	Do	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal nee-						
		and a substantial transfer of the substantial and the substantial and the substantial subs		YES	₽'NO			
		If yes, please explain:						

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		☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	if yes.	please explain: I like the airsinal service available to
	Jet	
		lp with any purchases
	For wh service	sich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
9	d	Shopping Swux Fells
		Personal needs
		Banking
		Employment
		Social needs
	- Normal	
5.	- Normal	u currently use local businesses in the community?
	Do you	u currently use local businesses in the community? Yes No
	Do you	u currently use local businesses in the community? Yes No would you continue to use them if the Post Office is discontinued?
	Do you	u currently use local businesses in the community? Yes No
	Do you	u currently use local businesses in the community? Yes No would you continue to use them if the Post Office is discontinued?
Name:	Do you	u currently use local businesses in the community? Yes No would you continue to use them if the Post Office is discontinued?
	Do you If yes,	u currently use local businesses in the community? ☑ Yes ☐ No would you continue to use them if the Post Office is discontinued? ☑ Yes ☐ No ☐ No ☐ RODE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionness.

本



GLEN MEYER 1832 EAGLE AVE ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alverd Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alverd Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager: Post Office Operations PO Box 9999

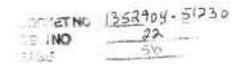
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Docket 1352904 - 51230 Ham Nbr. 2.2 Page Nbc. 5.0.

Postal Service Customer Questionnaire

Pos	tal Services	Dally	Weekly	Monthly	Never
2.	Buying Stamps			f\(\sigma\)	
b.	Mailing Letters		区		
q.	Mailing Parcels		图	区	
đ.	Pick up Post Office box mail		\boxtimes		
e.	Pick up general delivery mail			\boxtimes	
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
ħ.	Sending Express Mail				\boxtimes
į.	Buying stamp-collecting material				X
Oti	er Postal Services				
5	Entering permit mailings	YES	⊠ NO		
b	Resetting/using postage meter	YES	NO X		
No	postal Services				
3.	Picking up government forms (such as tax forms)	YES	Ŋ NO		
b.	Using for school bus stop	YES	Ŋ NO		
0	Assisting senior citizens; persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain				
d.	Using public bulletin board	YES	□ №		
	Other	YES	™ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	oing, or for	personal n	eeds7
		YES YES	X NO		
	If yes, please explain:				



	Better	Just as C	3dod	No Opinion	☐ Warse
If yes.	please explain.				
-					
For wh		o you leave your com	munity? (Check all that ap	ply.) Where do you go	to obtain these
查	Shopping	Siew Folks	0		
\boxtimes	Personal needs	Say Falls			
	Banking				
\boxtimes	Employment	Specklify + A			
	Social needs				
102800-00		TRANSPORT ANN SECRET FOR SECTION SECTI	1007-427-2		
Do you	Currently use local to Ki Yes I No	usinesses in the com	munity?		
If ves.	Table 111111.	use them if the Post	Office is discontinued?		
0.5	Yes No				
	To see				
me:	blin Ma	pri			
dress:	1832 E	rili Au			
-					
lephone	(13 41	3 3159			
te	19-10-11				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire,



KRISTY KAMMRAD PD BOX 21 ALVORD, (A 51230

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Door Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapida, Jowa, 52406-9998



Docket: 1352904 - 51230

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Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	ä.	Buying Stamps			阿	
	b.	Mailing Letters		国		
	6.	Mailing Parcels			Kį	
	d.	Pick up Post Office box mail	DQ			
	0.	Pick up general delivery mail		M		
	f,	Buying money orders				図
	g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø,
	h.	Sending Express Mail				M
	130	Buying stamp-collecting material				Ø
	Oth	ner Postal Services				
	4	Entering permit mailings	YES	NO.		
	b.	Resetting/using postage meter	YES	XI NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	M NO		
	b.	Using for school bus stop	YES	DI NO		
	c	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
		If yes, please explain:				
	ď,	Using public bulletin board	T YES	DINO		
	e.	Other	YES	NO E		
		If yes, please explain:				
2,	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
			YES	⊠ NO		
		If yes, please explain:		(%)		
		C79057AV (4 + 4-0.00)				

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	☐ Better	Just as Good	No Opinion	☐ Wors
If yes,	please explain:			
For wh	ich of the following o	to you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
K	Shopping			
M	Personal needs			
	Banking			
	Employment			
10	Social needs			
	2 75 (6)	7 R 678 1235		
Do you	Yes No	businesses in the community?		
If yes,		to use them if the Post Office is disc	continued?	
	Yes No			
12	est V	ammrad		
n	100	CI OI	1 -0 -	11.20
88; Y	10 CON	91 HIVE	0. 2.	1430
hone:	7112-6	DD - 1753	3	
WINDS.				
	4-11-1	M		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOUGLAS SCHEMMEL

608 3RD ST ALVORD, IA 51230

Dear Postal Service Customir:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Door Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to confact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



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Postal Service Customer Questionnaire

Po	stal Services	Dally	Weekly	Monthly	Never
а,	Buying Stamps			X	
b.	Mailing Lettera		\boxtimes		
C.	Mailing Parcels			X	
ď.	Pick up Post Office box mail	(20)			
е,	Pick up general delivery mail				\boxtimes
L	Buying money orders				\mathbb{Z}
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
ħ.	Sending Express Mail				\mathbb{K}
L	Buying stamp-collecting material		X		
Ott	ner Postal Services				
3.	Entering permit mailings	YES	M NO		
Ь.	Resetting/using postage meter	YES	⊠ NO		
No	spostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	₩ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				
ď,	Using public bulletin board	YES	⊠ мо		
θ.	Other	YES	ON [
	If yes, please explain:				
00	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ning, or for	personal ne	eds?
		YES	⊠ NO		
	If yes, please explain:	1 100000	4.47000		

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PAGE	71/0

	Better	Just as Good	No Opinion	☐ Worse
If ye	s, please explain:			
-	All Market and All All All All All All All All All Al			
Fork	which of the following o	to you leave your community? (Che	eck all that apply) Where do you g	o to obtain these
serv	0957			e) To-section. Minuse
M	Shopping	SIONX FALLS	-5D	
M	Personal needs	SLOUX FALL	5 5 D	
	Banking			
	Employment			
	Social needs			
Do y	ou currently use local i	businesses in the community?		
	Yes No			
If ye	s, would you continue	to use them if the Post Office is disc	continued?	
	Yes No			
			a 10 00000 T	
me	Dou	GLRS S	CHEMMEL	
me.	Dou	. Pr		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



JEAN SCHLOTFELDT PO BOX 43 ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ahord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken,

In response to your letter.

 You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box or CBU parcel locker. If the package does not fit in the mail box or CBU parcel locker, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Bax 9998

Cedar Rapids, Iowa, 52406-9998



Booket 1352904 - 51230 Hem Nbr: 22 Page Nbr: 4 (c.

Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
á	Buying Stamps			\boxtimes	
b.	Mailing Letters			\boxtimes	
C.	Mailing Parcels There is a few of difference between manthly and whole o				
d.	Pick up Post Office box mail	\boxtimes			
0.	Pick up general delivery mail				\square
ŧ.	Buying money orders				\boxtimes
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
h.	Sending Express Mail				\boxtimes
ł,	Buying stamp-collecting material				\square
Oth	er Postal Services				
8.	Entering permit mailings	YES.	⊠ NO		
b,	Resetting/using postage meter	YES	□ NO		
Not	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO.		
b.	Using for school bus stop	YES	NO ⊠		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain: **LIKAT OUR YEA OLSKING MOVER?				
ď.	Using public bulletin board	X YES	□ NO		
Œ.	Other	YES	□ NO		
	If yes, please explain;	1100.00	231111111	clies.	100
	344 mile to year others and take				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		YES	X NO		
	If yes, please explain:				

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ease explain:		People	Gent !	Jankane C	-150	160	Const.
of the following do you	pur mi	154	Warm C.	Tre vac			
				ARCHEC !			
	COLUMN LIGHT CONTINUE	initia (Chack	all that are	ahr) Mhaos rio u	nu en tou	obtale fi	2000
	seve your commit	mity (charen	an namedy	M. Langue go. A	on do to	Juliani I	10.00
Shopping Section	5 30 Hs						
Personal needs							
Banking							
Employment							
Social needs							
urrently use local busine	ses in the commi	unity?					
Yes No							
uld you continue to use	them if the Post O	ffice is discor	ntinued?				
Yes No							
	= 777						
an Schlot	re wit						
- 43	10014 -	Laple	5/2	30			
7/2- 773							
	Personal needs Banking Employment Social needs urrently use local busines Yes No suld you continue to use to yes No	Personal needs Banking Employment Social needs urrantly use local businesses in the commit Yes No suld you continue to use them if the Post O	Personal needs Banking Employment Social needs urrantly use local businesses in the community? Yes No suld you continue to use them if the Post Office is discort Yes No	Personal needs Banking Employment Social needs urrantly use local businesses in the community? Yes No suld you continue to use them if the Post Office is discontinued? Yes No	Personal needs Banking Employment Social needs urrantly use local businesses in the community? Yes No suld you continue to use them if the Post Office is discontinued? Yes No	Personal needs Banking Employment Social needs urrantly use local businesses in the community? Yes \(\) No suld you continue to use them if the Post Office is discontinued? Yes \(\) No	Personal needs Banking Employment Social needs urrently use local businesses in the community? Yes \(\) No suld you continue to use them if the Post Office is discontinued? Yes \(\) No

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



CHET AND CASSIE MOGLER 2280 170TH ST ALVORD, IA 51230

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerety.

KENT GOCHENOUR Manager, Post Office Operations

PO Box 9998

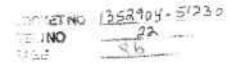
Cedar Rapids, Iowa, 52406-9998



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Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stanips	\Box i			\boxtimes
b.	Mailing Letters				\boxtimes
C.	Mailing Parcels				\boxtimes'
d.	Pick up Post Office box mail				\square
e.	Pick up general delivery mail				D
£	Buying money orders				\square
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				Ø
l,	Buying stamp-collecting material				\boxtimes
Ot	her Postal Services				
9.7	Entering permit mailings	YES	⊠ NO		
ы	Resetting/using postage meter	YES	M NO		
No	npostal Services		100.1		
а.	Picking up government forms (such as tax forms)	YES	⊠ NO		
h	Using for school bus stop	YES	M NO		
¢.	Assisting senior citizens, persons with disabilities, etc.	YES	Ø NO		
	If yes, please explain.				
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	⊠ NO		
	If yes, please explain		:=480		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	oing, or for	personal n	eeds?
		X YES	III NO		
	If yes, please explain:	179-705	Aren II		
	lecter TA				



	☐ Better		Just as Good		No Opinion	Worse
If yes	please explain					
_						
or wi	nich of the following : es?	do you leave	your community? (Che	ck all that app	ily.) Where do you g	o to obtain these
ZÍ.	Shopping					
Ø	Personal needs					
	Banking					
Ø	Employment					
Z	Social needs					
			*			
Оп уп	u currently use local		n the community?			
#11000000	Yes No		And Principles in Street			
yes,	Yes No		if the Post Office is disc	carton unio y		
	TO 169 17 116					
Ch	net and	Cassie	Moder			
	1200 1	io to	- A A L	red I	ά.	
	CVC 1	(C) 4(2)	ST. All	GC T	1:1-	

Pfease add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



CRAIG LANDEGENT 2147 DOGWOOD AVE ALVORD, IA 51230

Dear Postal Service Customer:

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Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998

Codar Rapids, lowe, 52406-9998



Docket: 1352904 - 51230 ... Hern Not: 22 Page Not: |O.c.

Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never						
	ä.	Buying Stamps										
	b	Mailing Letters										
	ā.	Mailing Parcels			W.							
	d	Pick up Post Office box mail				D						
	ð,	Pick up general delivery mail										
	t.	Buying money orders				W						
	9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				II'						
	h.	Sending Express Mail				W						
	76	Buying stamp-collecting material				W						
	Oth	ner Postal Services		20								
	а,	Entering permit mailings	YES	☐ NO								
	b,	Resetting/using postage meter	YES	I NO								
	No	npostal Services										
	a.	Picking up government forms (such as tax forms)	YES	□ NO								
	b.	Using for school bus stop	YES	NO NO								
	ė.	Assisting senior citizens, persons with disabilities, etc.	YES	I NO								
		If yes, please explain:										
	ď.	Using public bulletin board	YES	□ NO								
	Θ.	Other	YES	1 NO								
		If yes, please explain:										
2.	Do	To you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?										
			YES	☐ NO								
		If yes, please explain:										
		The same of the sa										

DOCKETNO	1352904-51230
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3.	previously	rece	ived Po	st Office box s	ervice	here will be no change or general delivery so your previous service	ervice, complet			
			Better			Just as Good		No Opinion		Worse
	if yes	plea	se expla	in:						
		_								
4.	For what service	nich o	f the foll	owing do you	leave	your community? (Ch	eck all that app	ly.) Where do you g	o to obtain t	hese
		Sh	opping							
	ū	Pe	ersonal r	eeds						
		Ва	anking							
		En	nployme	nt						
	Ø	So	cial nee	ds						
-	De			a facial howles		the comment of the				
5,	Lio yo		ALCOHOLOGICA	No No	SHES II	the community?				
	If yes,	would	d you co	ntinue to use	them	f the Post Office is dis	continued?			
			Yes _	No.						
Na	me: (RO	ùg	Land	ege	nt				
Ad	dress	21	47	day	000	d ave,	Alvord	TA		
Tel	ephone:	_	0	- 5						
Da	te: 3	3	1-11							
			111111							

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire,



Docket, 1352904 - 51230 Item Nor. 22 Page Nor. (\)(

Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weakly	Monthly	Never					
	a.	Buying Stamps			23						
	b.	Mailing Letters	[2]								
	c.	Mailing Parcels			W						
	d.	Pick up Post Office box mail				Ø					
	e.	Pick up general delivery mail				\boxtimes					
	Ł	Buying money orders				×					
	9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes					
	h	Sending Express Mail									
	E	Buying stamp-collecting material				\boxtimes					
	Oth	ner Postal Services									
	В.	Entering permit mailings	YES	M NO							
	b.	Resetting/using postage meter	YES	⊠ NO							
	No	npostal Services									
	8.	Picking up government forms (such as tax forms)	YES	⊠ ио							
	b.	Using for school bus stop	YES	M NO							
	c	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO							
		If yes, please explain:									
	ď	Using public bulletin board	YES	⊠ NO							
	a	Other	YES	⊠ NO							
		If yes, please explain:									
2	Do	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?									
			☐ YES	M NO							
		If yes, please explain:									

DOCKET NO	1352904-51230
PAGE	11/0

	Better		Just as Good		No Opinion	☐ Worse
If yes	, please explain:					
2000						
For W		lo you leave	your community? (Che	ck all that app	ly.) Where do you g	o to optain these
Ø	Shopping R	ock F	Romas La	relian	nd + Sia	ix Fallos
130	Personal needs		T			
13	Banking (ster				
	Employment					
129	Social needs	este	č			
Davis	u currently use local	hunlannaa li	the community?			
DO YO	Yes No	udali lesaes II	Time community F			
If yes,		to use them i	f the Post Office is disc	continued?		
	Yes No					
	V3	1-10		1 - 1		
-	Thin	70 1	eth Kneb	100 b		
s: \	873 Dip	per A	ve. Al	vord.	IA S	1230
	<u> </u>	3.22				



RANDY AND SHERI SMITH 306 WASHINGTON AVE ALVORD, IA 51230

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cadar Rapids, Iowa, 52406-9998

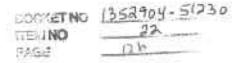


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Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
8.	Buying Stamps			[2]	
b	Mailing Letters	D.			
C,	Mailing Parcels		Ø.		
d,	Pick up Post Office box mail	N			
e.	Pick up general delivery mail	Ø			
ſ.	Buying money orders				
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.	District of the second of the same of the second of the se			Ø	
į,	Buying stamp-collecting material				Ø
O	her Postal Services				
8.	Entering permit mailings	YES	₩.NO		
b,	Resetting/using postage meter	YES	⊠ NO		
N	npostal Services				
В.	Picking up government forms (such as tax forms)	YES	NO		
ъ.	Using for school bus stop	YES	₩ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
d,	Using public bulletin board	YES	Ŋ NO		
е.	Other	YES	₩ NO		
	If yes, please explain:				
D	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
		YES	☑ NO		
	If yes, please explain:		37		
	2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				



Himn	Better	Just as Good	No Opinion	☐ Worse
ii yes.	please explain:			
-				
For whi		do you leave your community?	Check all that apply.) Where do you	go to obtain these
Ø	Shopping 5	and Country		
1	Personal needs	Skee		
	Banking			
Ø	Employment	Each Valley	Sierefalls	
	Social needs	2,0	1-11-11-11-11-11-11-11-11-11-11-11-11-1	
111111111111111111111111111111111111111	⊠ Yes No	businesses in the community? to use them if the Post Office is	discontinued?	
11 7000,	Yes No			
6	andy & Sl	leri Swith		
ne: Ac	and the second	line for Ave.		
ne: Ko ness: 3	86 Wes.	CAR THE TOWN		
5	66 Wes,	73-2598		



DOUG VANT HOF 1788 DOVE AVE ALVORD, IA 51230

Clear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alverd Poet Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



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Dodust, 1552904 - \$1230 Imm Nbr. 2.2 Page Mbr. 13 A

Postal Service Customer Questionnaire

cis	tal Services	Daily	Weekly	Monthly	Never
	Buying Stamps				Ø
	Mailing Letters				区
	Mailing Parcels				\boxtimes
	Pick up Post Office box mail				囟
	Pick up general delivery mail			\Box	A
	Buying money orders				\boxtimes
	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
1	Sending Express Mail				A
	Buying stamp-collecting material				烟
Otti	er Postal Services				
	Entering permit mallings	YES	M NO		
	Resetting/using postage meter	☐ YES	NO.		
Vo	npostal Services				
	Picking up government forms (such as tax forms)	YES	☑ NO		
)_	Using for school bus stop	YES	M NO		
	Assisting senior citizens, persons with disabilities, etc.	YES	₽ NO		
	if yes, please explain.				_
i.	Using public bulletin board	YES	⊠ NO		
ä.	Other	YES	⊠ NO		
	If yes, please explain:	-	V Inches		_
ns	you pass another Post Office during business hours while traveling to or from w	ronk, or shop	ping, or for	personal n	eeds?
	Ann beam mingright to the sections making management than a section could not be a section of	X YES	□ NO	***************************************	
	If yes, please explain. Rack Replas , Inbik	THE STATE OF THE S	Service .		

If yes,	Better:	Just as Goo	d 🗆	No Opinion	Worse
	please explain:				
2					
For white	5?	do you leave your commur			
网	Shopping	When we w	11K Rock Rap	do / Lunca	e, Sion Fall.
	Personal needs	376			(4
29-	Banking	Loub Les	oter		
23	Employment	Rock Ropids	5		
A	Social needs	Rock Basto	. Siensell	hadring	hester
<u> </u>		-	£ 15		
	1788	Dove A	x=1		
iress	1788	Dove A. 261 43	51		
ress: phoria	1788 712 April 5	Dove A. 261 43 2011	51		
iress. aphoria	1788 712 April 5	2011		ale Seem Thinki only	Too tables the time to
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ress:	uestionnaire.	201/ nts on a separate piece of	paper and attach it to the	I com	Think shat



GARLEN VAN BEEK 2215 DOVE AVE ALVORD, IA 51230

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Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, lows, 52406-9996



Docket 1352904 - 51230 hum Nbr: 22 Page Nbr: 144

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
а,	Buying Stamps				
b.	Mailing Letters			区]	
С,	Mailing Parcels			23	
d.	Pick up Post Office box mail				\boxtimes
е.	Pick.up general delivery mail	×			D. 100
f.	Buying money orders				N. S.
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				图
h.	Sending Express Mail				四
le:	Buying stamp-collecting material				\square
Öt	her Postal Services				
8.	Entering permit mailings	YES	ON [
b.	Resetting/using postage meter	YES	E NO		
No	npostal Services				
я.	Picking up government forms (such as tax forms)	YES	NO		
ъ.	Using for school bus stop	YES	⊠ NO		
C	Assisting senior citizens, persons with disabilities, etc.	YES	NO.		
	If yes, please explain:				
đ.	Using public bulletin board	YES	Ф мо		=====
et.	Other	YES	☑ NO		
	If yes, please explain:	-			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shapp	oing, or for	personal ne	eeds?
		YES	⊠ NO		
	If yes, please explain:				

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PAGE	140

Better	Just as Good	No Opinion	☐ Worse
If yes, please explain:			
	Y		
ervices?	to you leave your community? (C	heck all that apply.) Where do you	go to obtain these
Shopping	Sionx Falls -	- Rockbulley	
Personal needs			
Banking			
Employment			
Social needs	e leusele		
	businesses in the community?		
Yes No	DOST TO PARTY AND THE PROPERTY OF THE PARTY		
	to use them if the Post Office is o	discontinued?	
Yes No	SOME		
GARLEN	VAIN BE	EK	
2215	Dove Ave.		



SHAWN BOSLER 2074 DOGWOOD AVE ALVORD, IA 51230

Dear Postal Bervice Customer:

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Sincerety.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52405-9998



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Docket 1352004 - 81230 Hern Nbr. 22 Page Nbr. 154

Postal Service Customer Questionnaire

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U U U U U U U U U U U U U U U U U U U			
U U VES			
U YES			
U YES			A C C A C C
U YES			NO DE
☐ ☐ ☐ YES			
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<u></u>	accEntered		Ø
<u></u>	accEntered		
<u></u>	accEntered		
YES	₩ мо		
	VC		
YES	ĭ NO		
YES	□ NO		
YES	M NO		
YES	□ NO		_
YES	M NO		
or shopp	ning, or for p	personal ne	eds?
YES	NO NO		
- 5	X-10		
	YES YES	YES NO	YES NO YES NO or shopping, or for personal ne

BOOKETNO	1352904-51230
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PAGE	(50)

previous	y rece	ived Post Office b	ox service	or general delivery ser our previous service?	vice, complete	e this section. How	d to question 4. If you do you think carrier route
		Better		Just as Good		No Opinion	☐ Worse
If yes	s, plea	se explain:					
4. For w		f the following do	you leave y	our community? (Che	ck all that app	ly.) Where do you g	o to obtain these
区	Sh	nopping					
D	Pe	ersonal needs					
	Bo	aniting	In	Alvord			
	En	nployment	L	ocal Town	10 miles	>	
	Sc	ocial needs	- 19	En Alcord			
		27 90 9090	5) 5	10 10 10 10 10 10 10 10 10 10 10 10 10 1			
6. Dp ye	AZI on cmu	rently use local bu Yes \tag No	sinesses ir	the community?			
If yes	7		use them it	the Post Office is disc	ontinued?		
		Yes 📈 No					
Name:	Sh	wan Bost	8				
Address	70	74 Dagaio	d de	٤.			
Telephone:		c(5-212-	7724				



DAVID CHILDRESS 1937 ELMWOOD AVE ALVORD, (A.51230)

Dear Postal Service Customer:

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Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998

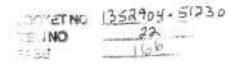
Cedar Rapids, Iowa, 52406-9998



Docket 1352964 - 51236 from Nbr: 2.2 Fage Nbr: (LS-6)

Postal Service Customer Questionnaire

	Por	stal Services	Daily	Weekly	Monthly	Never
	2	Buying Stamps			Ø	
	ь.	Mailing Letters	Ø			
	£	Mailing Parcels				
	đ.	Pick up Post Office box mail	Ø			
	е.	Pick up general delivery mail	Ø			
	f	Buying money orders			ď	
	9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Ø		
	ħ.	Sending Express Mail	30		ď	
	E.	Buying stamp-collecting material				
	Oth	ner Postal Services		. 452-17		
	a	Entering permit mailings	YES	NO.		
	ъ.	Resetting/using postage meter	YES	□ NO		
	No	npostal Services	- 22			
	a,	Picking up government forms (such as tax forms)	YES	□ NO		
	b	Using for school bus stop	☐ YES	□ NO		
	G)	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
		If yes, please explain.				_
	ď.	Using public bulletin board	YES	□ NO		
		Other	YES	□ NO		
		If yes, please explain		2002		
2	Do	you pass another Post Office during business hours while traveling to or from w	rork, or shopp	oing, or for	personal n	eeds?
			YES.	□ NO		
		If yes, please explain;	il-market (_



Batte	r [Just as Good		No Opinion	Worse
lf yes, please exp	lain:				
or which of the fo	ollowing do you leav	re your community? (Cher	ck all that app	ly) Where do you g	o to obtain these
Shopping	r	Alval			
Personal	noeds	Moul			
Banking	į	Alvor			
Employm	vent	Alver			
Social ne	eds (Alvor			
The state of the s	11/10/201	F// 0000			
_		ALOS C			
	se local businesse:	s in the community?			
☐ Yes!	se local businesse:	s in the community?	ontinued?		
☐ Yes!	se local businesse: No continue to use there		ontinued?		
Yes Yes, would you o	se local businesse: No continue to use there	s in the community?			
Yes yes, would you o	se local businesse: No continue to use there	s in the community?			
Yes yes, would you o	se local businesse: No continue to use there	s in the community? In if the Post Office is disci	ne s (Auc	



AMBER VON TILBURG 2147 HICKORY AVE DOON, IA 51235

Dear Postal Service Customer:

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Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998

Cedar Rapids, Iowa, 52406-9998

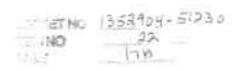


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Postal Service Customer Questionnaire

tal Services				
art during the second s	Dally	Wsekly	Monthly	Nove
Buying Stamps			Ø	
Mailing Latters				
Mailing Parcels			M	
Plot up Post Office box mail				\overline{M}
Pick up general delivery mail				团
Buying money orders				123
Obtaining special services, including Certified Mail, Registered Mail, Insurad Mail, Delivery Confirmation, or Signature Confirmation			Ø	
Sending Express Mail:				\boxtimes
Buying stamp-collecting material			П	M
r Postal Services	i ine	11,1—4,11		Toolgt.
Entering permit mailings	YES	₩ NO		
Resetting/using postage meter	YES	⊠ NO		
poetal Services		Nicolai mi		
Picking up government forms (such as tax forms)	☐ YES	NO.		
Using for school bus step	☐ YES	⊠ NO		
Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
If yes, please explain:				
Using public bulletin board	☐ YES	⊠ NO		
Other	T YES	□ NO		
fyes, please explain		A STATE OF THE STA		
ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	ds?
	YES	M NO		
f yes, please explain:	11574.1176.1176	WETS (/ESA)		
	Mailing Latters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signsture Confirmation Sending Express Mail Buying stamp-collecting material or Postal Services Entering permit mailings Resetting/using postage meter postal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other If yes, please explain:	Mailing Latters Mailing Parcels Plok up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material ar Postal Services Entering permit mailings Fesetting/using postage mater poetal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior critizens, persons with disabilities, stc. If yes, please explain: Other Other Other Other Other Other Outpass another Post Office during business hours while traveling to or from work, or shopping the post of th	Mailing Latters Mailing Parcels Plok up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Prostal Services Entering permit mailings Prostal Services Entering permit mailings Prostal Services Pricking up government forms (such as tair forms) (such as tair forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other Press No Other Press No If yes, please explain: Using poses another Post Office during business hours while traveling to or from work, or shopping, or for p	Mailing Letters Mailing Parcels Plok up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certifled Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signisture Confirmation Sending Express Mail Buying stamp-collecting material Buying stamp-collecting material Brighting permit mailings Postal Services Entering permit mailings Pessetting/using postage meter poetal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior critizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other Tyes, please explain: Dures another Post Office during business hours while travelling to or from work, or shopping, or for personal needs.



	Better	Just as Good		No Opinion	☐ Worse
lf yes	please explain:				1115-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-
For wi	nich of the following d es?	do you leave your community? (i	Check all that appl	y.) Where do you g	to obtain these
X	Shopping	Sioner Center	. Soux	Frills	
	Personal needs				
	Banking				
	Employment				
	Social needs				
	☐ Yes 🔯 No	ousinesses in the community?	fiscontinued?		
to	iber Von	endul			
24	47 Hock	my Ave Oc	157 TA	5.235	
-7·1					



ELSIE THIELVOLDT 307 2ND ST ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discustinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date, if you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Simperely.

KENT GOCHENOUR Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



Docket 1952904 - 81230 Item Nitr 22 Page Nitr | Sec.

Postal Service Customer Questionnaire

Po	stal Services	Daity	Weekly	Monthly	Neve
а.	Buying Stamps				
b.	Mailing Letters		30		
¢.	Mailing Parcels				
ď.	Pick up Post Office box mail				
8.	Pick up general delivery mail				
1	Buying money orders		П		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
Ü.	Buying stamp-collecting material		П	П	
Ott	ner Postal Services	11/10/2019		land.	1
8,	Entering permit mailings	YES	□ NO		
b:	Resetting/using postage meter	☐ YES	□ NO		
Nor	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	□ NO		
b,	Using for school bus stop	YES	□ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:	1,000			_
d.	Using public bulletin board	YES	□ NO		_
в.	Other	YES	□ NO		
	If yes, please explain;				
Do y	ou pass another Post Office during business hours while traveling to or from wo	rk, ar shopp	ing, or for p	ersonal nee	ds?
		YES	Пио		
	If yes, please explain;				

DOCKETNO	1352904-51230
TELLNO	22
FAGE	(3)0

	☐ Better	Just as Good	No Opinion	Worse
if ye	s, please explain:			175
. Francis				
servi	which of the following di ces?	o you leave your community? (Chec	ok all that apply.) Where do you g	o to obtain these
\square	Shopping	ch Welley Si	was Falls	
\square	Personal needs	, d'	of the second	
	Banking			
	Employment			
	Social needs			
00 70	Yes No	usinesses in the community? use them if the Post Office is disco	ontinued?	
If yes,	Yes No			
	Yes No	Thielvoldt		
<u> </u>	Yes No.	Thielvoldt and St		
If yes,	£1318 7	Thielvoldt 2nd St 73-2573		



LEON AND LORA BURGERS 2354 EAGLE AVE ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alverd Post Office. Your comments. along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

r

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998

Cedar Rapids, Iowa, 52406-9988



2.

Docket 1352904 - 51230 Hern Nbr: 22 Fage Nbr: |CLA

Postal Service Customer Questionnaire

b. 1		Daify	Weekly	Monthly	Never
	luying Stamps			M	
c 1	Mailing Letters		Ø		
	Mailing Parcels				
d. P	Fick up Post Office box mail				DE
a, P	Pick up general delivery mail				
t B	Suying money orders				
g. C	Obtaining special services, including Certified Mail, Registered Mail, Insured Hail, Delivery Confirmation, or Signature Confirmation				
	ending Express Mail				
i, B	luying stamp-collecting material			П	KI
Other	Postal Services	Xirmi		4 Day 10	
a. E	intering permit mailings	☐ YES	⊠ NO		
b. R	esetting/using postage meter	YES	'M NO		
Nonpo	ostal Services		14		
a. (s	scking up government forms such as tax forms)	YES	D.NO		
b. U	sing for school bus stop	☐ YES	⊠ NO		
c. A	ssisting senior citizens, persons with disabilities, etc.	YES	D NO		
if	yes, please explain:				
d. U	sing public bulletin board	☐ YES	⊠ NO		
e. O	ther	YES	17 NO		
If	yes, please explain:		=		
Do you	pass another Post Office during business hours while traveling to or from wo	ork, or shopp	nirig, or far p	ersonal ne	eds?
		X YES	□ NO		CHOICE II
lf:	yes, ploase explain:				
1000	When we Shope no				

COCKETNO	1352904-51230
ONLINE	22
PAGE	1.16

		Setter		Just as Good	No Opinion	☐ Worse
If ye	s, plea	se explain:	27-947			
	vhich a	f the following d	o you leave	your community? (Cher	ck all that apply.) Where do you	go to obtain these
Ø	SI	nopping 5	DOCK.	Falls SA.P.	EL Valley JA	
Ø	Pe	rsonal needs	i lose X	Ealls 50		
Ø	Ba	inking Q	ck v	0112 v + 0	D 071	
Ø	Er	nployment	ROCK	valley 1	A	
2	Sc	cial needs	Story	Talls 40		
 Do y 			ousinesses i	n the community?		
11223	-	Yes No	o use them	if the Post Office is disc	ontinued?	
If up	1	Yes No				
If ye	120					
If ye	130			-7		
	94 C2	a d-L	ra l	Burgers		
Name J	94 C/	on d-Li 54 Eac		9	1.71	
Name)	94 C/ 313	on d-Li 54 Eng		Burgers a Alva	2,24	



MIKE HASSEBROEK 5059 320TH ST SHELDON, (A 51201

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alverd Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Katen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



2

Docket 1352984 - 51238 from Nor 22 Page Nor 20 A

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
3.	Buying Stamps	12			
b.	Mailing Letters				
C	Mailing Parcels		\square		
d.	Pick up Post Office box mail				Ø
e.	Pick up general delivery mail				Ø
f,	Buying money orders		Ø	П	
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h,	Sending Express Mail				
ŧ.	Buying stamp-collecting material				Ø
Ott	ner Postal Services			112-50	1000
3.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage mater	☐ YES	☑ NO		
No	npostal Services				
8.	Picking up government forms (such as tax forms)	YES	☑ No		
b.	Using for school bus stop	☐ YES	☑ No		
C.	Assisting senior citizens, persons with disabilities, etc.	☑ YES	☐ NO		
	If yes, please explain:				_
d.	Using public bulletin board	YES	☑ NO		
Θ.	Other	YES	☑ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while travaling to or from wo	rk, or shopp	ing, or for p	ersonal nee	eds7
		☑ YES	□ NO		01671201
	If yes, please explain:	1			
	pales Affer the Ale	Norten			

COCTATINO	1352904-51230
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PAGE	30%

		Better		Just as Good	No Opinion	☐ Worse
If ye	s, plea	se explain				
-						
For w	mich o	f the following do	you leave	your community? (Che	ck all that apply.) Where do you	go to obtain these
	Sh	opping				
	Pe	rsonal needs				
	Ва	nking				
	Err	ployment				
	So	cial needs				
	Ø	Yes No		the community?	Pountinua	
ress:		25 9 - 3 20 - 34	20 1	<u> 4</u> 679	ledon fr - 50	00
phone:						



JOHN AND MARCIA BOER 408 2ND ST ALVORD, IA 51230

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Causter box units also provide a locked compartment.

If it is determined that a discontinuence of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9986

Cedar Rapids, lowa, 52406-9998



2.

Docket 1352904 - 51230 Hem Nor 22 Page Nor 21 de

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		₩		
b.	Mailing Letters	E3			
£.	Mailing Parcels			Ø	
d.	Pick up Post Office box mail	Ø			
Đ,	Pick up general delivery mail	团			
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			凼	
h,	Sending Express Mail				圕
ī,	Buying stamp-collecting material				囚
Oth	er Postal Services				
a,	Entering permit mailings	YES	□ NO		
b,	Resetting/using postage mater	YES	□ NO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	<u>⊬</u> -NO		
b,	Using for school bus stop	T YES	□ NO		
£.	Assisting senior citizens, persons with disabilities, etc.	YES	□ №		
	If yes, please explain:		-		
d	Using public bulletin board	☐ Y#S	П мо		
Ð,	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	oing, or for	personal ne	eds?
		YES.	TA NO		
	If yes, please explain:		1		

Therese	1352904-51230
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		Better		Just as Good		No Opinion	Worse			
	If yes,	please explain:					/ //			
		III.C. S. C. II.C. C.								
	THE STATE	enamenta suo singen prononciones	(1000200pe		GOT BELOW					
4.	service	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?								
	倒	Shopping								
	中	Personal needs								
		Sanking								
	以	Employment								
		Social needs								
	e: Jo	water to the	rcia	Boer						
	e: Jo	Yes 🗌 No	rcia							
Addr	e: Jo	A Yes□ No hn + Ma	rcia St	Boer Alvord						
Addr	e: Jo	Mares□ No Mares Mares M	rcia St	Boer Alvord						
Addr Telep	e: Jo	Mares□ No Mares Mares M	rcia St	Boer Alvord						
Addre Telep Date	e: Jo ess: 4 ohone: 3 -	An + Ma 88 and 6 712-473	rcia 3+ 223"	Boer Alvord	i attach it to th	is form. Thank you	for taking the time to			
Addri Telep Date	ess. 4 ohone. 3 -	An + Ma 88 and 6 712-473	rcia 3+ 223"	Boer Alvord	l attach it to th	is form. Thank you	for taking the time to			
Addri Telep Date	ess. 4	Yes No	YCICU	Boer Alverd 7						
Addri Telep Date	ess. 4	Yes No	YCICU	Boer Alverd 7						
Addri Telep Date	ess. 4	Yes No	rcia 223 ts on a sepa	Boer Alvord T arate piece of paper and Deva station						
Addre Telep Date Pleas	e: Jo ess: 4 phone: 3 - se add anylete this o	An + Ma 88 and 6 712-473 31-11 radditional commenturestionnaire.	ts on a sepa	Boer Alvord T arate piece of paper and Lew a station	y to	close ou	r.			
Addre Telep Date Pleas	e: Jo ess: 4 phone: 3 - se add anylete this o	No Yes No No No No + Ma 88 and 6 712-473 31-11 radditional commenturestionnaire. 127546 Post of	ts on a sepa	Boer Alvord T arate piece of paper and Leva Station Leva Station Leva Station	E to	close ou	.r			
Pleas	se add any lete this o	Yes No	ts on a sepa	Boer Alvord T arate piece of paper and Deva station	J. Boute	close ou whing. M	ottall billiere To me			



BRAD SCHEMMEL PO BOX 24 ALVORD, (A 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerety.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52408-9998



2

Docket 1952904 - 51230 florn Nor 22 Page Nor 22

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
з.	Buying Stamps			M	
b.	Mailing Letters	M.			
G,	Mailing Parcels			M	
d.	Pick up Post Office box mail	M			
е,	Pick up general delivery mail	凶			
f,	Buying money orders				V
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			X	
i,	Buying stamp-collecting material				\square
Oti	ner Postal Services				
a.	Entering permit mailings	YES.	⊠ NO		
b.	Resetting/using postage meter	YES	☑ NO		
No	npoetal Services				
а.	Picking up government forms (such as tax forms)	X YES	□ NO		
b.	Using for school bus stop	YES.	□ NO		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	□ NO		
0.	Other	YES	☑ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eds?
		YES	M NO		
	If yes, please explain:		201		

COCKETNO	1352904-51230
ELINO	20
FAGE	22.0

	☐ Better		ust as Good	No Opinion		Worse
If yes	s, please explain				<i>y</i> =	
-						
For w		o you leave yo	ur community? (Chec	k all that apply.) Where d	g you go to obtain th	858
Ø	Shopping	51	OUX FALLS	5		
Ø	Personal needs		ar-falls			
	Banking					
Ø	Employment	ROCK	Valley	5/04X	FAIRS	
	\$2,050 30					
	Social needs	and the same of th	V			
100 P Tab	Social needs ou currently use local b Yes No would you continue to		es/eswoonervetore.	antinued?		
If yes	yes No would you continue to	o use them if t	he Post Office is discr	ontinued?		
If yes	Yes No Yes No Yes No No Yes No	use them if t	he Post Office is discr	- XX	ORD IA	512:
If yes	Sent A Se	use them if the second	he Post Office is discretely a discretely and the Post Office is discretel	- XX	OPD IA	5/2



ROBERT L SULLIVAN 3191 ELDER AVE ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuence of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, lows, 52406-9996



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Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never-
1.	Buying Stamps				
3.	Mailing Letters				
1	Mailing Parcels				
t.	Pick up Post Office box mail	Ø			
ß.,	Pick up general delivery mail				
2	Buying money orders				
1	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
Y.	Sending Express Mail				
	Buying stamp-collecting material				
Oth	er Postal Services				
В.:	Entering permit mailings	YES	I NO		
0,0	Resetting/using postage meter	YES	□ NO		
No	npostal Services				
a,	Picking up government forms (such as tax forms)	YES	□ NO		
ij.	Using for school bus stop	YES	□ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain;	Piek .	A There		
ď.	Using public bulletin board	YES	□ NO		
0.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds7
2.00	and interspersed and had the result in the second of the distribution of the theory of the field of the Contract	YES	☑ NO		
	If yes, please explain:				

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PAGE	256

	☐ Better		Just as Good	No.	Opinion	Worse
If yes	, please explain:					
_						
For wh		lo you leave	your community? (Che	ck all that apply.) V	Vhere do you go	to obtain these
	Shopping					
	Personal needs					
	Banking					
	Employment					
	Social needs					
	u currently use local Yes No would you continue	}	the community? The Post Office is disc	ontinued?		
673	Yes No	Sz(1)	V O N			
- 1	791 £1	der	Avenue 1	Alcord 1	9 57 2	36
one	7/1 - 4	9072	25120101			



BRANDI JANSSEN 408 SEEFIELD ST ALVORD, IA 51230

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mall is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation messures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one certi per gallon our total gasoline cost rises more than SB million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments. please feet free to contact Karen Lenane at (319) 399-2902.

Sincerety.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52405-9998



2.

Docket 1352904 - 51230 Nem Nor 22 Page Nor 145

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
я.	Buying Stamps			E	
b.	Mailing Letters		B		
c,	Mailing Parcels			Ø	
ď.	Pick up Post Office box mail	図			
e.	Pick up general delivery mail		1		X
t,	Buying money orders		₩.		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail			100	M
i.	Buying stamp-collecting material				N
Oth	ner Postal Services			100	1110
a.	Entering permit mailings	YES	В ио		
tı,	Resetting/using postage meter	YES	₩ NO		
No	npostal Services				
8.	Picking up government forms (such as tax forms)	YES	Ŋ NO		
b	Using for school bus stop	▼ YES	□ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				_
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	Ŋ NO		
	If yes, please explain:		- 25		_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ning, or for p	personal ne	eds?
		YES	☑ NO		
	If yes, please explain:				

DOCKETNO	1352904-51230
TELLINO	200

3.	previously	viously received carri received Post Office r PO Box service will	box service or gene	ral delivery serv	your delivery ser- ce, complete this:	rice — proceed to section. How do y	question 4, I you think carri	you er route
		☐ Better	Just as	Good	☐ No C	pinion	₩or	88
	mandagrae	please explain:	y mail	though	be au	ailable	, +c	or
	1-1	le at 90	m like i	11516	Make			
4.	For wh	nich of the following d	SOURCE OF THE PROPERTY OF THE		all that apply.) W	here do yau go to	obtain these	
	\boxtimes	Shopping	Sioux	Falls				
		Personal needs						
		Banking						
		Employment						
		Social needs						
	<u></u>						- 1	
5	Do yo	u currently use local t		mmunity /				
	If yes,	would you continue t		st Office is disco	ntinued?			
		☐ Yes ☐ No						
Na	me: B	anti Jai	Y5567					
Ādi	dress: 4	De Sect	ield St	FAN	ord, 1A	512	30	
Tel	ephone:	712-4	73-2140	6				
Da	1e 3	/3//11						



BECKY KOLLIS 504 2ND ST ALVORD, IA 51230

Dear Postal Service Customer;

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken,

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please first free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, lows, 52406-9998



Docket 1952904 - 51230 from Mbr 22 Page Nbr. 754

Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			M	
	b.	Mailing Letters		$ \nabla$		
	d.	Mailing Parcels			20	
	d.	Pick up Post Office box mail	\boxtimes			
	e.	Pick up general delivery mall	\square			
	t.	Buying money orders				茵
	Ø.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\square
	ħ2	Sending Express Mail				図
	10	Buying stamp-collecting material				\boxtimes
	Ott	ner Postal Services				
	a.	Entering permit mailings	YES	⊠ NO		
	b.	Resetting/using postage meter	YES	Ŋ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO NO		
	b.	Using for school bus stop	X YES	□ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ ио		
		If yes, please explain:				
	đ	Using public bulletin board	☑ YES	□ NO		
	е.	Other	YES	□ №		
		If yes, please explain:				
2	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds7
			YES	NO IX		
		If yes, please explain:				
		MATTACE THE CA				

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CNI	22
PAGE	92.b

	Better		Just as Good		No Opinion	Worse Worse
If yes	s, please explain:					
Forw	high of the following	do vou leave	your community? (Che	ck all that aco	hi i Wilhara da unii ee	s to obtain those
service	Shopping	do Joo scare	you community (one	un en utet app	y./ vicieie do you gi	o to octain mese
	Personal needs					
	Banking					
\square	Employment					
	Social needs					
Do yo	ou currently use loca		the community?			
2011	1.69-	In one those it	f the Post Office is disc	ontinued?		
211262	would you continue					
211262	,—					
211262	would you continue					
If yes	would you continue					
If yes	would you continue		2			



GILBERT VANHILL 406 1ST ST ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock. Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR Manager, Post Office Operations

PO Box 9998

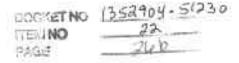
Cedar Rapids, Iowa, 52406-9998



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Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
в.	Buying Stamps			29	
ь.	Mailing Letters	M			
d.	Mailing Parcels			D83	
ď.	Pick up Post Office box mail	M			
е.	Pick up general delivery mall	M			
t.	Buying money orders			×	
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			100	
h.	Sending Express Mail				M
	Buying stamp-collecting material				[8]
Oth	er Postal Services				
a.	Entering permit mailings	YES	INO		
b,	Resetting/using postage meter	YES	M NO		
Nor	npostal Services				
8.	Picking up government forms (such as tax forms)	M YES	☐ NO		
þ,	Using for school bus stop	₩ YES	□ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
9	Prop Mail Laily For 93 yrold	7. the	r-		
d.	Using public bulletin board	TYES	□ №		
е;	Other	YES	IX NO		
	If yes, please explain		×		
Cla	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		YES	№ NO		
	If yes, please explain:		57		



	☐ Better	Just as Good	No Opinion	☐ Worse
f yes	please explain:			
or wi	nich of the following o es?	to you leave your community? (Che	ok all that apply.) Where do you g	o to obtain these
X	Shopping 5/c	ony Center S	youx Falls	
M	Personal needs	72	11	
	Banking			
	Employment			
	Social needs			
	_ w =//s=///			
)0 YO	u currently use local Yes No	businesses in the community?		
yes,		to use them if the Post Office is disc	ontinued?	
	Yes 🔯 No			
	#1 x (Del ~		
4	TOV V			
4	406	157 57.		



GERT ROZEBOOM PO BOX 7 ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments. please feel from to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOOHENOUR

Manager, Post Office Operations PO Box 9998

Cedar Rapids, Jowa, 52406-9998



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Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
а,	Buying Stamps			191	
b,	Mailing Letters	<u> </u>			
c.	Mailing Parcels			120	
d.	Pick up Post Office box mail	120			
e.	Pick up general delivery mail	102			
f.	Buying money orders				(3)
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				(Q)
n.	Sending Express Mail				
ļ.	Buying stamp-collecting material				
Oth	ner Postal Services			ALIEN .	
ä.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	□ NO		
No	npostal Services				
a,	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	☐ NO		
0.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:				77
d.	Using public bulletin board	YES	□ NO		-
0.	Other	YES	□ NO		
	If yes, please explain:				_
Do:	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES	NO NO		
	If yes, please explain;				
					_

DOCKSTNO TELINO PAGE

1352904-51230

	☐ Better		Just as Good		No Opinion	☐ Worse
If yes	, please explain:					
or wh		do you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain these
	Shopping					
	Personal needs	<u> </u>				
	Backing					
<u>(1)</u>	Employment	Juzer la	not Carres I	o e di	Fileton V	Carib
	Social needs		2 6 2			
9	20 (2) 13	20 21 1	100 (2020)			
io yo	u currently use loca Yes 🕼 N		n the community?			
fyes,	Hereit Alexander		f the Post Office is disc	ontinued?		
	Yes N	0				
	ec = 2					
	The state of the s	Partie of):	1.65		
- 19	gen K	2				
	900 K	earso_	BAR 1	abril	to see	



J MANUEL IBARRA 405 MAIN ST ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

if it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 389-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998

Cedar Rapids, Iowa, 52405-9995



2

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Postal Service Customer Questionnaire

Po	stal Services	Dally	Weekly	Monthly	Never
В.	Buying Stamps		囚		
$b_{\rm v}$	Mailing Letters		\boxtimes		
C.	Mailing Parcels			\boxtimes	
d,	Pick up Post Office box mail	K			
е,	Pick up general delivery mail	×			
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Ø	\boxtimes	
h,	Sending Express Mail				
ŧ,	Buying stamp-collecting material				[2]
Ott	ner Postal Services	1170	SACTES!	-	100
3.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES.	⊠ NO		
No	npostal Services		6.70		
æ	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	X YES	□ NO		
Q.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:		NIE - E - N'ES		_
ď.	Using public bulletin board	YES	□ NO		_
θ.	Other	YES	□ NO		
	If yes, please explain;				_
Do :	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nec	ads7
		YES	NO NO		
	If yes, please explain:		CENT.		

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	Better	E.	Just as Good	No Opinion	Worse
If yes	s, please expl	ain:			234260000044
Partie		10.000 00.000 00.000 00.000 00.000 00.000 00.000 00.000 00.000 00.000 00.000 00.000 00.000 00.000 00.000 00.00	a Unio-Secure di Posso della Revista di late	en ombodie a valena irain onne anno en	
servic	nich of the fol xes?	llowing do you l	eave your community? (Che	ck all that apply.) Where do you g	o to obtain these
Ø	Shopping	Sibor	Falls SD		
M	Personal				
	Banking				
	Employme	ent			
	Social nee	eds			
	Yes [No ontinue to use the	ses in the community? nem if the Post Office is disc	ontinued?	
o:)_	MANU	CETTEN			
e:)	/////	vann 24	t Alvord	A 51830	
	405 n			A 51930	



HENRIETTA VANHILL 402 2ND BT ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments. along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be purpoed, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR Manager, Post Office Operations PO Box 9998

Codar Rapids, Iowa, 52406-9998



2

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Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			Ø	
b,	Mailing Letters	M			
6.	Mailing Parcels			図	
d,	Pick up Post Office box mail	XI			
6.	Pick up general delivery mail:	V			
¢,	Buying maney orders			M	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail				W
i.	Buying stamp-collecting material	П		П	M
Ott	er Postal Services	1000 to			-
a.	Entering permit mailings	YES	E NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
ä.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	□ NO		
¢,	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	Myes, please explain:	- /	7 70	mu	
d.	Using public bulletin board	I YES	∏ NO	77.00	-
е.	Other	☐ YES	□ NO		
	If yes, please explain:		-		_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for s	ersonal ne	eds?
		YES		ericescentrici	ntell.
	If yes, please explain:				



	Better	Just as Good		No Opinion	☐ Worse
If ye	s, please explain				
For w	hich of the following does?	to you leave your community? (C	heck all that app	ly.) Where do you g	o to obtain these
ĘΧI	Shopping Ro	KRapids			
	Personal needs	71 91			
	Banking				
	Employment				
-	Control annuals				
	Social needs				
		businesses in the community?			
		businesses in the community?			
Do yo	ou currently use local t		liscontinued?		
Do yo	ou currently use local t	to use them if the Post Office is d	liscontinued?		
Do yo	Yes No	to use them if the Post Office is d	liscontinued?		
Do ys	Yes No	to use them if the Post Office is d	liscontinued?		
Do yo	Yes No Would you continue to the last t	to use them if the Post Office is d	liscontinued?		



JOANNE C SMITH 2284 EAGLE AVE ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alverd Post Office. Your comments. along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuence of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998

Cedar Rapids, lows, 52406-9998



2

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Postal Service Customer Questionnaire

Po	stal Services	Dally	Weekly	Monthly	Never
8,	Buying Stamps				
ь	Mailing Letters		Ø.		
C.	Mailing Parcels			III.	
d,	Pick up Post Office box mail			100	M
e	Pick up general delivery mall				
T/	Buying moriey orders				
g:	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
Ü	Buying stamp-collecting material		П		P
Oth	er Postal Services			11-2-2	1000
а.	Entering permit mailings	YES	□ No		
b):	Resetting/using postage meter	YES	□ NO		
Nor	postal Services	-17-41-1 (1/2/11)			
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	□ NO		
c	Assisting senior citizens, persons with disabilities, etc.	YES	I-I NO		
	If yes, please explain:		7///=====		
d.	Using public bulletin board	YES	□ NO		_
е.	Other	YES	□ NO		
	If yes, please explain:	Append 200,000	18-a-1 (2.1-20.1		
Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		☐ YES	□ NO		
	If yes, please explain:				

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		Better	Just as Good	No Opinion	To Day (See See
	If yes	, please explain	II— Nasqee Arterian	I No Opinion	Worse
		process symptoms			
		CONTRACTOR STATE OF			
4.	For wi	hich of the following do es?	you leave your community? (Cl	heck all that apply.) Where do you	go to obtain these
		Shopping R	erRupids Ta		
		Personal needs	RIV ROLLIN TA		
		Banking (1		Alvord Ja	
		Employment		MIVORA, J.A.	
		Social needs -	None		
	-	Coda fillega	MUZOS C. T.C.		
5	Do you	currently use local bus	sinesses in the community?		
		Yes No	and a second second		
	If yes,	would you continue to u	se them if the Post Office is dis	continued?	
		Yes No			
			0.0		
lame	_	Joanne	C Smith		
	151	2284	Engletue A	vard. Da	
ddres	one:	712-4	73-2214		
eliabara la	to the same of				
eleph	tarana	LF /	2011		



LELOUX TRUCKING PO BOX 122 ALVORD, IA 51230

Dear Postal Service Customer.

There you for returning your questionneire concerning the proposed discontinuance of the Alverd Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvard Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvard Post Office at a later date, if you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, lowa, 52406-9996



2.

Docher 1352884 - 51238 Item Nbr. 2.2 Page Nbr. 3

Postal Service Customer Questionnaire

ithly Never	Monthly	Weekly	Daily	estal Services	Pos
] [[K]		Buying Stamps	ă.
] [[3]		Mailing Letters	b.
				Mailing Parcels	c
			M	Pick up Post Office box mail	d.
] [\boxtimes	Pick up general delivery mail	θ.
				Buying money orders	ř.
				Obtaining special services, including Certified Mail, Registered Mail, Insured Mail. Delivery Confirmation, or Signature Confirmation	9
				Sending Express Mail	h.
	П			Buying stamp-collecting material	Ĺ
		1110	570	ner Postal Services	Oth
		NO P	YES	Entering permit mailings	а,
		DNO	YES	Resetting/using postage meter	b.:
		Carrier Street	SPORT HILLS CO.	npostal Services	Non
		DINO	YES	Picking up government forms (such as tax forms)	λ.
		□ NO	YES	Using for school bus stop	1,
		NO	YES	Assisting senior citizens, persons with disabilities, etc.	
			100-20 00	If yes, please explain:	
		AT NO	YES	Using public bulletin board	f
		EJ NO	☐ YES	Other	8,
				if yes, please explain.	
al needs?	ersonal ner	ing, or for po	nk, or shopp	you pass another Post Office during business hours while traveling to or from wo	юу
		DINO	YES		
		2		If yes, please explain:	
al r	ersonal n	2		you pass another Post Office during business hours while traveling to or from wo	о у

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	Better	Just as Go	ood	No Opinio	in:	Worse
H y	es, please explain					00000
=						
For	which of the following ices?	do you leave your comm	unity? (Check all tha	t apply.) Where o	do you go to ob	tain these
M	Shopping	long clis	tone to	11 V dv	Ness	
D	Personal needs	truml -	hou run	115-	LVW	Verni
	Banking	der s n	OCA FIN	me		The state of the s
M	Employment					
124	Social needs					
,120	outain riseus					
Do y	ou currently use local	to use them if the Post C	9004CF/C	?		
Do y	ou currently use local Yes No s, would you continue	to use them if the Post C	9004CF/C	?		
Do y	ou currently use local Yes No s, would you continue	to use them if the Post C	9004CF/C	?		



SUE NAGEL 103 MAIN ST ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvert Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office. Door Post Office and Alvert Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapida, lowa, 52408-9996



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Postal Service Customer Questionnaire

PO	stal Services	Daity	Weekly	Monthly	Never
a.	Buying Stamps		M		
b,	Mailing Letters		\boxtimes		
C.	Malling Parcels		П	[3]	
d_	Pick up Post Office box mail	□	ā		
0.	Pick up general delivery mail	Ø			
f,	Buying money orders	ļ. D			
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation.	П	П		
h.	Sending Express Mail			Ø	
î.	Buying stamp-collecting material		П		E
Oth	er Postal Services			() [_);	30.3
ā.	Entering permit mailings	YES	⊠ NO		
h,	Resetting/using postage meter	YES	□ NO		
Non	postal Services		S. 14-3-13-TX		
ā.	Picking up government forms (such as tax forms)	YES	M NO		
1.	Using for school bus stop	YES	☑ NO		
	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
í.	Using public bulletin board	☐ YES	⊠ №		
	Other	YES	M NO		
	If yes, please explain:	See 1.559	III no		
Јо у	ou pass another Post Office during business hours while traveling to or from wo	eb acabasa	to a second	W. W. W. W.	
	g oddinos noba willo stavening to or from we	The VOVIN	- Long and the	ersonal nee	ds7
	If yes, please explain:	X) YES	NO		
	hardto stalk once a war k + go tho	1 7 - 1			_

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			Better		Just as Good		No Opinion	Worse
	If yes	plea	se explain:				(
	_							
4.	For what service	nich of es?	the following d	n you leave	your community? (Che	ck all that app	ly.) Where do you go	to obtain these
	\boxtimes	Sh	opping -5	us Foll	s. Ra.K W. Neu	-510W	xlanter- E	CK Roads
	Ø	Pe	rsonal needs	SAN	N 03 a	beve		
	M	Ba	nikey Siyu	bune	sinst (Pl	ace of	I POD/BY MEN	- \
	\square	En	ployment (\(\gamma\)	iark h	arch to de	o Caris	Truction	L-Soric water
	\square	So	cial needs 👃	G For	ment Cov	1 lbar	mAlund	alot of
5.	Do you		antly use local b	LL 150 d	the community?	it town		(1/1
		X	Yes No		20110-2000-201-201-1-1-1-1-1-1-1-1-1-1-1			
	If yes,	would	l you continue t	o use them i	f the Post Office is disc	ontinued?		
		\geq 3	Yes No					
Name	. 5	SU	. Da	a l				
Addr	885: 1	3	Mary) ~ S‡				
Teler	hone:	117	2-40	3- 2	463			
		S.	21.7	112				



ROBERT AND JANET NEWBORG PO BOX 104 ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses
generally require regular and effective postal services, and these will always be provided to the suspended Post Office
community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed
that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Reck Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feet free to contact Karen Lenans at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9996



2

Decket 1352904 - 51230 Item Abr. 2.2 Page Nor. 3. T_{art.}

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
ä,	Buying Stamps			\boxtimes	
Ь,	Mailing Letters		\boxtimes		
¢	Mailing Parcels			\boxtimes	
đ,	Pick up Post Office box mail	X			
â	Pick up general delivery mail				\boxtimes
ť.	Buying money orders			\boxtimes	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×	
ħ.	Sending Express Mail			\boxtimes	
L	Buying stamp-collecting material				\boxtimes
Oth	er Postal Services			(400)	4774
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	⊠ NO		
Not	npostal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	☑ NO		
b.	Using for school bus stop	☐ YES	⊠ NO		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain				
d.	Using public bulletin board	YES	⊠ мо		
θ.	Other	YES	NO		
	If yes, please explain:		III III III III III III III III III II		
Day	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	sing, or for p	ersonal ne	eds?
		YES	⊠ NO		
	If yes, please explain:				

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		Better		Just as Good		No Opinion		Worse.
	If yes,	please explain						
4.	For wh	ich of the follow	ing do you leave	your community? (Chec	k all that app	ly.) Where do you go	to obtain t	hese
	X	Shopping	Ronk Lieklas	Centon, Lun	non Rom	A. Rapido S	Ca	W
	\boxtimes	Personal nee	ds Countin		1,			General Fig.
		Sanking						
		Employment	Retired					
	\geq	Social needs						
5.	If yes,	Yes would you confin	No nue to use them it No	the community? The Post Office is disco				
Name:		about s	Janel 7)	enderg				
Addres	B. 47	W. 200	St /	20 Buy 104				
Feleph	one:	7/2: 473	2127					
	4.1	192						

NO 320 21330

I think classing our Peat
Office is and large of the
Augus your recommen your
cleaning.
Janet Thursday



JACKIE KNOBLOCH KAM INC. 223 MAIN 5T ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for inturning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and ponsidered carefully before further action is taken,

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lehane at (319) 389-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998

Cedar Rapida, Iowa, 52406-9998



2

Docket 1352904 - 81200

Page Nbr: 1,41 %

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		D'		
b.	Mailing Letters	Ø			
G.	Mailing Parcets				
d.	Pick up Post Office box mail				
Œ.;	Pick up general delivery med				
£	Buying money orders				W
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
b.	Sending Express Mail			Ø	W
	Buying stamp-collecting material			П	B
Oth	ner Postal Services	5 5 - 5 -	5/100	177	1
n,	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	☑ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:	3	Tellis II Aust		
d.	Using public bulletin board	YES	□ мо		
Œ.	Other	YES	☑ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shapp	oing, or for p	personal na	eds7
		YES	No		
	If yes, please explain:				

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PAGE	341

	□в	etter	Just as C	lood	No Opir	niori	Worse
If yes	, please	explain:					
9000	nerezana		: 4 2600.0000.000-512160	January 2012/00/2019/10/19	H47-55 (1974)		occasion.c
servic	nich of thes?	ie following do you	I leave your com	nunity? (Check all that	apply.) Wher	e do you go to obt	ain these
	Shop	ping 510	ux Falls	Larchio	cd		
	Perso	onal needs					
	Bank	ing					
	Empl	oyment					
	Socia	i needs					
□о уо		ty use local busin es No ou continue to use		nunity? Office is discontinued?			
if yes,		es 🗌 No	E) - 1	KAW	Tinn		
if yes,		es□ No ie Kha Mair	Hoch Stp	K.A.M.	Inc		



POSTAL CUSTOMER (1) 2038 DIPPER AVE ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuence of the Alvord Post Office, Your comments, slong with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Aword Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office. Door Post Office and Alvord Post Office at a later date, if you have additional questions or comments, please feel free to contact Karan Lenane at (319) 299-2902.

Sincerely,

KENT GOCHENOUR Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9996



Docket: 1352904 - 51239 Nam Nhr: 22 Page Nhr: "1," (***

Postal Service Customer Questionnaire

P	estal Services	Daily	Weekly	Monthly	Never
В,	Buying Stamps				M
b,	Malling Letters				X
G,	Mailing Parcels				DX.
d	Pick up Post Office box mail				
0.	Pick up general delivery mail				X
f,	Buying money orders				DK
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				126
ħ.	Sending Express Mail				X
Ĺ	Buying stamp-collecting material				D
Ott	ner Postal Services		-	1	4
8,	Entering permit mailings	YES	M NO		
ь.	Resetting/using postage meter	YES	M NO		
No	npostal Services		280		
a.	Picking up government forms (such as tax forms)	YES	I∭ NO		
b,	Using for school bus stop	☐ YES	No		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	DANO		
	If yes, please explain:	alterialists	Section 1		
d.	Using public builden board	YES	₩ мо		_
9.	Other	T YES	D NO		
	If yes, please explain:		7		
Jo y	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	ds?
		YES	□ NO		
	If yes, please explain:	editor.	Shirts		

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TELINO	22
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	Better	Just as Good	No Opinion	☐ Worse
If y	es, please explain:		1/ 23 1 (//	
0.600	CONTRACTOR AND ANALOS AND			
981	which of the following do vices?	you leave your community? (Che	sck all that apply.) Where do you	go to obtain these
D	Shopping	SIOUX Falls	Sn	
X	Personal needs	Sizux Dilk	SN	
Z	Banking	archusend in	AS	
K		Harris Marie	Cornecte 1A	
-	Social needs	IVES THE	orante 1/1	
7	Sucial needs	archused, 1/1		
Do	yrus currently use local to	usinesses in the community?		
	T Yes M No	rannesses in the continuity r		
	- 100 IN	use them if the Post Office is disc	ontinued?	
If yo	es, would you continue to	and a series of the series of	and the first of the second	
If yo	The State of the S			
If yo				
If yo	The State of the S			
	Yes No			
	The State of the S		Vord	
me. dress:	Yes No		Vovd	
me.	Yes No		Vord	



AMY KOEDAM 1831 EAGLE AVE ALVORD, IA 51230

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others monitor, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2

Docker 1352964 - 55220 bern Nbr. 2.2 Page Mar. 3 U.S.

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
b.	Mailing Letters		(X)		
£	Mailing Parcels			X	
ď.	Pick up Post Office box mail				[]
e.	Pick up general delivery mail				IXI
į.	Buying money orders				$ \overline{\chi} $
g.	Obtaining special services, including Certified Mail. Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			130	
h.	Sending Express Mail				\mathbb{Z}
1.	Buying stamp-collecting material				(X)
Oti	ner Postal Services				
8.	Entering permit mailings	YES	IX NO		
ъ.	Resetting/using postage meter	YES	IXI NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	IX No		
b,	Using for school bus stop	X YES	□ NO		
8	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				_
d.	Using public bulletin board	X YES	□ NO		
e	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	reds?
		YES	IX NO		
	If yes, please explain:		- 10.		

	1352904-51230
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	ī_	Better .		Just as Good		No Opinion	☐ Worse
11	yes, ple	ase explain:					
-							
4 Fo	or which o	of the following do	you leave	your community? (Che	ck all that appl	y.) Where do you g	o to obtain these
5	∑ s	hopping					
Ė] P	ersonal needs					
E] В	anking					
12	5 E	mployment					
] s	ocial needs					
		1047.04 h 0350.04 h 34 sta					
ir y	区	Yes No		the community? the Post Office is disco	ntinued?		
	es, would	Yes No d you continue to		the Post Office is disco		51730	



BRENT VAN HILL 405.4TH ST ALVORD, IA 51230

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date, if you have additional questions or comments, please feel free to confact Keren Lenane at (319) 399-2902.

Sincerely

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



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Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Neve
ä,	Buying Stamps			\boxtimes	
b.	Mailing Letters				
€,	Mailing Parcels				Ø
d,	Pick up Past Office box mail	Ø			
0.	Pick up general delivery mail	\boxtimes			
f,	Buying money orders		П	D	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				[2]
h.	Sending Express Mail				123
L	Buying stamp-collecting material		П	П	M
Oth	er Postal Services		(1 - 1)	-	Ti-sta
в:	Entering permit mailings	YES	No No		
b,	Resetting/using postage meter	YES	凶 NO		
Nor	spostal Services				
L	Picking up government forms (such as tax forms)	YES	⊠ NO		
1.	Using for school bus stop	YES	□ NO		
	Assisting senior citizens, persons with disabilities, etc.	☐ YES	⊠ NO		
	If yes, please explain:		172-11107-2		
£.	Using public bulletin board	YES	∏ NO		
1	Other	YES	□ NO		
	If yes, please explain:				
Эоу	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES	□ NO		
	If yes, please explain:	Work	224	Pos	10

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FAGE	376

	☐ Better	Just as (Good	Ø	No Opinion	☐ Worse
	If yes, please explain:					NS1774
	For which of the following do services?	you leave your com	munity? (Check a	II that apply	.) Where do you g	o to obtain these
	Shopping -	on Park P	anue C		0110 3	one Cente
	Personal needs					Cast C Ext/C
	Banking Dec	n Pock			8.8	
	Employment 5	22.0	7			
	Social needs	Kerever				
	Do you currently use local be Yes No If yes, would you continue to Yes No		manako.	ued?		
ne;	Breat Van 1	v11				
	-106 1/IHS	7 Alvon	d, IA	5123	0	
dress						
	ne: 7/2 - 470 - 5	183				



JOE KRAMER 303 PARK AVE ALVORD, IA 51230

Dear Postal Service Gustomer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Door Post Office and Alvord Post Office at a later date, if you have additional questions or commerce, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR Manager, Post Office Operations

PO Box 9998

Gedar Rapids, lows, 52406-9998



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Postal Service Customer Questionnaire

	Po	stal Services	Daily	Weekly	Monthly	Never
	3.	Buying Stamps			□	
	b.	Mailing Letters				
	C.	Mailing Parcels			F	
	d	Pick up Post Office box mail	1			
	ė	Pick up general delivery mail		П		
	f.	Buying money orders	П	П		
	9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	ħ.	Sending Express Mail				
	4	Buying stamp-collecting material				П
	Ott	ner Postal Services			1	food
	8.	Entering permit mailings	YES	□-No		
	Ь.	Resetting/using postage meter	YES	□-NO		
	No	npostal Services				
	я,	Plaking up government forms (such as tax forms)	YES	□ NO		
	b.	Using for school bus stop	YES	I NO		
	c .	Assisting senior citizens, persons with disabilities, etc.	YES	[] NO		
		If yes, please explain:	HIM IRR			
	d.	Using public bulletin board	YES	□ NO		_
	е.	Other	T YES	Пио		
		If yes, please explain:	Hardy	: American		
		Regard - rending Town meeting min	Arr v	STATE		
2,	Doy	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for p	ersonal nec	ide7
					ar souther there	
		If yes, please explain:	YES	I_I NO		
		A CONTRACTOR OF THE PROPERTY O				
		Little and Libert				

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			Better		Just as Good		No Opinion	Worse
	If yes	, pleas	e explain:			.0000	2	54.75 W58
	-							
	For wir	nich of t	the following d	you leave	your community? (Chec	sk all that app	ly.) Where do you g	to obtain these
	D	Sho	pping Si	ine FAII	50			
	O	Pen	sonal needs		KApids ZA			
	a-	Ban	king Alu					
		Emp			A ZA			
		Soci	in the second		200 To 100 TO 10			
	If yes,	would)	Yes No you continue to Yes No	use them i	the community?	intinued?		
ame		ar	KKAme					
idre	55:	30	7 Park	Asia	Award TA			
slepi	hone:							



STEVE SNYDERS 402 CLEVELAND AVE ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2

Docket 1352904 - 51230

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Postal Service Customer Questionnaire

Por	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			×	
b.	Mailing Letters			B	
91	Mailing Parcels				D
đ.	Pick up Post Office box mail				
e,	Pick up general delivery mail	Ø			
ϵ	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				$\overline{\lambda}$
ħ,	Sending Express Mail				\boxtimes
Ļ.	Buying stamp-collecting material				M
Oti	er Postal Services				
8.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	☑ NO		
Non	postal Services				
8.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ NO		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				_
d.	Using public bulletin board	⊠ YES	□ NO		_
€.	Other	YES	⊠ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shapp	oing, or for p	ersonal ne	eds?
		YES	☑ NO		
	If yes, please explain;		60		

DOCKETNO	1352904-51230
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PAGE	74.

	☐ Better	Just as Good	No Opinion	☐ Worse
If yes	, please explain		(89 3) 2	(1 -2)
or w	hich of the following do es?	you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
	Shopping S	oux Falls Rock	Julieu Rock Ra	outs
	Personal needs		gad 10	
	Banking Al	wid		
	Employment R	ock Valley		
П	Social needs			
yes,	Yes No Would you continue to Yes No	use them if the Post Office is disco	ontinued?	
5	would you continue to ☑ Yes ☐ No /eve ऽvy	ders	ontinued?	
5	would you continue to ☑ Yes ☐ No /eve ऽvy		ontinued?	
5	would you continue to ☑ Yes ☐ No /eve ऽvy	olers	ontinued?	
5	would you continue to Yes No Yeve Sury 102 Chevel	olers	antinued?	
5 he:	would you continue to Yes No Yeve Sury 102 Clevel 717-473	olers		or taking the time to



ALICE METZGER PO BOX 55 ALVORD, IA 51230

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerety,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docker, 1252904 - 51230 Rem Nov. 2.2 Page Nov. U () ()=

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
b.	Mailing Letters		\boxtimes		
c	Mailing Parcels			\boxtimes	
(d.)	Pick up Post Office box mail	\boxtimes			
е.	Pick up general delivery mail				図
30.	Suying money orders				\boxtimes
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
(h)	Sending Express Mail			\boxtimes	
i,	Buying stamp-collecting material				Ø
Ot	ner Postal Services			11.5556	
В.	Entering permit mailings	YES	X NO		
b,	Resetting/using postage meter	YES	V NO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	X YES	□ NO		
b.	Using for school bus stop	YES	⊠ NO		
6.	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🖂		
	If yes, please explain:				
d.	Using public bulletin board	X YES	□ NO		
e.	Other	YES	X NO		
	If yes, please explain:	-			
Z. Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	sing, or for	personal ne	eds?
		YES	X NO		
	If yes, please explain:				

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	Better	Just as Good	No Opinion	
If yes	s, please explain:			
Forw	high of the following o	to you leave your community? (Chec	rk all that sooily \ \Ahave do you a	to obtain those
servic	1057		THE RESIDENCE OF THE PARTY OF T	
X	Personal needs	Arch Valley		
	Banking		STREET, THE STREET, ST	
	Employment			
	Social needs			
Dovo	u currently use local t	businesses in the community?		
	"[발전도] [이번 시기 보고기 때 다"	Security for the second security of the second security of the second se		
	Yes No			
If yes,		o use them if the Post Office is disco	ontinued?	
If yes,			ontinued?	
If yes,	would you continue to Yes \(\text{No} \) No	11 togu	ontinued?	
	would you continue to Yes \(\text{No} \) No		ontinued?	
ne:	would you continue to No Garan >	11 togu	ontinued?	



BRENDA DOPPENBERG 2501 240TH ST ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuence of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenene at (219) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations.

PO Box 9998

Ceder Rapids, Jown, 52405-9998



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Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weeldy	Monthly	Never
3.	Buying Stamps				
b.	Mailing Letters				
d,	Mailing Parcels				
d.	Pick up Post Office box mail				
0.:	Pick up general delivery mail.				
C.	Buying money orders				
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
į,	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	□ NO		
b,	Resetting/using postage meter	YES	□ NO		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	☐ NO		
d.	Assisting senior citizens, persons with disabilities, etc.	YEŞ	□ NO		
	If yes, please explain:	_			
d.	Using public bulletin board	YES	ON []		_
n.	Other	YES	□ NO		
	If yes, please explain:				
Do.	ou pass another Post Office during business hours while traveling to or from w	ek erekone	lein ne for i	vomennal ex	Pake 1
50	out pleas another in our office office positiess notes white traveling to british wi	YES	I NO	Jersuliai ne	ena r
	If yes, please explain.	121.00	L 140		
	I 42 the DO tolking in				
	Rick Willey where I was	1			
	I have now weed the Alvi		X #	- 25	
	I THE COLLEGE IN AUGUST THE FALLS	Y-4 D-3	- La	e all and	

CONTENDOD	1352904-51230
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PAGE	410

		Better		Just as Good		No Opinion		Worse
If yes	plea	se explain:						
_								
For what service	ich of	the following o	o you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain th	nese
M	Sh	opping						
DE	Pe	rsonal needs						
×	Ba	nking						
54	Em	ployment						
X	So	cial needs						
If yes,	Ø	Yes No you continue to Yes No	o use them i	the community?		61320		
ress: C	7	0124	-711 3	The state of the s	a, U	51230		
	_#	10	6 30	177				
phone			II.					



MARY LEE LELOUX 104 3RD ST ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionners concerning the proposed discontinuance of the Alverd Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office. Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Leriane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



2.

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Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Neve
1.	Buying Stamps			0	
b.	Mailing Letters		D		
ζ.	Mailing Parcels				B
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
Ť.	Buying money orders				D
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			B	
h.	Sending Express Mail			H	
Ĺ	Buying stamp-collecting material	П	П	П	P
Ott	ner Postal Services			-	1000
а,	Entering permit mailings	YES	15 NO		
b.	Resetting/using postage meter	YES	D-NO		
Not	npostal Services				
2.	Picking up government forms (such as tax forms)	✓ YES	No.		
٥.	Using for school bus stop	YES	□ NO		
2	Assisting senior citizens, persons with disabilities, etc.	☐ YES	□ NO		
	If yes, please explain:	My M	المدالأتم	Ma	e
£	Using public bulletin board	□ YES	□ NO		
į.	Other	YES	[] NO		
	If yes, please explain:				
Jo y	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for pe	rsonal nee	eds7
		YES	III NO		
	If yes, please explain:		92		

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		Better	Jus	st as Good	☐ No C	Opinian .	Worse
	If yes	ı, please explain:			12220		
	8						
4.	For w	hich of the following d	o you leave you	r community? (Chec	k all that apply.) W	here do you go t	o obtain these
	Ø	Shopping					
	D	Personal needs					
		Banking					
		Employment					
	B	Social needs					
5		Yes No Would you continue to Yes No		ase milital et et	ntinued?		
Name	. X	Mary 1	C: 3	Lelow	2		
Addre	968	104 3	id st	= as	1-prel	Son	51230
Telep	hone:	712 4	173.	2551			
		1/2/2					



LYNN AND DONNA NAGEL 305 PARK AVE ALVORD, IA 51230

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carmfully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date, if you have additional questions or comments, please feel free to contact Karan Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998



Docket 1352904 - 51230 from Nur. 22 Page Nor. 4345

Postal Service Customer Questionnaire

P	ostal Services	Daity	Weekly	Monthly	Neve
a	Buying Stamps			区	
b.	Mailing Letters		Ø		
Ġ	Mailing Parcels				П
d,	Pick up Post Office box mail	M			
e,	Pick up general delivery mail	M			
4.	Buying money orders		П	in.	
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			EX)	
L.	Buying stamp-collecting material			П	Ø
Ot	her Postal Services	1.1		1	THE
В.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	☐ YES	X NO		
No	npostal Services				
8.	Picking up government forms (such as tax forms)	YES	X NO		
b,	Using for achool bus stop	YES	⊠ NO		
6	Assisting senior citizens, persons with disabilities, etc.	YES	■ NO		
	If yes, please explain:		LARRY NUMBER		
d.	Using public bulletin board	☐ YES	X NO		_
е.	Other	YES	KI NO		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	ds?
		YES	212		
	If yes, please explain:				

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PAGE	436

		Better		Just as Good	No Opinion	☐ Worse
lf ye	s, plea	ase explain:				
For w	hich c	of the following d	io you leave	your community? (Che	ck all that apply.) Where do you g	to obtain these
X	SI	hopping				
	P	ersonal needs				
	Bi	anking				
	Er	mployment				
X	Se	cial needs				
Page 100	Warte.	ENLANCED VINCES	SERVICE CONTRA	1-1110-0000000000000000000000000000000		
	Ø	Yes No d you continue to Yes No		n the community? If the Post Office is discr	intinued?	
11 yes,	would would would	Yes No d you continue to Yes No	Nage A)c.	If the Post Office is discr	Olevia 5/230	



TINA NIEMEYER 2333 220TH ST ALVORD. IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Plock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments. please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PC Box 9998



2

Discher, 1352884 - 51238 Item Nbr. 2.2 Page Nbr. U.S.

Postal Service Customer Questionnaire

P	estal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps		Ø		
b,	Mailing Letters	Ø			П
C	Mailing Parcels			D/	П
d.	Pick up Post Office box mail				A
ñ,	Pick up general delivery mail	N	E		П
f.	Buying money orders				П
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail			Ø	П
l.	Buying stamp-collecting material		П		R
Ot	ner Postal Services		1		-
a.	Entering permit mailings	YES	A NO		
b.	Resetting/using postage mater	YES	K) NO		
No	npostal Services		10.00		
â.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b,	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain				_
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	☐ YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds7
		YES	NO NO		
	If yes, please explain:				

COCKETNO	1352904-51230
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PAGE	GUIV)

	Better	П	your previous service? Just as Good	П	No Opinion	☐ Worse
House		had		front	707	-
II yes	, pléase explain:					
For w		do you leave	your community? (Che	ck all that app	ly.) Where do you go	to obtain these
Ø	Shopping					
X	Personal needs					
	Danking					
Á	Employment					
M	Social needs					
	20 00 00	25 D/ P				
Do yo	u currently use local		n the community?			
172000	Yes No		ration of the state of the stat	outles in 40		
If yes	Yes No		f the Post Office is disc	anannea?		
	M Les II W	6/3				
me: 1	im Nirm	wo				
1	7 - 7	1	30 T	=		
dress:	333 de	40°	Alvare,	In		
lephone:	711-473	- 2243				
epnone.	112 112	021)				
	-31-11					



GALEN AND SUZANNE SCHEMMEL

305 3RD-ST ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998



2.

Docket 1352904 - 51230 flam Nor. 22 Page Hbr. 115 C-

Postal Service Customer Questionnaire

0	stal Services	Daily	Weekly	Monthly	Never
1	Buying Stamps			M	
b,	Mailing Letters		X		
2	Mailing Parcels				\boxtimes
f,	Pick up Post Office box mall	中区			
	Pick up general delivery mail				- JA.
	Buying money orders				M
Į.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
3	Sending Express Mail				
* 1	Buying stamp-collecting material				Ø
Oth	ner Postal Services	48260	65	1000	10
k.	Entering permit mailings	YES	₩ NO		
3.	Resetting/using postage meter	YES	NO D		
No	npostal Services				
1.	Picking up government forms (such as tax forms)	YES	□ NO		
5.	Using for school bus stop	YES	Ø NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:	(-	V#0133000		
ı,	Using public bulletin board	YES	⊠ NO		
9.	Other	YES	NO 🔯		
	If yes, please explain:		300		

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		Better		Just as Good	· ·	No.	Opinion	1	Wors	e
	If yes,	please explain:	Wort	Know	until	W	e ha	UR	it.	
4.	For wh	nich of the followings?	ng do you leave	your community	? (Check all tha	t apply.) V	Vhere do you	go to obta	in thèse	
	Ø	Shopping	Sim	4 Fall	20					
	Ø	Personal need	is Un	ien	ROOK) all	60			
		Banking					7			
	团	Employment	Rock	K Rai	oids					
	П	Social needs		7						
					e		_			
Pa	nde	vountently use lo	Na	indicituitelee a cucero		, Sch	eni n	re l		
₽(s	iryes,	Yes 🐼	Na ue to use them i	indicituitelee a cucero		, Sch Ali	emn ors	el T	a	5/23
S. Vame:	Hyes,	Yes 🐼	No ue to use them No 3 No	indicituitelee a cucero	is discontinued	seli Ali	enin or 8	ol T	a	S/J3



LORETTA SCHLUMBOHM 304 SEEFIELD AVE ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alverd Post Office. Your comments. along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rook Rapids Post Office. Doon Post Office and Alvord Post Office at a later date, if you have additional questions or comments. please feel free to contact Karen Lenene at (319) 389-2902.

Sincerely,

KENT GOCHENOUR.

Manager, Post Office Operations PO Box 9998



2.

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Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps		18		
b.	Mailing Letters		S		
c,	Mailing Parcels				
d.	Pick up Post Office box mail	区			
n.	Pick up general delivery mail				\square
t.	Buying money orders			\square	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.	Sending Express Mail				
t.	Buying stamp-collecting material				
Oth	er Postal Services				
8.	Entering permit mailings	YES	No No		
b,	Resetting/using postage meter	YES	⊠ NO		
Not	npostal Services				
В.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	□ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	X YES	□ No		w 1
	If yes, please explain	Dim	94	They	Hd
d.	Using public bulletin board	▼ YES	□ NO		
e.	Other	YES	NO		
	If yes, please explain.				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eds?
		☐ YES	M NO	A CONTRACTOR OF THE SECOND	
	If yes, please explain.		The same	reti	Secol

CONTENDO	1352904-51230
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	Better		Just as Good		No Opinion	Norse
If yes	, please explain:					Care and Care
-		20 WINDS-12-5				
For w	hich of the following d es?	o you leave	your community? (Cher	k all that app	ly.) Where do you g	o to obtain these
29	Shopping					
[2]	Personal needs					
	Banking					
	Employment					
	Social needs					
До уо	u currently use local b	usinesses in	the community?			
	Yes 🗌 No					
If yes,		use them if	the Post Office is discr	intinued?		
	Yes No					
				1 10		
ne.	Jewela	-30	Ellen	3 A IL	9 VO	
ne. Iress	Genela 301)	->\c -a/	ectel a	esa.	aler	JA SIE



ALVORD GUN CLUB 201 GUN CLUB RD ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the targest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fluel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must baliance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. CBUs provide the security of individually locked mail compartments.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations.

PO Box 9998



2.

Docket 1352904 - 61230 from Nbr. 22 Page Nbr. 676

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the ALVORD Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
8	Buying Stamps		×		
b.	Mailing Letters		X		
C-	Mailing Percels			\boxtimes	
d.	Pick up Post Office box mail	Ø			
e.	Pick up general delivery mail				N
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
L	Buying stamp-collecting material				
Ott	ner Postal Services				
4.	Entering permit mailings	YES	NO K		
b,	Resetting/using postage meter	YES	Ø NO		
No	npostal Services				
3.	Picking up government forms (such as tax forms)	YEŞ	⊠ NO		
b.	Using for school bus stop	YES	≥ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:				
d,	Using public bulletin board	∀ES	□ NO		
ŧr.	Other	YES	□ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, ar shopp	oing, or for p	personal ne	eds?
		YES	⊠ NO		
	If yes, please explain;				

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	Better		Just as Good		Ţ	I	No Opir	tion	X	Worse
If yes	, please explain:	Mail	w:11	be	Lut	e r		Not	as	SECHY
-		- V								
For w	hich of the fallowing	do you leave	your communit	y7 (Check	all that a	apply	.) When	e do you go	to obtain th	1888
\square	Shopping									
\times	Personal needs									
	Banking									
	Employment									
	Social needs									
Do yo	u currently use loca	al businesses	n the communit	y?						
	⊠ Yes □ N	ło								
	would you continu	e to use them	if the Post Offic	e is disco	ntinued?					
If yes	, would you control									
If yes	William State	10								
If yes	Year and the second	G	an (2/4/	,					
	Year and the second	6 Gun	un (Club	Clus R	d d					
·通信	Alune	6 Gun	un (Club	2 lui	<u>d</u>					



LOWELL BOSLER 2047 DOGWOOD AVE ALVORD, IA 51230

Dear Postal Service Dustomer:

Thank you for returning your questionnaire concerning the proposed discontinuence of the Alverd Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a tater date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



20

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the ALVORD Post Office for each of the following

Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps		M		
b.	Mailing Letters		M		
C.	Mailing Parcels			M	
d	Pick up Post Office box mail				
¥,	Pick up general delivery mail				
1.	Buying money orders				
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			8	
h.	Sending Express Mail				
ķ.	Buying stamp-collecting material				П
Ott	er Postal Services	0.00	200	77104	-
3.	Entering permit mailings	YES	□ №		
b.	Resetting/using postage meter	YES	□ NO		
No	spostal Services				
8.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for achool bus stop	YES	□ №		
G.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:		75ESV17.5		
d.	Using public bulletin board	⊠ YES	□ NO		
Ü.	Other	YES	□ NO		
	Weighing parcels for correct pes	traz.			
Do.	ou pass another Post/Office during business hours while traveling to or from wi	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	Ø NO		
	If yes, please explain:		CATE.		

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PAGIS	450

		Batter		Just as Good		No Opinion	☐ Worse
If yes	, pleas	se explain					
-							
For w service	hich of es?	the following d	you leave	your community? (Che	k all that app	ly.) Where do you go	to obtain these
\boxtimes	Sh	opping Sic	x Cert	Sir.			
\mathbb{Z}	Pe	rsonal needs	I xnoice	inter			
M	Ба	riking A\v	ord				
	Em	playment A	verd	Area			
M	Sa	cial needs A	Var8	Cale			
V20196		commercial anno		V			
Do yo		ently use local b Yes No	usinesses ir	the community?			
If yes,		_	use them i	the Post Office is disc	ontinued?		
		Yes 🔲 No					
ne.	SWS	211	305/8	<			
tress:	101	17 1	Dogw.	ood Ave			
ephone	71-	2-473	-251	2			
21	- 4	U were re-					

By having No postmaster in Alvord, it is one less reason to go , to the town of about, post office Then to the cafe for denner and . Then maybe to the elevator or bank. It really just accelerate the desing of the town.



GUY HOLLENBECK

PO BOX 67 ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter.

You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock. Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Inwa, 52406-9998



2.

Docket: 1352904 - 51230 Hern Nor. 22

Page Nor. LJ 910-

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the ALVORD Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Nover
a.	Buying Stamps				
b.	Mailing Letters				
C	Mailing Parcels			2	
Ø.	Pick up Post Office box mail	D-			
ė.	Pick up general delivery mail		П		
t,	Buying money orders			-	
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			E	П
ħ.	Sending Express Mail			П	
ì,	Buying stamp-collecting material			П	
Ott	er Postal Services	1		l and	1
а.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	_ No		
No	spostal Services	1000			
ä.	Picking up government forms (such as tax forms)	☐ YES	☐ NO		
b,	Using for school bus stop	YES	□ NO		
G.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:	-			
id,	Using public bulletin board	□ YES	Пио		_
8.	Other	☐ YES	Пио		
	If yes, please explain. Selective Service Spein.	SEC IA	ritu	Fen	24.7
Do	ou pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	ersonal nee	ds7
		YES			
	If yes, please explain:				

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PAGE	490

3,	previously	received Post Office	er delivery, there will be no change to box service or general delivery sen- compare to your previous service?	o your delivery service — proceed vice, complete this section. How d	d to question 4, If you to you think carrier route
		Better	Just as Good	No Opinion	Worse
	1000	please explain:	Pelay in me	il - Porce	s words
	_	1119 Way		X 1.12) EF 7.187	DILLER - CI
4	For wh	ich of the following d	o you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	D/	Shopping 5	inuix Fals E	G	
		Personal needs			
	9	Banking	Bluord		
	B	Employment	Rock Ropids		
		Social needs			
5,	If yes,	Yes No would you continue to Yes No	usinesses in the community? o use them if the Post Office is disco	ntinued?	
Nan	ie:	14 /71	Menbeck		
Add	ess: 4	02 300	57 Bx 67	Hlverd In	51,230
Tele	phone:	712 - 4	73 338/		
Date	4	- 3- //	<u> </u>		



ZEBULUN BALEKER 2337 EAGLE AVE ALVORD, IA 51230

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9956

Cedar Rapids, lown, 52408-9998



2

Docket, 1352504 - 51230 Item Nor. 22 Page Nor. 505

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you used the ALVORD Post Office for each of the following:

p	ostal Services	Daily	Weekly	Monthly	Never
a	Buying Stamps			[X]	П
b,	Mailing Letters				П
(C.	Mailing Parcels			[3]	П
d.	Pick up Post Office box mail			M	П
ė.	Pick up general delivery mail			X	П
ť.	Buying manay orders			50	П
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		88	[23	
ħ.	Sending Express Mail				[V]
1,	Buying stamp-collecting material	П			X
Ot	her Postal Services	-	-		144
8.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	T YES	⊠ NO		
No	npostal Services	The Paris of the Section of	Landad		
8.	Picking up government forms (such as tax forms)	YES	☑ NO		
h.	Using for school bus stop	YES	₩ NO		
Ċ.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	X NO		
	If yes, please explain:		1999		
ď	Using public bulletin board	☐ YES	⊠ NO.		_
е,	Other	☐ YES	☑ NO		
	If yes, please explain:		144		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shapp	ing, or for p	ersonal nee	eds7
		YES YES	□ NO		
	If yes, please explain:	C.L.	est allie	a iii)	
	Occamenally for stonge	- saute of p	ar arue	7	_

DOCKET NO	1352904-51230			
PAGE	90 b			

		Better	\boxtimes	Just as Good		No Opinion	☐ Worse
If yes	, plea	se explain:					10.710
-			22121111111111111				
For w	hich o es?	f the following o	o you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain these
50	Sh	opping 5	000 F11	s, Carlon so	Kon he U	dley	
	Pe	rsonal needs				7	
50	Ва	inking Rade	Valley	+ Alvord			
\square	En	nployment	Gordon 5	:0			
	So	cial needs					
lf yes,	would Would	Yes 🔲 No		the community?	ontinued?		
	37	Engle Ave	Alvare	TA 51230			
ress: 23		Color Cale					
ress: 23	7/2	4/3-21/					



VALERA A WORDELMAN 307 4TH ST ALVORD, IA 51230

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

 You stated on the questionners that you use the community bulletin board each day at the Post Office. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Repids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2002.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9996

Cedar Rapids, Iowa, 52408-9988



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Page Nbc 5

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the ALVORD Post Office for each of the following

Po	stal Services	Daily	Weekly	Monthly	Nev
а,	Buying Stamps				
b.	Mailing Letters				
c.	Mailing Parcels				100
ď	Pick up Post Office box mail				
е,	Pick up general delivery mail				
t.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
1	Buying stamp-collecting material				E
Oth	er Postal Services	3/100	0.000	1000	
a.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	□ NO		
Nor	npostal Services				
à.	Picking up government forms (such as tax forms).	▼ YES	□ NO		
b.	Using for school bus stop	YES	⊠ №		
C,	Assisting senior citizens, persons with disabilities, etc.	YES.	⊠ NO		
	If yes, please explain:				
1722	the sound his mark & + motion	un to	Teno	Lest ?	212
d.	Using public bulletin board	YES	□ NO	0	
8.	Other	YES	□ NO		
	If yes, please explain:				_
Doy	you pass another Post Office during business hours while traveling to or from wo	ark, or shopp	ing, or for p	ersonal ne	eds?
		YES	I NO		
	If yes, please explain:		7		
	10	a a	7		

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		☐ Better	□ 1	ust as Good		No Opinion		Worse
	If ye	s, please explain:			455		-	Michigan.
4.	Forw	hich of the following do	you leave yo	ur community? (Che	ck all that appl	y.) Where do you (go to obtain th	1858
	12	Shopping		Yana	hares	tota	200	
	\boxtimes	Personal needs	te day	2 16/2		Samuer	F	<
		Banking						
		Employment						
		Social needs						
5.	If yes,	u currently use local bu Yes No Would you continue to Yes No		SOMEON CONTRACTOR	ontinued?			
Barrier and the second	9;		-					-
Name	ee.	807					6	
	20,							
Name Addre		57/1112	/81 -	7				



STACEY VOGELZANG PD BOX 614 ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed disportinuance of the Award Post Office. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

You expressed a concern about the security of mail. Customers may place a took on their mailboxes. The mailbox must have a stot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Cluster Box Units are also being considered which are individual lock mail compartments. CBUs are made of high impact polycarbonate and aluminum. These mail receptactes are weather-resistant, secure, and have large mail compartments capable of holding more varied med. In addition, the units are weatherproof, even under extreme conditions. The CBUs can fully function with temperatures ranging from -40 to +145 humidity levels up to 100 per cent and winds up to 80mph, ensuring protection against rain, sleet, snow, heat and debris.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Keren Lenane at (319) 399-2902.

Sincerety,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, lowe, 52406-9998



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the ALVORD Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
2.	Buying Stamps		Ø		
b.	Mailing Letters	V			
c.	Mailing Parcels			10	
d.	Pick up Post Office box mail	囡		П	П
€.	Pick up general delivery mail			M	
t,	Buying money orders		K		П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ď-	
ħ.	Sending Express Mail			Ed -	
L,	Buying stamp-collecting material	[]	П	П	123
Ot	ner Postal Services		1	loud	6-0-2
8.	Entering permit mailings	YES	D NO		
b,	Resetting/using postage meter	YES	ои Ы		
No	npostal Services	710-71.51.5.550	,		
ä,	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	X YES	□ NO		
¢,	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:	- WWICO-C	-1910000		_
d,	Using public builetin board	YES	□ NO		_
£.	Other	☐ YES	Пио		
	If yes, please explain:	101-1010-200	0.0000		
Da	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	ds?
		☐ YES	STATE OF THE OWNER, THE		
	If yes, please explain.		8 8		

3.	If you po previous delivery	eviously received can by received Post Offic or PO Box service wil	er delivery, there will be no change e box service or general delivery ser I compare to your previous service?	to your delivery service — procee vice, complete this section. How o	d to question 4. If you so you think carrier route
		Better	Just as Good	No Opinion	Norse .
	bi	s, please explain:)	The second secon	clay buy money	orders to pour
4.	For w	hich of the following c ces?	to you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	M	Shapping			
	X	Personal needs			
		Banking			
		Employment			
	\boxtimes	Social needs			
5.	Do you		usinesses in the community?		
	If ves		use them if the Post Office is disco	oria. and h	
	11.5	Yes No	A STATE OF THE PASS OF THE STREET	ummed 5.	
Nam	e: St	ary Uso	etzang		
Addre	898: P	O. Box	1014		
Tolog	hone: "]	112-470	-0049		
		Al Hor			

PAGE



SHERVON BORRMANN PO BOX 66 ALVORD, IA 51230

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about obtaining accountable mell and large perceis. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large perceis will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery flams will be taken back to the administrative Post Office. Customers may pick up the flam at the post office, request redelivery on another day or authorize delivery to another party.
- You stated on the questionnaire that you would not get personal service with a box like you would with the PO Box. Courteous
 and helpful service will be provided by personnel at the Rock Rapids Post Office and from the carrier. Special assistance will be
 provided assineeded.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doos Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52408-9998



Docket 1382904 - 51250 flam Nhc 22 Flage Nhc 325-

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the ALVORD Post Office for each of the following:

Po	petal Services	Daily	Weekly	Monthly	Never
8.	Buying Stamps		K		
b	Mailing Letters		M		
c	Mailing Parcels				M
d.	Pick up Post Office box mail	Ø			П
8.	Pick up general delivery mail				
f.	Buying money orders			KÍ	
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
ħ.	Sending Express Mail				ĸ
L	Buying stamp-collecting material			П	Ø
Ot	her Postal Services		1000	1.0	1944
n,	Entering permit mailings	YES	M) NO		
b.	Resetting/using postage meter	YES	D NO		
No	npostal Services	F	7		
a,	Picking up government forms (such as tax forms)	YES	NO NO		
b,	Using for school bus stop	YES	□ NO		
C	Assisting senior citizens, persons with disabilities, etc.	☐ YES	KINO		
	If yes, please explain:		V-4		
d.	Using public bulletin board	YES	□ NO		_
e.	Other	☐ YES	Пио		
	If yes, please explain:		111110		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nec	ids?
		YES	XI NO		
	If yes, please explain:		(1) A)		

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	delivery or PC	ence and other transfer and						2.4	
		Better		Just as Good		☐ No C	pinion	N	Worse
		sse explain:	14/14	10 1764	981	W.	DECSON	21	Sextro
	MILLE	C POX	1 1	Could	voith.	Built	and	T	urrald.
4.	For which	the following do y		Dur community?		F.C.+	(YT V PC)	M'CYC) obtain	these
		hopping					174-175-4011-XXXXX		nsgerme.
	□ P	ersonal needs							
	⊠ в	enking							
	X 8	mployment							
	☐ s	ocial needs							
	a .	Yes No	se them if t	he Post Office is	discontinued?				
Name Addre Telep	0 we	The second second	Se them if the	12411111111111111111111111111111111111	discontinued?	\ A	LOID J		
Addre	:3 <u>NUU</u>	The second second	BCCC	12011 12011 12011 12009	discontinued?) A	LOID T		
Addre Telep Date:	3/3	Yes No	BCM L 54 11 - 1	1200 B 2509	CX 86) A	Lord T	king the	time to
Addre Telep Date:	tione: (co	Yes No No No No No No No No No No	BCX 1 St 1 = 2 m a separat	Delpara LAOB 2509 e piece of paper	and attach it to	S A o this form	been	5	io.
Addre Telep Date:	tione: (co	Yes No	Book SP 1 - 2 n a separat	PACA BASELIV	and attach it to	S A o this form	been	5	io.
Address Please comp	e add any add tate this quest	Yes No No No No No No No No No No	Book Separated to Joy Lon	Delpara LAOB 2509 e piece of paper 476, Rx 58817 Ah Cult	and attaching her	o this form	been very d when	ecy Hi	ey



HOLLY ROSHEM 301 PARK AVE ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You stated that you were concerned about driving 22 miles to pick up your mail. The rural carrier will be serving the area of Alvord in the event of the discontinuance. Customers would be required to install a mailbox at a designated location or the Postal Service would install cluster box units in the community. All customers within the community would be eligible for rural delivery. Your mail will be delivered each day to the chosen mode of delivery so the daily drive to Rock Rapids will not be nacessery.
- You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to sent the carrier that outgoing mail is to be collected from the mailbox. If diuster box units (CBU) are the chosen mode of delivery, an outgoing collection area will be located within the CBU for outgoing mail which will be picked up by the carrier daily.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rook. Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contant Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9995

Cedar Rapids, Jowa, 52406-9995



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Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you used the ALVORD Post Office for each of the following:

05	tal Services	Daily	Wookly	Monthly	Never
	Buying Stamps		IXI		
	Mailing Letters	Ø			
	Mailing Parcels				
i.	Pick up Post Office box mail	N			
9	Pick up general delivery mail	123			
	Buying money orders		×		
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	\Box
١	Sending Express Mail				Ø
20	Buying stamp-collecting material				M
Oth	or Postal Services		Manager 2-4		
a	Entering permit mailings	YES	NO [X]		
b.	Resetting/using postage meter	YES	NO P		
Nor	postal Services	1/0/1			
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
ь,	Using for school bus stop	YES	NO MO		
c	Assisting senior citizens, persons with disabilities, etc.	YES	NO.		
	If yes, please explain:		-8-		
ď.	Using public hulletin board	YES	₩ но	i i	
в,	Other	YES	₩ №		
	If yes, please explain:	-	. 539		
Do	you pass another Post Office during business hours while traveling to or from w	vork, or shop	ping, or for	personal r	eeds?
		YES	NO NO		
	If yes, please explain:				
	I foshis post office closes I will	L hal	10 to	> C1/	16
	round trip 22 miles and or	C 125	1 4	19	40
	to awar my mail daily!	They	Jalo	noi	del
	STR COLLECT THE LINE AND A		0.5	RIOY	1
	Tound trip 22 miles and or see conject my mail daily!	10	. P.C	American Control	SALEC
à	have as well as many of	rer P	cople	1.83	rrig

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PAGE	5470

1 previous	ly received Post Office t	delivery, there will be no change to sox service or general delivery service? compare to your previous service?	o your delivery service — proces rice, complete this section. How	do you think carrier route
	Better	Just as Good	No Opinion	Worse
	s, please explain			1
-	- Il be ford	rd to dove a	i male i ramon-	rip caryon
	thich of the following do	you leave your community? (Chec		go to obtain these
囚	Shopping	\		
	Personal needs)		
	Banking /	/		
4	Employment			
17	Social needs	LETY DIACE J	- divicto un	of town 15
74		in 412 088051	te direct the	in my mai
Name: \	1 201 / Rod	use them if the Past Office is disc		
Telephone	102 383	7133		
Date:	3-31-11			
Please add complete thi	s questionnaire.	son a separate piece of paper and SC REGUE OF OPPICE A Nay to his	oen the A	lyurd



VICKI JOYCE 114 4TH ST ALVORD, (A 51230)

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is talken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the currier can provide delivery and retail services to roadside maliboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmester for more information.
- You expressed a concern about having items weighed and mailed out. The rural carrier will accept any letters or packages for mailing. The sarrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane et (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9996

Cedar Rapids, Ilowa, 52406-9986



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the ALVORD Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
ā.	Buying Stamps				
b.	Mailing Letters	-1			
G.	Mailing Parcels				
d.	Pick up Post Office box mail			\Box	
е,	Pick up general delivery mail				
ť.	Buying money orders				
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i,	Buying stamp-collecting material	<u></u>			
Ot	ther Postal Services				
a.	Entering permit mailings	YES	_ NO		
b.	Resetting/using postage mater	YES	☐ NO		
No	onpostal Services				
a.	Picking up-government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	☐ NO		
¢.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:	100	2 34	P	N.E.
4.		YES	□ NO	ĺ	
0.	Other	YES	□ NO		
	If yes, please explain:	-			
D	o you pass another Post Office during business hours while traveling to or from w	vork, or shap	ping, or for	personal r	reeds?
	는 165도 (1555~151.055) (1557) (1557) (1557) (1557) (1557) (1557) (1557) (1557) (1557) (1557) (1557) (1557) (155 - 1655) (1557) (1557) (1557) (1557) (1557) (1557) (1557) (1557) (1557) (1557) (1557) (1557) (1557) (1557) (15	☐ YES	□ No		
	If yes, please explain:				

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	Better	Just as Good		No Opinion		Worse
If yes	, please explain:	-1-1100 000000 000000000000000000000000				
-						
For w	hich of the following	do you leave your community? (Che	ck all that app	ly.) Where do you g	o to obtain t	hese
	Shopping					
	Personal needs					
	Banking					
	Employment					
	Social needs					
-						
		il businesses in the community?				
Do yo	☐ Yes ☐ N	9	continued?			
Do yo	Yes N	o s to use them if the Post Office is disc	continued?			
Do yo	Yes N	o s to use them if the Post Office is disc	continued?			
Do yo	Yes N	o s to use them if the Post Office is disc	continued?			
Do yo	Yes N	io s to use them if the Post Office is disc to	continued?			
Do yo	Yes Nould you continu	io s to use them if the Post Office is disc to	continued?			



FARMERS ELEVATOR COOP PO BOX 96 ALVORD, (A 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

 You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier, Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the malibox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the malibox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailtox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENDUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52408-9998



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Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you used the ALVORD Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Navar
	a.	Buying Stamps			X	
	b.	Mailing Letters	×			
	c.	Mailing Parcels		X		
	d.	Pick up Post Office box mail	\boxtimes			
	e.	Pick up general delivery mail	X			
	ŧ	Buying money orders				×
	9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
	h.	Sending Express Mail				12
	Ι.	Buying stamp-collecting material				M
	Oth	per Postal Services				
	а.	Entering permit mailings	YES	ON K		
	b.	Resetting/using postage meter	YES	M NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	™ NO		
	b.	Using for school bus stop	YES	⊠ NO		
	С.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ NO		
	e.	Other	YES	□ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	vork, or shop	ping, or for	personal r	needs?
			YES	X NO		
		tfyes, please explain:		15 (%)		

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3 1	vleunivero	received Post (carrier delivery, ther Office box service or will compare to you	s will be no change to general delivery serv ir previous service?	your delivery service, complete this	vice — proceed to section. How do y	question 4. If you ou think carrier route
		Better	Ju	st as Good	☐ No C	pinion	Worse
	If yes,	please explain:	not able	to do ser	ites imi	reduteli	144
		I.	clypt,			/	
4	For wh		ing do you leave you	r community? (Chec	(all that apply.) W	here do you go to	obtain these
	K	Shopping	Silly L	ater_	Droys	talls	
	\boxtimes	Personal nee	ds	1			
		Banking					
		Employment					
	M	Social needs	Sas	IX Falls			
5. Nam	If yes,	Yes U	ocal businesses in the No Inue to use them if the No Herrical States	ne community? ne Post Office is disci	ontinued?		
Add	resa:	1.0 Bu	×96	Alvoro	1 IA	51230	O
Tele	phone.	112-4	13 - 22/1)			
Date	e! F	1-141					



ELAINE HODGSON 501 WASHINGTON ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- Customers were concerned about the amount of advertising the Postal Service performs. Advertising is a necessary measure. to ensure that Amercia is educated about what types of services we provide. Many of our advertising efforts have been very successful in enticing customers to use our services.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerety.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cettar Rapids, Iowa, 52405-9998



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Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you used the ALVORD Post Office for each of the following:

Po	stal Services	Dally	Wonkly	Monthly	Never
14.	Buying Stamps		\boxtimes		
b.	Mailing Letters		\boxtimes		
6.	Mailing Parcels > /2 - /5 X / k/s				
d.	Pick up Post Office box mail	Ø			
e	Pick up general delivery mail	\boxtimes			
t.	Buying money orders		П	\Box	\bowtie
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
ħ.	The contract of the contract o				
1	Buying stamp-collecting material				\boxtimes
O	ther Postal Services				
a.	Entering permit mailings	YES	NO 🖂		
b.	Resetting/using postage meter	YES	⊠ NO		
N	onpostal Services				
a	Picking up government forms (auch as tax forms)	YES YES	☐ NO		
b.	Using for school bus stop	YES	⊠ NO		
c	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain the person of the surgery	elne	52.60		
i d.		⊠ YES	□ NO		
8		YES	Пио		
	If yes, please explain:				
2 2		or chan	nina or for	norsonal r	nanis?
2 D	o you pass another Post Office during business hours while traveling to or from wi		⊠ NO	personal,	NI COLOR
	It yes, please explain: My therboard suffere				
	- from a debeloting lebibilitating	ć,	9		
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	are over a quick health there	CL 1			

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please explain:						
ch of the following do	you leave	your community? (Cher	k all that app	ly.) Where do you g	o to obtain t	hese
Shopping	14	out y to	who	ne a w	ech	ya
Personal needs	gran	enie an	L eli	wich		
Banking	.0					
Employment						
Social needs						
Yes No						
Laine	110	od sen				
of was	ine	ton				
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4-01-1	1					
y additional comment questionnaire.		ALLUTION CALVET				
	Shopping Personal needs Banking Employment Social needs currently use local but yes No Nould you continue to No Yes No 1 4 4 6 5	Shopping Personal needs Banking Employment Social needs currently use local businesses Yes No No Yes No Laite Ha	Shopping — quant gta Personal needs greenie and Banking Employment Social needs currently use local businesses in the community? Yes No No Lance Hadashing to use them if the Post Office is disc I had shing to it.	Shopping — quant y taurn or Personal needs Quant y taurn or Banking Employment Social needs currently use local businesses in the community? Yes No No Yes No Yes No Lattic Hodgs on 1 Lattic Hodgs on 1	Shopping — quant y town one a war Personal needs green and eleveral. Barking Employment Social needs currently use local businesses in the community? Yes No No would you continue to use them if the Post Office is discontinued? Yes No Lame Hodgson 112-473-2296	Personal needs Banking Employment Social needs currently use local businesses in the community? Yes \[\] No Nould you continue to use them if the Post Office is discontinued? Yes \[\] No Lame Hodgson 112-473-2276



TRACKSIDE SERVICE, REPAIRE AND TOWING

201 MAIN ST ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken,

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a
 postal facility and postmaster position. The Postal Service estimates an positive annual savings.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenans at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



TRACKSIDE SERVICE, REPAIR & TOWING

201 MAIN ST ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You have suggested that the Postst Service consider hour reduction at the Alvord Post Office before a discontinuance. Hour
reduction is not feasible, when effective and regular service can be provided to the community by a more cost efficient alternate.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the ALVORD Post Office for each of the following:

P06	al Services	Daily	Weekly	Monthly	Nover
a.	Buying Stamps			ĺΧί	
b.	Mailing Letters	M			
e,	Mailing Parcels			应	
d,	Pick up Post Office box mail	178			
а,	Pick up general delivery mail	×			
f.	Buying money orders				Z
g.	Obtaining special services, including Cértified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			区	
h.	Sending Express Mail			Ø	
I.	Buying stamp-collecting material				Z
Oth	er Postal Services				
в.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	□ NO		
Non	postal Services				
а.	Picking up government forms (such as tax forms)	☑ YES	□ NO		
b.	Using for school bus stop	YES	□ NO		
2	Assisting senior citizens, persons with disabilities, etc.	YES	Ø NO		
	If yes, please explain:				
d:	Using public bulletin board	₩ YES	Пио		
		M YES	□ NO		
е	Other If yes, please explain:	100	Spring.	90	i + divi

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PAGE	267

	☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse
If yes,	please explain. We aperete & Commercial business
42	marking + Recurrency Dilling Cattery
For wh	tich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
	Shopping Have To DRIVE 35 Miles to big town
5	Personal needs / Louis to Marine 35 miles to the term
	Banking
	Employment Color K per Color 10 per ex
	Social needs
If yes,	would you continue to use them if the Post Office is discontinued? Yes No may be of I have to drive the post of I have the
If yes,	Yes No would you continue to use them if the Post Office is discontinued?
If yes,	Yes No maybe of I have to drive the post of the post of the hard to drive the post of the

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

NO 23 14

Post office operations:

My family runs a truck repair & towing business in town. We are very concerned that closing this post office will affect the commercial businesses in our small town and hurting the livelihood as well.

If this post office closes people will then have to drive to an out of town post office to conduct business and I'm afraid will then do ALL there other business out of town as well, such as eating (which will hurt our café and bar) vehicle and truck repair (which will hurt the lively hood of our business), banking needs (they will go to another location), salon needs, grocery store needs, fire department mailings etc., etc...

Closing this post office will hurt and kill this town when we are trying to promote business and the use of our community banquet rooms, shelter houses, parks, gun club and homebuilding and relocation in our town, not try to shut it down.

Not to mention the inconvenience as a business owner conducting general business mailings, and package deliveries we will then have to drive to conduct business instead of walking down the sidewalk.

I can not see that keeping this small office open costs that much to run. You will ultimately spend more money in these cluster boxes and maintaining the up keep of them vs. keeping an American employed and providing these small general needs to the public.

Why not decrease the hours that a physical person is available, but still keep the operation of the post office, just at a limited service. Makes more sense than closing it all together and risk hurting the entire town.

We respectfully request your reconsideration.

Trackside Service, Repair & Towing Darwyn Klarenbeek 201 Main St. Alvord, IA 51230



FLOYD VAN DEN TOP 2273 EAGLE AVE ALVORD, IA 51230

Dear Postal Service Customet:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will
accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the Alverd Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to confact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR Manager, Post Office Operations

PO Box 9898

Cedar Rapids, Inwa, 52406-9998



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Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	2.	Buying Stamps				
	b.	Mailing Letters	図			
	C.	Mailing Parcels				图
	d,	Pick up Post Office box mail				\square
	ė.	Pick up general delivery mail				図
	1.	Buying money orders				区
	9-	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			図	
	ħ.	Sending Express Mail				X
	i,	Buying stamp-collecting material				×
	Oth	er Postal Services				
	á,	Entering permit mailings	YES	X NO		
	b.	Resetting/using postage meter	YES	NO.		
	Not	npostal Services				
	я.	Picking up government forms (such as tax forms)	X YES	□ №		
	b.	Using for school bus stop	YES	D NO		
	E.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
		If yes, please explain:				
	d.	Using public bulletin board	™ YES	□ NO	i	
	е.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	rock, or shap	oing, or for	personal n	eeds?
			YES.	D NO		
		If yes, please explain:	-	277500		

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		Better		Just as Good	121	No Opinion		Worse
1	If yes, plea	ase explain:						
13								
	or which ervices?	of the following do	you leave	your community? (Che	ck all that appl	ly.) Where do you g	o to obtain t	nese
	DA S	hopping						
5	DA P	ersonal needs						
-	[X] 8	sanking						
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	[] s	locial needs						
	F	land Va	, D	entre				
ime:		273 Eac	ste /	ve				
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ddress	-	112-473	255	6				
ame: ddress elepho	-	1D-473	255	lo				
ddress	-	112-473	255	lo				



ESTHER LANGE 2553 220TH DOON, IA 51235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer. convenience.

If a is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Repids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PD Box 9998

Cedar Rapids, Iowa, 52406-9998

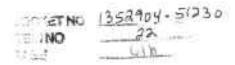


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Docket 1352904 - 51230 Hem Nor 22 Page Nbr. ()

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
2.	Buying Stamps		团	37	
b	Mailing Letters		50		
Ġ.	Mailing Parcels				SIDLE
ď,	Pick up Post Office box mail				3
ě.	Pick up general delivery mail		10		
į.	Buying money orders		25 極正		
g:	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
ħ	Sending Express Mail				
	Buying stamp-collecting material 3454 Reg (u - P				
Ott	ner Postal Services				
30	Entering permit mailings	YES	₩ NO		
ь.	Resetting/using postage meter	YES	NO.		
No	npostal Services				
в.	Picking up government forms (such as tax forms)	YES	□ NO		
ь.	Using for school bus stop	YES	NO		
0.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	NO P		
	If yes, please explain:		- 1		_
d.	Using public bulletin board	YES	⊠ NO		
	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	ping, or far	personal n	eeds7
		YES	□ NO		
	If yes, please explain:	_50		ing	
	7	F -2	11	16.1	7
		PUT	410	er d	11.82
		but, fri	end	14 2	4000



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If yes	please explain:			
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For wi		you leave your community? (Che	eck all that apply.) Where do you	go to obtain these
	Shopping	Souv Foll	5 SR	
	Personal needs	n n		
	Banking	Alward		
	Employment	Conton	Ω Ω	
	Social needs			
		w		
Do yo		usinesses in the community?		
lf yes	Yes No	use them if the Post Office is dis-	continued?	
MH ST	Yes No	the pe	ZZMINIKARIO.	
	- 17	1		
	25/1100	1400		
	0000	250- 200	- IA SID	35
5	2552			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

into on the way the edvasor is Doog

out of the way for miles one way

post is usely low Know this Horse

the time of Jan strant stop depends



PAUL BOUWMAN 2444 200TH ST ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your guestionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken,

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the partier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the melibox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



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Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
3.	Suying Stamps			II	
b.	Mailing Letters		D		
C.	Mailing Parcels			N	
d.	Pick up Post Office box mail				
θ.	Pick up general delivery mail				
†	Buying money orders			9	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation.			2	
h	Sending Express Mail				
ĵ.	Buying stamp-collecting material				سلما
Oti	ner Postal Services		11-25		
9	Entering permit mailings	YES	☑ NO		
ъ.	Resetting/using postage meter	YES	□-NO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	Ū-NO		
b.	Using for school bus stop	YES	☐ NO		
(d)	Assisting senior citizens, persons with disabilities, etc.	YES	□-NO		
	If yes, please explain				
d.	Using public bulletin board	□-YES	□ NO		
3.	Other	YES	□ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or far	personal n	eeds?
		YES	□ NO		
	If yes, please explain:				
	If yes, please explain:				

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If yes	please explain						
						17010	J'
For wi		do you leave you	r community? (Checi	sall that app	ły.) Where do yo	iu go to obtain ti	nese
Ð	Shopping	Rock Walle	Landravia	Shire	Cont.	Same	Full
	Personal needs	ا سوالک	is above	•			
	Banking						
	Employment						
	Social needs						
c.c.x-c	Yes N Would you continue	0	e community? e Post Office is disco	ontinued?			
	Yes N	0					
ame:	Paul	Волита	a				
	3444 2	00ar S		11	TA		
dress	10.00	473 75	179				
dress lephone	712	- I - Carlotte I - Carlotte					

The just adding my comments here the Generalist about leaving the commencing is very materialist - of course we need to beaut Alward for our shopping needs - there is no givery or clothing these but so do people in bother Doing & Toward, who have in a stream of multi communities that could not support their business. However, I els frequent the truck, cole, and post office. I would not sprucciale having the footh to meet my multiwals. Furthermore all the toward I listed about the supplier T frequent ofter my with hours which are also writer postal hours. I believe closing the Alward post office would not be a good plan of these. I believe closing the Alward post office would not be a good plan of the supplier.



HENRY AND MARY ANN BOSLER 408 MAIN ST ALVORO, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

- You expressed a concern attout having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to readside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Atvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincernly,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

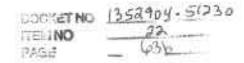
Cedal Rapids, Iowa, 52406-9998



Docket 1352904 - 51230 flem Nbr: 22 Page Nbr: 4 5 5 -

Postal Service Customer Questionnaire

3.0	L189	ase creat the appropriate out to indicate whether you does the Act of the 1	100			
	Pos	ital Services	Daily	Weekly	Monthly	Never
	3.	Buying Stamps	\boxtimes			
	b.	Mailing Letters	\boxtimes			
	С.	Mailing Parcels				区
	d,	Pick up Post Office box mall	\boxtimes			
	a,	Pick up general delivery mail				X
	it.	Buying money orders				1ZI
	g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
	h,	Sending Express Mail				\boxtimes
	L,	Buying stamp-collecting material				\boxtimes
	Oth	ner Postal Services				
	3.	Entering permit mailings	YES	NO X		
	b,	Resetting/using postage meter	YES	X NO		
	No	npostal Services				
	a	Picking up government forms (such as tax forms)	YES	⋈ No		
	b.	Using for school bus stop	YES	X NO		
	C	Assisting senior citizens, persons with disabilities, etc.	X YES	□ NO		
		If yes, please explain:	Every do	of if he	mg 0 %	and decord
	rut	time his mail and being her lettered mailgor the Book	die	Tarrelanta	and the same of	
	d.	Using public bulletin board	YES	☐ NO		
	ø,	Other	YES	□ NO		
		If yes, please explain:	-			
	1	you pass another Post Office during business hours while traveling to or from w	nete ne etion	ning or for	nersonal r	oods?
2.	Do	you pass another Post Office during business hours write dayeting to or from w	C_000000000000000000000000000000000000	-		10000
				NO.		
		Hyes, please explain: and one Coru go to Rock Papida, but we stop off				N. COLLEGE
	y _z	a we care go to Kock Kepede, but we Stop Att	14.174.7	775518	170	ROJELL IS
Lyon !	III.	loon true. We never stop as a Police	to de	and For	4. (50)	n 1≠s ±u o.
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Same For	VR.	TOK NOW A WATER STATE AND			40.00	
miling	Cis	ite so much easier for us taken our	- Acres	8		
1						



	letter [Just as Good	☐ No O	pinion	Worse
If yes, please	explain:				
-					
For which of to services?	he following do you lea	ave your community? (Ch	eck all that apply.) Wh	ere do you go to obti	aln these
Shop	oping Rick Re	pids Rock Va	ller		
✓ Pers	onal needs med	cal - Sienx F	1115		
☐ Banà	ing				
☐ Emp	loyment - W.c. (are returned	Li Li		
Social	al needs V S. F //	y Emily Sie	u y Falla		
	tly use local business: /es	es in the community?			
		em if the Post Office is dis	continued?		
X	res No				
Hen	ry + Mar	y ann B	osler		
s 408		St. Al		51230	
one: 7/	0- 473-	2491			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

NO 1957 131

2000 on 2011

Me Lendauer.

Land Try tust and certainly

There you will reconsider closely

the fast of face in alrama. He ark

you telp and do went you can to

priment this in toppening.

My historia and I are in our

10's and 80's and very line 2 blacks

from the sext office, where is many

Canivenient for us.

Toward a past office in our time

ance 1890 and now it might be closing,

I face it will be a touchip for we

as mee as the residents

Containly Kope this work toppen Buster Clevard, In 51230



SCHEMMEL

ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvard Post Office. Your comments. along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock. Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions of comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR Manager, Post Office Operations PO Box 9998

Cedar Rapids, Iowa, 52406-9996



Decket 1352904 - 51230 Item Nbr 22 Page Nbr 44 &

Postal Service Customer Questionnaire

a. I	Buying Stamps			100	
	Mallow I allege			0.50	
	Mailing Letters		\boxtimes		
	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail	\boxtimes			
6.	Pick up general delivery mail:				\boxtimes
ř.	Buying money orders				\boxtimes
g.	Obtaining special services, including Certified Mail. Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
	Sending Express Mail				\boxtimes
10	Buying stamp-collecting material				\boxtimes
Othe	er Postal Services				
3	Entering permit malings	YES	M NO		
b.	Resetting/using postage meter	YES	NO 🖂		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	X) NO		
b.	Using for school bus stop	YES	NO NO		
ć.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain				
ď	Using public bulletin board	YES	⊠ NO	ý.	
		T YES	⊠ NO		
е.	Other	1000	-		
	If yes, please explain:				17.2
Do	you pass another Post Office during business hours while traveling to or from w				needs?
		X YES	II WO		

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If yes		Yes 🔀	No sinue t No	o use	them	i∱ d if the P	o (A)	e h	∉ F € ontinue	1 = 2 d7	Wer	1-12	- 14.	75		
If yes		Yes 🔀	No sinue t No	o use	them	i∱ d if the P	o (A)	e h	ontinue	√ d7	Wer	1- 12	- 1h.	.J		
If yes	, would	Yes 🔀	No Minue I No	o use	them	i∱ d if the P	o (A)	e h	∉ # € ontinue	d7	Wer	1-12	- 1h.	75		
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If yes	, would	Yes 🔀 i you cor Yes 🔀	No dinue i	o use	Luch them	if the Po	eca of t	e is disc	d attach	it to thi	s form:	Thank yo	ou for t	aking	the time to	-//

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JOHN N KUHN 507 2ND ST ALVORD, (A 61230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter.

You have stated on the questionnaire that you own an ebay business and use the Post Office 3 to 4 times a week. As with all
package mailers, we highly encourage you to take advantage of our online services which will allow you to apply postage to your
packages at your business and schedule the carrier to pick up the packages. Not only is it more convenient than going to the
Post Office, but you can also save money for our online services are at a discount. Please visit www.usps.com for further
information as to how we can save you more money by taking advantage of this alternate. You may also contact your local Post
Office for more information.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Jowa, 52408-9996



2.

Dooket 1552904 - 51230 Item Nor. 22 Page Nor. 56

Postal Service Customer Questionnaire

b. Ma c. Ma d. Pic e. Pic f. Bu g. Ob	ailing Letters ailing Parcels ck up Post Office box mail ck up general delivery mail aying money orders braining special services, including Certified Mail, Registered Mail, Insured ail, Delivery Confirmation, or Signature Confirmation				
d. Pid e. Pid f. Bu	ck up Post Office box mail ck up general delivery mail uying money orders btaining special services, including Certified Mail, Registered Mail, Insured all, Delivery Confirmation, or Signature Confirmation				
d. Pide. Pide. f. Bu	ck up Post Office box mail ck up general delivery mail uying money orders otaining special services, including Certified Mail, Registered Mail, Insured ail, Delivery Confirmation, or Signature Confirmation				8
e. Pic	ck up general delivery mail lying money orders btaining special services, including Certified Mail, Registered Mail, Insured all, Delivery Confirmation, or Signature Confirmation				8
f, Bu	lying money orders btaining special services, including Certified Mail, Registered Mail, Insured all, Delivery Confirmation, or Signature Confirmation				8
g. Ot	otaining special services, including Certified Mail, Registered Mail, Insured all, Delivery Confirmation, or Signature Confirmation				
g. Ob Ma	all, Delivery Confirmation, or Signature Confirmation			DG.	
	anding Express Mail	1		-	Ш
h. Se		1			X
i, Bu	uying stamp-collecting material				\boxtimes
Other F	Postal Services				
a. Er	ntering permit mailings	YES	M wo		
b. Re	ssetting/using postage meter	YES	⊠ NO		
Nonpo	stal Services				
	cking up government forms uch as tax forms)	YES	M NO		
b. Ur	sing for school bus stop	X YES	□ NO		
c As	asiating senior citizens, persons with disabilities, etc.	YES	M NO		
11	yes, please explain:				
d. Us	sing public bulletin board	☐ YES	⊠ NO		
e, Ot	ther	YES	₩ NO		
H	yes, please explain:				
Do you	pass another Post Office during business hours while traveling to or from w	ark, or shapp	ping, or for	personal n	eeds?
		YES	₩ NO		
If	yes, please explain:		25		

	Better	Just as Good	No Opinion	Worse
If yes,	please explain:			_
For wh		you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
		5.00x Folls		
	Personal needs	rion Falls		
	Banking	in town k	8 Aloses	
	Employment	Self		
	Social needs	Sions Fall	5	
Do yo	u currently use local b	usinesses in the community?		
	Mil Yes No			
House		use them if the Post Office is disc	optioned?	
tt Aes'		dae diem is die Post Onice is disc	on minded i	
	Yes No			
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ess phone:	507 3	2ND St. 170-2001		



JOHN AND JANICE ATTEMA PO BOX 61 ALVORD, IA 61230

Dear Postal Service Customer;

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You were concerned about having your mail held when you are on vacation. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a leter date. If you have additional questions of comments, please feel free to contact Karen Lenane at (318) 399-2902.

Sincerely,

KENT GOCHENOUR

Martager, Post Office Operations

PD Box 9998

Codar Rapids, Iowa, 52408-9998



Docket 1382904 - 51230 Nem Ntr. 22 Page Ntr. 101

Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters		Ø		
	Ċ.	Mailing Parcels			M	
	d.	Pick up Post Office box mail	X			
	е.	Pick up general delivery mail		DA.		
	er.	Buying money orders				Ø
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
	ħ.	Sending Express Mail			\square	
	≥¥,	Buying stamp-collecting material			図	
	Oth	er Postal Services				
	В.	Entering permit mailings	YES	M NO		
	b,	Resetting/using postage meter	YES	⊠ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	X YES	□ NO		
	b.	Using for school bus stop	₩ YES	☐ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
		If yes, please explain:	200 0	W 1995	ail al	to the
	d.	Using public bütletin board	X YES	□ NO	-	SL_Obs.P
	6.	Other	YES	□ NO		
		If yes, please explain: Neighbors stait fire.				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
			YES.	D NO		
		If yes, please explain:		25 20		
		10 mm				

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	Better	Just as Good	No Opinion	☑ Worse
If yes	, please explain			25-06
-				
For wit	sich of the following do	you leave your community? ((Check all that apply.) Where do you g	o to obtain these
X	Shopping	and some	figue.	
\square	Personal needs	7		
	Banking	In the t	turo	
	Employment	Sallemale	und from the	1 - 100000
	Social needs	dama tan	Colles shop	1666
			(00)	
Do yo	u currently use local bu	isinesses in the community?		
	Yes No			
If yes		use them if the Post Office is	discontinued?	
	☐ Yes ☐ No	330 1131 11 316 1 331 3110 12	0.00010110001	
	П 169 П 160	0		
	71 -	11	1-	
me:	pin =	Januar au	lema	
fress:	Box	5/	aloud is	5/230
ephone:	212-4	123-222	19	
te:	4-13.	- //		
	y additional comments	on a separate piece of paper	and attach it to this form. Thank you t	or taking the time to
ase add ar	milastinanalis.			
nplete this				
nplete this		S. d sone .	for 3 weeks	and all
nplete this		just gone ;	for 3 weeks us.	and all o



08/18/2011

DENNIS THIELVOLDT 601 SEEFIELD Alvand. IN 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuence of the Alverd Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are looked and does not accept keys for this purpose. Cluster box units are also being considered which are individually locked meil compartments that add additional security.

If it is determined that a discontinuance of the Alvoro Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, piease feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Inwa, 52406-9996



Docket 1352904 - 51230 . Hum Nbr: 22 Page Nbr: 1 5 _

Postal Service Customer Questionnaire

	Por	stal Services	Daily	Waskiy	Monthly	Never
	8.	Buying Stamps		\boxtimes		
	ь.	Mailing Letters		123		
	C.	Mailing Parcels			X	
	d.	Pick up Post Office box mail	X			
	θ.	Pick up general delivery mail				\boxtimes
	£	Buying money orders				
	g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	36	Buying stamp-collecting material				
	Ott	ner Postal Services				
	a,	Entering permit mailings	YES	NO E		
	b.	Resetting/using postage meter	YES	⊠ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	Ø NO		
	b.	Using for school bus stop	YES	DKN0		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
		If yes, please explain:		_		
	ď.	Using public bulletin board	☐ YES	Ø №		
	. Ø.	Other	YES	□ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, ar shopp	oing, or for	personal n	eeds?
			YES.	NO.		
		If yes, please explain;		(-N		

DOCKETNO	1352904-51230
TELINO	22
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	Better		Just as C	Sood		No Opini	ion	ØV	Aorse
If yes	, please explain:	0415	de		box	w.11	Not	be	4.5
_	Sufe.	21	2016	Pan,	7				_
For w	hich of the followin	g do you leave	your com	munity? (CI	neck all the	it apply.) Where	do you go to	obtain the	58
X	Shopping								
D	Personal needs	ß							
	Banking								
	Employment								
	Social needs								
			the com	munity?					
Do vo	o comently use loc		I RISO COULT	THE STREET					
Do yo	u currently use loc		1921.T=A-034A1						
	-/ -	ło		Office is di	scontinue	12			
	Yes >	ło		Office is di	scontinued	17			
	Yes >	io m to use them		Office is di	continued	12			
If yes,	Yes >	io m to use them		Office is di	o / c	17			
If yes. e:	Yes >	io m to use them		office is di	o / c	17			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



08/19/2011

LANCE KNOBLOCK 2104 190TH 5T ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments. along with others received, will be included in the official record and considered carefully before further ection is taken.

In response to your latter:

 You expressed a question about where the route should emanate from, Having Rock Rapids at the administrative office is simply a proposal at this time. We will carefully review to ensure that the most cost-efficient service for the Postal Service is provided.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

KENT GOCHENOUR

Manager, Post Office Operations PO Box 9998

Cedar Rapids, lows, 52406-9998



2

Docket 1352904 - 51230 Item Nbc 22 Page Nbc 36

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
В.	Buying Stamps		123		
b,	Mailing Letters		图		
C,	Mailing Parcels		図		
d	Pick up Post Office box mail				
Θ,	Pick up general delivery mail				
t.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				П
Oth	ser Postal Services	400	-1400		10-60
II.	Entering permit mailings	YES	☐ NO		
b,	Resetting/using postage meter	YES	☐ NO		
Nor	npostal Services				
3,	Picking up government forms (such as tax forms)	YES	☐ NO		
).	Using for school bus stop	YES	□ NO		
2	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:				
1	Using public bulletin board	YES	□ NO		
9.	Other	YES	□ NO		
	if yes, please explain:				
30	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	□ NO		
	If yes, please explain:				

CONTEND	1352904-51230
TELLNO	22
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	Ţ	Better		Just as Good		No Opinion	☐ Worse
	If yes, p	lease explain:					
4.	For which services		you leave	your community? (Chec	k all that app	ly.) Where do you go	o to obtain these
		Shopping					
		Personal needs					
		Banking					
		Employment					
		Social needs					
5	Do you o	currently use local bu	isinesses i	n the community?			
	12	Yes No					
	If yes, w	ould you continue to	use them	If the Post Office is disc	ontinued?		
	E	Yes X No					
		17					
Name	. L	ance K	hoble	ch			
Addre	955	2/04 /	90 12	St All	rond,	IA 51	230
Telep	hone:	712 4	73	25/1	17/		
	4	20/20/1					
2816.	- 07	additional comment	s on a sept	srate piece of paper and	attach it to th	is form. Thank you t	for taking the time to
Pleas							
Pleas	dete this qu	estionnaire,					
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Pleas	dete this qu	estionnaire,	O Price	ont of	Ruk elser	Rogrids o to the	Lant man western
Pleas	dete this qu	estionnaire,	Office I	ont of	Ruck closer I TH	Rysids of the	Leant main western USB na
comp	dete this qu	estionnaire,	Office I	o ent of nwood is a affection	Ruk closer 1, It	Ropids of the the decide	Leant Min western USB was
Pleas	dete this qu	estionnaire,	Office I ure	e ont of nwood is a affected needs to	Ruk eloser I, It mak	Ropiels of the the decision	Lant Min western USB was as with 1
Pleas	dete this qu	estionnaire,	Office I ure	o ent of nwood is a effected needs to	Ruk Nover Insk rnsk	Ropids of the the decision weare by	Lean + India western USB with 1 decreasing
Pleas	dete this qu	estionnaire,	Office I ure 14 You	nwood is nwood is needs to connit their	Ruck closer I It mak esse re Getting	Ropiels of the the decision by the of the the of th	deent min western USB with 1 os with 1 decreasing he inims we
Pleas	dete this qu	estionnaire,	Office I 14 You	nwood is nwood is needs to connet ince costine.	Ruck closer insk rose re Getting	Rogists of the the decision weare by of the states.	le een t min western USB with 1 decreasing he inims we Thinks e Kirbloch



AMERICAN STATE BANK 212 MAIN ST ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvert Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, procludes providing early delivery of mail to every oustomer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest embount of mail at the earliest possible hour. With the targest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must belance our goes to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We applied for any inconvenience this may cause in the event of a discontinuance.

If it is determined that a discontinuance of the Alvord Post Office should be pursued, a formal proposal will be posted in the Rock. Rapids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenans at (319) 399-2902.

Sincerely.

KENT GOCHENDUR

Manager, Post Office Operations

PO Box 9996

Cedar Rapids, lows, 52406-9998



2

Docket 1352904 - 51238 from 18br 22 Page Not: 34 &

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
а,	Buying Stamps			X	
b,	Mailing Letters	Ø			
C.	Mailing Parcels	M			
ď.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail		23		
f,	Buying money orders			П	X
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			I	
h.	Sending Express Mail			Ø	
ļ.	Buying stamp-collecting material				DX.
Oth	er Postal Services		No.	00=00	
8,	Entering permit mailings	YES	M NO		
Ь.	Resetting/using postage meter	YES	□ NO		
Not	npostal Services	300			
а.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ NO		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	⊠ YES	□ NO		_
3.	Other	☐ YES	M NO		
	If yes, please explain:		1000		
30.3	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or far p	ersonal nee	eds7
		YES	X NO		
	If yes, please explain:				

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		Better			Just as	Good		□ N	o Opinion		₩ Worse
If yes,	pleas	e explai	n We	Ore	19	book	B	pred	+1/4		ence o
For white	ich of	51	thin	1 100-17	Bre.		ITYA- I ()S.c eck all ti		Where do)	Hos Info
	Sh	pping				- 4	(5			
	Per	sonal ne	eds			O1	1	5	Myes	<u></u>	
	Ba	nking			12	ne s). (1)	ek.	×		
	Em	ploymer	t		V	7.a.	pl				
Annual Control							114				
	cume	Yes	local bus No linue to u		11-1-1-10-11-11-11-11-11-11-11-11-11-11-	nmunity?	continue	ad?			
	cume (b) would	ently use Yes you con	No No tinue to u		11-1-1-10-11-11-11-11-11-11-11-11-11-11-	MASKU PRUK	continue	ad?			
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Hyes,	cume (b) would	Yes Yes you con Yes	No No tinue to u	St them i	11-1-1-10-11-11-11-11-11-11-11-11-11-11-	MASKU PRUK	continue	ed?			
If yes,	cume (b) would	Yes D Yes D Yes D	No No tinue to u	St them i	11-1-1-10-11-11-11-11-11-11-11-11-11-11-	MASKU PRUK	continue	ad?			



CAROLYN HEIN 2460 170TH ST ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Alvord Post Office. Your comments. along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Alverd Post Office should be pursued, a formal proposal will be posted in the Rock Repids Post Office, Doon Post Office and Alvord Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR Manager, Post Office Operations

PO Box 9998

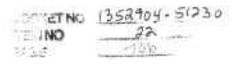
Ceder Rapids, Iowa, 52406-9958



Docket 1352904 - 51230 Hem Nbr. 2.2 Page Nbr. 7_2___

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
а	Buying Stamps			Ø	
b	Mailing Letters	\boxtimes			П
c.	Mailing Parcels			N	
ď	Pick up Post Office box mail		П	\Box	N
ė.	Pick up general delivery mail	×		П	
t.	Buying money orders			П	Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П		×	D
n.	Sending Express Mail			Ø	
i.	Buying stamp-collecting material	П			П
Oth	er Postal Services	5992	land:	100	1,000
ā.	Entering permit mailings	YES	₩ NO		
ь	Resetting/using postage meter	☐ YES	NO NO		
Nor	npostal Services		190000		
а,	Picking up government forms (such as fax forms)	☐ YES	⊠ NO		
0.	Using for school bus stop	YES	⊠ NO		
5	Assisting senior citizens, persons with disabilities, etc.	☐ YES	⊠ NO		
	If yes, please explain:		Jan 1000		
į.	Using public bulletin board	☐ YES	⊠ NO		-
	Other		The state of the s		
	If yes, please explain:	☐ YES	⊠ NO		
la y	ou pass another Post Office during business hours while traveling to or from wo	irk or shoon	IDD or for a	erent o	4.0
	THE RESERVE TO SERVE THE PROPERTY OF THE PROPE	XI YES	NO NO	reunal nee	us r
	If yes, please explain	101 100	III NO		
	Traveling to 4 from hadre				



	Better		Just as Good	No Opinion	⊠ Worse
	If yes, please explain	6		AD THE POST PARK	the state of the s
10					
	For which of the follow services?	ving do you leave	your community? (Chec	k all that apply.) Where do yo	u go to obtain these
	Shopping				
9	Personal nee	eds			
- 11	Banking				
	☐ Employment				
Ī	Social needs	V.			
. 0	o you currently use to		the community?		
	Yes Yes yes, would you contin		the Post Office is disco	ntinued?	
	Yes Yes yes, would you contin	nue to use them if		ntinued?	
18	Yes Yes yes, would you contin	nue to use them if	likely	ord IA 5	1230
If	Ves	No LASS HELL	likely St., Alv		1230

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



August 5, 2011

Van Der Brink Trucking Van Der Brink Designs 319 N Main Street Alvord IA 51230

Dear Customer

This is in response to your letter regarding the Alvord Post Office.

The Postal Service is currently conducting a review of postal operations at the Alvord Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

Before a post office can be closed, our field managers must provide every opportunity for dustomers to voice their opinions and air their concerns. Questionnaires meetings and other methods are used to ensure that all issues are fully explored before any final decision is made. All final decisions are subject to review by the independent Postal Regulatory Commission. If an office is closed, the office name and zip code are retained for use in local mailing addresses to preserve community identity.

Thank you for the opportunity to address your concerns. If you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely

Karen S Lenane Post Office Review Coordinator PO Box 9998 Cedar Rapids. IA 52401-9998

- #1) Getting my mail early is very important to my business. Checks need to get to the bank so I can get my bills paid. Having the mail going out at 4:00 pm is a very good thing for me because I have time to get my bills into the mail on the same day. It would have a very unfavorable effect on my business if the mail came in and went out at basically the same time of day.
- #2) The loss of our Post Office would be very devastating to our community. There are several businesses on Main Street that rely on the daily mail coming in early and going out late in the afternoon. The bank, especially, would be greatly affected. They need their mailings to go out in a timely manner, and having to get their out-going mail ready by noon, or even sooner, could have a negative effect on their business. Our other businesses would also suffer from this new pick-up time. The hardship on them to perhaps have to drive into another time just to meet afternoon dispatch could be devastating. The local Post Office is a very important part of their sustainability.
- #3) Alvord is a small town that is working very hard to keep the business's it has. We have been very fortunate to actually have added several new business's in the last year or two. We need to keep our Post Office open so this business's can flourish. The additional cost of driving to another town could very well put them under. Our lack of a postmaster should not be a consideration. The Post Office is operating efficiently and a capable person doing the job. "Service" is a part of your name, yet you are asking us to sacrifice the excellent service we are getting from our Post Office in favor of a carrier who may or may not get here when the weather is bad. Our mail may get back to a Post Office in time to meet the evening truck, or maybe not. If the weather is bad, the roads are bad, there is a detour, and our mail may not get anywhere. Is that what you call "service"? How can you say the mail will get back by a certain time when the carrier may have to deviate from his route to deliver 10 or more packages to homes, as you state will happen in the responses to comments? The "Service" in United States Postal Service is going to suffer greatly in Alvord if we lose our Post Office. Not all people have access to the internet, so getting stamps by mail, or using Click 'n' Ship are not really feasible options. Again, "Service" will suffer. It would be a devastating blow to the elderly in our community, and there are many of them, if you closed our Post Office. It is one way they can remain independent, doing for themselves instead of relying on others to pick up their mail. Waiting at the boxes outside for a carrier to show up; which may be early some days, later on others because of the amount of mail, could lead to colds or even pneumonia for some. This is a hardship that the elderly cannot afford.

Van OZer Brink Snucking
Van OZer Brink

OZesigns

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the ALVORD Post Office on 03/29/2011. Additionally, during the survey period, questionnaires were available at the ALVORD Post Office to walk-in retail bustomers.

1. Number of Questionnaires

Total Questionnaires distributed	195
Favorable to proposal	3
Linfavorable to proposal	33
Expressing no agmion	34
Total questionnaires received	70

Postal Concerns

The following postal concerns were expressed

Concern (Favorable)

No Concern

Response

Concern (No Opinion):

No Concern

Response

Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup

Response

flural carners will deliver packages that fit in your rural mail box or CRU parcel locker. If the package does not fit in the medition or CRU parcel locker, the carner will deliver the package up to % nite off of the line of travel, at a designated place, such as on your porch or under a carport.

Concern (UnFavorable)

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response

The tural certier will accept any letters or puckages for making. The carrier will estimate the cost and provide a receipt for any maney received. On the following delivery day the carrier will provide change or a talk for the amount over the estimate.

Concern (Uniflavorable):

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response

The rural carrier will accept any letters or packages for making. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a hill for the amount over the estimate.

Concern (UnFavorable):

Customers expressed concern about collection of outgoing mail.

Response:

Collection of mail will be made by the carrier when serving the route. The outstoner should mise the flag on the mailbox to blert the carrier that outgoing mail is to be outlected from the mailbox. If cluster bus units (CBU) are the chosen mode of delivery, an autgoing sollection area will be located within the CBU for outgoing mail which will be protect up by the carrier daily.

Gooden (UnFrivorable):

Customers left the route should amounts from triwood because that office is closer

Response

Having Rock Rapids at the administrative office is simply a proposal of this time. We will carefully review to ensure that the most cost-efficient service for the Postal Service is provided.

Concern (UniFavorable)

Customers guestioned the economic savings of the proposed discontinuants

Response

Corner service is more cost-effective than maintaining a proteil feetily, and postmaster position. The Postal Service estimates an positive annual service.

Corycern (UnFavorable)

Customers said they would miss the special attention and assistance provided by the personnel at the Alvord Post Office.

Response:

Counteous and helpful service will be provided by personnel at the Rock Rapids Post Office and from the carrier. Special essistance will be provided assumeded.

10.

Concern (Unifisororable):

Customers said they would may the special attention and assistance provided by the personnel at the Alverd Post Office.

Response

Courteous and helpful satyles will be provided by the personnel at the Rook Rapids Post Office and from the carrier. Special assistance will be provided as needed.

Concern (Unif exposable)

Customers were concerned about later delivery of mail

Flesponse

A customer's location on a camer's line of travel determines the time of day mail is nelivered. This, of course, predicted providing early delivery of mail to every customer because, no matter time we structure a mate, somebody must be last. We its, however, carefully consider the volume of mail for each route to that we can deliver the greatest amount of mail at the earliest possible four. With the largest fleet of delivery unknown in the world we must pay special attention to energy conservation measures; to minimize velocities and had need to enter our good to deliver as much that as possible as early as possible with the need to minimize the need of materials.

Concern (UnFavorable):

Customers were concerned about later delivery of mall

Response:

A qualitative to location on a carrier's line of barel determines the time of stay mail is delivered. This, of course, produces providing early delivery of mail to every quartures' because, his matter how we structure a results, extremedly must be last. We do, itswerver, carefully consider the volume in mail for each route on that we can sletter by greatest amount of mail at the earliest possible tour. With the largest floot of delivery vehicles in the world we must pay special effection to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our strain gesuine cost mass mine than 35 million. Therefore, when structuring a notife we must believe our goal to deliver as much mail as possible as early at possible with the need to minimize the travel distance a route must cover. We applicate for any inconvenience this may cause in the event of a discontinuance.

Doncern (UnFavorable):

Customers were concerned about mail security

Response

Customers may place a lock on their mailboxes. The mathox must have a slot large enough to accommodate the customers corner duty nucl volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. CBUs provide the security of individually locked mail connections.

Concern (UnFavorable)

Customers were concerned about mail security

Пивропан

Customers may place a lock on their mailboxes. The mailbox must have a slint large enough to accommodate the customer's normal daily mail votume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Cluster box white also provide a locked compartment.

Concern (VinFavorable)

Customers were concerned about mail security

Response

Gustamers may place a section their mailboxes. The methox must have a sixt large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Cluster box units are also being considered which are individually locked mail compartments that and withtened security.

Concern (UnFavorable):

Customers were concerned about mail security

Rasporise

Customers may glace a lock on their melboxes. The melbox must have a slot large enough to accommodate the customer's normal daily mail volume. This Popular Service does not open melboxes which are festivated does not open melboxes which are festivated does not accept any for this purpose. Cluster this burnt are else being acceptanced which are individual fock mail compartments. CRUs ere made of high-impact polycarboxes which all duminum. These mail receptables are weather resistant, second on how large mail compartments capable of finding more varied mail. In addition, the units are weatherprind, even under astronic conditions. The CRUs can fully function with temperatures ranging from -40 to +145 humiday levels up to 100 per cent and winds up to fitning, amounting protection against rain, steed anow, heart and deline.

Concern (UnFavorable):

Gustimers were concerned about mailing packages.

Response

As with all purchase malans, we highly encurance you to take advantage of our online services which will allow you to apply postsope to your packages at your

business and schedule the carrier to pick up the packages. Not only is it more concenient than going to the Post Office, but you can also save money for our online services are at a discount. Please yet www.uspq.com for further information as to have you more manny by taking advantage of this alternate. You may also contact your local Post Office for more information.

Concern (UnFavorable):

Customers were concerned about obtaining accountable mail and large parcels

Response

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the outside the market of the live over one-half mile away or is not home when delivery a attempted, a motion will be left in the market. Large parcels will be left outside the market or at a designated location or a nutice will be left in the market. Attempted delivery sems will be taken been to the estimate the Post Office. Gustomers may pick up the from at the post office, request redelivery on another day or authorize delivery to another party.

Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier

Bairones

114

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

20. Concern (UnFavorable)

Customers were concerned about obtaining services from the carrier

Response

Must transactions do not require meeting the camer at the markot. Stamps by Mail and Woosy Order Application forms are available for outcomer commission. Listed below we some services available from the camer and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides sustainers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-B. Stamp Purchase Order (Plural) available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage past under from envelope, encloses payment by personal check opporal money order made payable to the US Fostal Service, and mails the form (pushage-free) or leaves 8 in the matthic for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase maney orders by meeting the carrier at the matter, completing an application, and paying the carrier (in cash) the poor of the maney order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier istums to the poor office, and a maney order receipt is left in the customer's melbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed ancetage in which the completed maney order is malien to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

BPECIAL BERVICES

Special services such as sertified, requiremd. Express Mel. delivery confirmation, eigneture confirmation, and COD may be obtained from the carrier by leaving a rate in the melbox, abone with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the melbox on the next delivery day.

HOLDING MAIL

Customers who will be sway for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer axis the post office to resume delivery.

Concern (UnFavorable)

Customers were concerned about senior citizens

Response

Comer service is temeficial to many servic objects and those who face special molerages because the carrier can provide delivery and retail universe to routed well-time or CBUs. Creatment do not have to make a special top to the post office for service. Special provisions are made for hardery suggested trustoffer needs. To request an exception for hardery delivery, customers may contact the administrative posterior for more information.

Concern (UnFavorable)

Customers were concerned that the Postal Service is wasting money on advertising.

Response

22

22.

Eustomers were concerned about the amount of advertising the Postal Senice performs. Advertising is a necessary measure to ensure that America is educated about what types of services we provide. Many of our advertising efforts have been very successful in entiting customers to use our services.

Concern (UnFayorable).

Customers were concerned that they would have to drive to pick up their med.

Response

The rural carrier will be serving the area of Alvord in the event of the discontinuation. Customers would be required to haifelf a mailton at a designated location or the Postal Service would install dualer box unto in the community. All customers within the community would be expitie for rural delivery. Your mail will be delivered each day to the chosen made of delivery on the delivery as the delivery will not be recessary.

Concern (UnFavorable):

Customers wondered if the Postal Service would consider shortening the hours at the Alvord Post Office instead of a decontinuance. Response

Hour reduction is not feeeble when effective and regular service can be provided to the community by a more cost efficient attenues means.

25. Concern (UnFevoreble)

No Concern

masponse:

Concern (UnFavorable)

You were concerned about having to travel to another post office for service

Response

Services provided at the post office will be evenished from the camer, and conformers will not have to travel to another post office for service. Most transactions do not require meeting the camer at the mailton. Stamps by Mail and Money Order Application forms are available for customer convenience.

27. Concern (UnFavorable)

You were concerned about having to travel to another post office for service.

Response

Services provided at the post office office our late from the carrier, and customers will not have to travel to enother post office for service. Most transactions do not require meeting the carrier at the mailtim. Stamps by Mail and Money Order Application from are evaluate for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (No Opinion):

Customer were concerned about the loss of the community bulletin board.

Нивропе

Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences.

Concern (UnFavorable)

Customers felt the loss of a post office would have a detrimental effect on the business community

Response

Businesses generally require require require and effective postal services, and these will always be provided to the suspended Fost Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the poet office is discontinued.

Concern (LinFavorable)

No Concern

Hesponse

Postal Se	ervice Respresentive (Names and Titles)	
dire	Lindauer	Post Office Review Investigato	r
Kint	Goch LABUER .	Post other Review Investigate.	

Date: 04/14/2011 Time 5:00

Total Number of Customers Present

8.13

Place Alvord Town Hall

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Wes hordon	You Clevelenthe	5/330	7/2-973 2280
Land Thielost	dt 601 500 5.01d	5/230	712-473 - 252
Lucy Bosler	Box 651 HUDED It	5/336	112 473 342
ary ANN BOW	WY FIVERD I+	51230	712-475-34
DONALD YUNG	By INWard Is	51740	717-753-257
arrightein	3460 ma st	6/230	712-478-4639
Lerry Hein	2460 MO ST A	5/230	712-478-463
Dann Rose	Alvers 14	51230	712-473 2175
in Muleto	THE THE ST	51230	712-473-2573
mme/squ	Bay 4	5/230	712-473-2581
Laryn Boer	34/13	51230	7/2-473-212
Tilm Helm	a Box 3	5/230	712-473-22
Fal Kenny	Bay 5	51950	712-473-2287
blin 1. Boer	Box 123	51230	712473.2237
mice atterna	Box 51	5/230	7/3-473-2229
count the	n 1946 by yes ,	5 230	702-073 2476
owell Bost	, 2017 Degrand Ave	51230	712-473-2512
Dann To-	th Bry 250125		712-473 2553
Rachel Schre	bus DILL Elimous A Ax	51730	713-473-2263

Docker 1952/04 - 522/0 from SSx 254 frage 500 Z

Community Meeting Roster

Postal Service Respresenti	ve (Names and 1	Titles):		Date: 04/14/201 Time 6.00
Total Number of Customers	Present	B 73	Place Alvord To	own Hall
This document may become Names of Customers Pres		ficial record that will be	available for public viewing	
Name	Mailing	Address (optional)	Zip Code	Phone Number
Fin Sm. Th	2,25%	Engly Aic	-51230	473-2214
Jereny House	235	Gel St	5/230	473-2190
Jessica Petros	20 JOH3 F	laward Arve	51030	473-2249
Korny Kent.	11 505	ESIN 18 14	51230	473-2205
Angela Kuno	507	2nd Stv	51230	472-5165
HATVE K	4 210	1015757	5/230	2193-2246
Dlane Man	tye 306	Seifield	5/230	473-2455
Deyller Sulli	vis 2191	ELDER AVE	Snao	473-2588
Total Can Rose	1885	FIG AUE	51930	473-2523
Leat blak	1885	FGALE	51230	473-2523
× =				

Postal Service Respresentive (Names and Titles)		Date: 04/14/2011 Time 6:00
Total Number of Customers Pre	esent 0	Place Alvord Tow	n Hall
This document may become a p	part of the official record that will be	- Mariania - Mariania	
Name	Mailing Address (optional)	Zip Code	Phone Number
inene Thickeldt	Box 81	51230	712-473-2525
Pard Frest	PoBax 33	51242	712-490-2207
John Stillson	Po Box 9998	51246	712-472-3215
Bul San Lott	ldt Box 43	11230	712 - 471 - 3715
Fred Si Lands	N 2548-240 St	51230	712-726-3206
John atterna	407 Seefield	51230	712-473-2229
Maron Booker	PO BOX101	51230	712-473-2487
Ergy Scalifiche	24 ave 2267	5-1235	7.2-473-2487
Kin Thiese	2669 200 h Fay	51246	712 47 32 443
Dort Scho	608 2 80 5+	51230	712/473/2241
ther two 12 au Hill	0 406 (ST	51230	712 473.224

Postal Service Respresentive (N	lames and Titles)		Date 04/14/2011 Time 6.00
Total Number of Customers Pre-	sent: 0	Place Alvord Town	Hall
wanaa-maa ahka aa ah	art of the official record that will be	available for public viewing	
Names of Customers Present:			
Name	Mailing Address (optional)	Zip Code	Phone Number
magic Kordan	404 Clentonal	5630	712 473 2280
But Hollenbert	402 35 St But 7	51230	712 473-228)
Buy Hollenbed	4023 MET 667	51230	712-473-2281
Lak Why	701 5th Ave	5/285	712-726-3046
Janet Newling	401 and 11	51230	7/2-473-2427
delit Waster	17 17	17	p ic V
Maria Bow	408 and St	51230	715-473-2237
Pugot D. Por	264 7-15	5,230	712 47322/8
Rill Kock	2474 2ZCt5	51230	7/2 473 2487
Del Kock	11		11
Dungeren score +	10 2267 Jugar	3/430*	112 473-3480
garlenthin	JUNG JOHN SI.	51246	712-473-2443
And lowladhor	3-18 Fig the 19614	5/236	713-473-2481
Saurostler Kock	404 Section	51730	717 473 2140
			———»

Postal Service Respresentive (Names and Titles): Sand Lind Galler - Post office Representation Investigator Rend Galleren - Posta office Representation (Names and Titles):					/14/2011
				Time	6:00
Total Number of Customers Present.	0	Place	Alvord Town Hall		
This document may become a part of the of	ficial escare that will	he available for no	ablic inquience		

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Stronell Kork	Auly 31/	51230	(712) 473-214-
Soff Kock	PoBer ST	51730	712 478-2106
alin Whitinger	80 Bef 55	51230	712-473-2247
Jason Bock	P. OBOX 95	57230	7/2423220
Verdon Kell	4		712-473-2583
MI, KE BOT -	2524240thist	57230	2124709988
Dan Schreur	> 2111 Elmerol Are	5/220	7/2-410-2699
vanne Smith	2284 Eagle Are	51230	712-473-2214
4 1000	2043 Elmondau	51330	712-473-2249
Bill Schrod	2475 210th st.	51270	712-470-2952
John Kuha	507 200 St	5/230	712-460-2001
Man John	2524 240th	51230	712 726 3376
SostonikanNettento	op Portur 82	51830	473-2104
Jean Schlogel	D for 43	512 30	712-473-2589
lactel labor	2344 Amworke	51230	712473-233
John Van Beels	2344 Floringed Are	51230	712-473-2333
1 Van Velden	2018 Fig Ave	51230	712-473-2481
Jak Hallen	2191 Eller Cize	51236	012-427-2588
Level Man	407 31 54	51230	515-250-5534

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable):

Customers were concerned about senior citizens

Response

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

Customers questioned as to if the Postal Service is looking at other ways to cut expenses.

Response

The Postal Service has been looking at every means to reduce expenses. Districts have been consolidated, stations are being looked at for discontinuance, positions are being eliminated at higher levels to name a few of those means.

3 Concern (UnFavorable):

Customer expressed a concern about package delivery.

Response

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

Concern (UnFavorable):

Customer were concerned that the Postal Service would only provide one pickup of mail a day.

Response

The carrier that serves the community will provide delivery and pickup of mail once a day. Those wishing to dispatch mail later in the day will be required to travel to a nearby Postal facility to have that mail entered into the mailstream the same day. The Postal Service apologizes for any inconvenience to those wishing to have pickup later in the day.

Concern (UnFavorable):

5 Customers questioned as to why we were looking at small post office closings when it would result in such a small savings in the overall financial picture.

Response

The Postal Service is seeking means to be more efficient at every level whether the cost savings is large or small.

Concern (UnFavorable):

Customers asked why the Postal Service would not consider hour reduction before a complete discontinuance.

Response

The Postal Service does not consider hour reduction when there is a more cost efficient means of provide service to the community such as rural delivery.

Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance

Response

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a savings of around \$33,000 a year.

Concern (UnFavorable):

Customers questioned as to why the government doesn't step in a give the Postal Service a bailout?

Response

The Postal Service has not asked for a bailout. However, they have asked for the flexibility to consider 5 day delivery and changes to the requirement to prefund the retirement account. Congress has yet to address these issues.

Concern (UnFavorable):

 Customers questioned as to if the rural carrier could handle the extra workload and if the carrier would get overtime as a result.

Resconse

Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxiliary route which would be served by an existing employee.

Concern (UnFavorable)

Customers questioned if the Postal Service would consider having one postmaster to overlook a series of several post

Docker 1352904 - 51250 Item Mr. 25 Page Nhr. 2

offices

Response

Many proposals are being considered at this point to look at means of performing our business in a more cost efficient way. One manager over several offices is one of those proposals that are being considered.

Concern (UnFavorable):

Customers questioned as to why the Postal Service couldn't simply raise rates to offset the losses.

Response

The Postal Service is facing competition from electronic communications. As a result, it is imperative that they continue to keep rates low to entice customers to continue using the Postal Service. Rates have been raised but at a nominal rate to maintain our current customers.

Concern (UnFavorable):

Customers expressed concern about large volume of package pickups.

Response

The Postal Service will accompose the needs of the customers as needed. The carrier pickup program informs the Postal Service early in the day as to what type of volume a mailer will have and can prepare for that pickup as necessary.

Concern (UnFavorable):

Customers stated that the locks freeze on the CBUs when it snows.

Response

Locks can freeze during extreme cold weather conditions, but CBU maintenance can alleviate this problem. Customers are encouraged to contact the administrative postamater if they are experiencing a problem with their lock.

Concern (UnFavorable):

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response

The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

to Concern (UnFavorable):

Customers were concerned about a change of ZIP Code

Response

Customers will maintain Alvord, IA 51230 in their address. However, the PO Box address would be eliminated and customers will be required to use their physical address if they wish to have delivery within the community.

Nonpostal Concerns

Concern (UnFavorable):

Customers were concerned that the Postal Service would not be able to accompdate future business growth.

Response:

Research has shown that there is little projected growth in the community. Rural delivey will be able to accompdate the extra deliveries.

Docket: 1352904-51230
Item Nhr: 26
Page Nhr: 1

UNITED STATES
POSTAL SERVICE

Memo to the record

6/6/2011

Re: Community Meeting Letter

The community meeting notification letter was combined with the questionnaire letter as in item number 21. As a result, there is no sole community letter to include in this record.

Sara Lindauer

Post Office Review Investigator

(20 NO 1352904-51230

POST OFFICE TARGETED FOR CLOSING OR CONSOLIDATION PETITION

DISTRICT MANAGER.
CUSTOMER SERVICE AND SALES
UNITED STATES POSTAL SERVICE
DES MOINES, IOWA 50318

We, the citizens and customers of the ALVORD Post Office hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status—a United States post office operated by a postmaster and career postal employees.

We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuse possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely,

Customers of the ALVORD Post Office

SIGNATURE	ADDRESS	DATE
I kuz This wold!	0 601 Soufield St	3-29
Rencellaranheed		3-29-11
MariaBoer	408 2nd st	3-29
John D. Boer	408 and ST Alward, la 51230	329
Sharnell both	404 Seetiely St Alvord IA 7230	3-29
Il Beet	YOU Sortell St Alwar IA 5030	3-29
John M. Kal	5012 NO St. Alono IA 51230	3-29-4
alice Metyger	105 minst alward 20 51230	3-29
Lygela alle Klache	507 and street alund to 5/230	3-29
Demadeny Whilestops	2 2367 Fey ave Ware Ja 51295	4-1-11
Nega Shletfelll	226/ Zy Out Doon de 5/235	4-1-11

POST OFFICE TARGETED FOR CLOSING OR CONSOLIDATION PETITION SIGNATURES

SIGNATURE	ADDRESS	DATE
Bour & Antion	3/4/ Elder Ave Alist It sizes	4-1
mary an Bosler	408 main AlvorD TA 5123	4-1-11
Henry Baster J	408 & Mane alword On 51231	
Mb Boy	2524 210th St. Alvord FA 51230	4-1-11
Sigl	2074 Doguedal Ar About IA 51230	4-1-11
myst	2475 210# St. Alud ## 51230	4-1-11
Smoutha Valreys	2475 2105 St Alund, 1A 51230	4-1-11
Rachel J Schreum	2-111 Elmwood Ave Algord JA 51230	4-1-11
Wayne Panisha	2778 220 ft St Con Se 335	4-1-11
Christini Jonechan	1718 200 E St Down Top 51235	4-1-11
Justus Von Book	2344 Elmuned he Alend, IASDED	4-1-11
Huy Glober Leck	402 Sid ST BY 67	4-1-11
Diane Magyes	306 Sufield St alvand, - 5,200	4-1-11
Jewis Knoldjeh	223 Main St Alverd In 51230	4-1-11
Dand Julhan	2111 El mus & the April In 51230	4-1-11
Wes Kardy	404 Charles O Abe- About, 51230	4-1-11
BILL Dice	2474 2000 Alven 51230	4-1-1
Jed Tras	2468 140th Street Aluxa 51234	14-1-11
Dona Zona	201 Seefeld St Alvord	4-7-11

POST OFFICE TARGETED FOR CLOSING OR CONSOLIDATION PETITION SIGNATURES

SIGNATURE	ADDRESS	DATE
Diana Manties	306 Sufield Alward In	4-12-11
Vauni Vandirken	405 Serfield Alvono TA	4-13-11
Day Schol	604 3 50 54	4-14-11
pane Amin	2284 Eade the Alund In	4-14-11
thin Smith	J284 Zing to Ave Allurd 52	4-14-11
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POST OFFICE TARGETED FOR CLOSING OR CONSOLIDATION PETITION

DISTRICT MANAGER.
CUSTOMER SERVICE AND SALES
UNITED STATES POSTAL SERVICE
DES MOINES, IOWA 50318

We, the citizens and customers of the ALVORD Post Office hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status-a United States post office operated

by a postmaster and career postal employees.

We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuse possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely, Customers of the ALVORD Post Office

SIGNATURE	ADDRESS	DATE
Hard Vark	2344 5 Invoved Pur Alori 10 8176	8/3/1/1
Affaci Van Veldhuizen	2018 Fig Ave Alward Ig 52311	3/3/12011
Will Jose	104 you st alward Joseph	4/1/2011
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NO 1352910-51030

POST OFFICE TARGETED FOR CLOSING OR CONSOLIDATION PETITION

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CUSTOMER SERVICE AND SALES
UNITED STATES POSTAL SERVICE
DES MOINES, IOWA 50318

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We do not feel your proposals meet these criteria.

Sincerely, Customers of the ALVORD Post Office

SIGNATURE	ADDRESS	DATE
William Flint	2188 190th St.	3-31-11
Claurer Boer	2525 2104	4-1-11
Fry Vmg to	2773 @ Ecyle Ave	4-1-11
Tim Name,	2333 220 15	4-1-11
that and	PO BOX 21 Alvord, 29	4-4-11
Ex Sout Dilan	Box 44 Alvord	4-5-11
John D. Bur	Bex133 Alword 14	4-6-11
In maxing	- 406 South Runda / 1 ROCKRO	W 4-14-1

POST OFFICE TARGETED FOR CLOSING OR CONSOLIDATION PETITION SIGNATURES

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Dennis nett	En Box625 Alvoid	4-6-11
Fanadrados	Box OG Alvard	4/6/11
La Mely	AL Deput Long out And Blood Deck	4/6/11
From Mirfuly	2051 Galf Sine h Ave Rick Rapin	
Russell Kel	Box 34 Alvord	46/11
Darra Dosler	401 Walkington, alward	4-6-11
Mesta Boder		15 4/6/11
navyo Thusan	- 2669 Loots & Rock Rossie	4/7/11
Tames Kelly	26: Fig Are Took Fa	9/2/11
Drink Balter	9595 glow St. Allund IA	4/7/4
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David Klarubert	2332 200 tust Alvord	4-9-11
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Adoct Harland	101 East 30 St.	4-11-11
Adre Garage	Ut UA	1.1
(mi D) Lebry	302 IST Street	4-12-11
The Been	1638 260 1	4-1271
Jonice atterna	407 Seefild St	4-10-11

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POST OFFICE TARGETED FOR CLOSING OR CONSOLIDATION PETITION SIGNATURES

SIGNATURE	ADDRESS	DATE
Robbill Undgan	- 501 Washington Alvord	3-31-11
land School let	409 2NG ALVORD	3-31-11
Dayla Koze	307 3rd St About	3-31-11
Elgene Epiden	755 12 St. asvese	3-31-11
Mrin Lake	2524 240th Alword	4-1-11
Clayer Bow	2525 210x alond	4-1-11
Ja Shoppelet	403 and St almed	4-1-11
Mand Kaspein	301 Park AU - Alvoyd	4-11
Mich Weeken!	402 200 St 1/Word	4-1-11
Ashly ten	2092 Dove the Alvard	4-1-11
cheri Snith	Bole Washington Aux Alverd	4-1-11
Marsha newiting	502 S. Main St. Alvoya	4-1-11
She Wagel	105 m. St Alvard	4-1-11
Moth Ocean	401 Serfield & Bland	4-1-11
Mart Theins	103 Mais ste Alord	4-1-11
Marlyn Van H. Q	2133 Eagle Ave Alward	4-1-11
Belief Bur	506 312 St Alvord	4-1-11
-my toedand	1831 Eagle Ave Alvord	4-1-11
essica Petarson	2013 Flowwood Ave Alund	4-2-11
for the	2525 70th 12 Alvord	4-2-11
Lowell Booken	2047 Oggword fre Alvad	4-2-11
1/4 Three	2661 290th 11R	4-2-1
The Milwoldt	307 and It alived	4-2-11
Millional tra Beek,	2138 Oppor Ave Invad IA	4-4-11
HESBOROUGH	Royal Medge apt. 22	4-5-11
Greddi Forgoldel	2548-245 SX 57230	4-5-11
Say Menuly	Box 117	45-11
ackie Knowled	2264 180th St. Alvord 51230	4-6-11

1352.904.503°

POST OFFICE TARGETED FOR CLOSING OR CONSOLIDATION PETITION

DISTRICT MANAGER.
CUSTOMER SERVICE AND SALES
UNITED STATES POSTAL SERVICE
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Sincerely, Customers of the ALVORD Post Office

SIGNATURE	ADDRESS	DATE
Don Thussen	1946 fig are along to	4-1-11
Josep Boen	5025 setials St, Aluska	331-11
Matoli	2039 Sove	3311
parcy Hein	2460 170 st alvord 5230	J. J. J.
Juniar Jagel	305 Park Hue 51230	331-11
Dary Marle	201 Main St. Alvord 51230	3-31-11
Claime C. Hodgan	501 WAR Wint Al. 1 51230	3-31-11
Briena Magel	508. 2 nd St. alward 51230	3-31-11
Joille Bas	502 Seefield St., Alund JA SIDD	3-31-11
tacy logelang	103 314 St. Allera MASION	3-31-11
acher Thebory	401 2nd ST. ALUCVASA \$1230	3-3-11







May 6, 2011

Andrea Easter Honorable Steve King 306 Grand Ave PO Box 650 Spencer, IA 51301-0650

Dear Congressman King:

This is in response to your inquiry on behalf of your constituent, Mr. Robert Newborg, regarding the possible closing of the Alvord Post Office.

Hawkeye District officials, who have administrative jurisdiction over postal operations in the area, confirm that they are conducting a study to discontinue operations at the Alvord Post Office. The review is ongoing and no final decisions have been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

Additionally, before a post office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made, and all final decisions are subject to review by the independent Postal Regulatory Commission. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

Thank you for allowing me to address your constituents concerns. If you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely.

Dennis McLaughlin

Manager, Consumer & Industry Contact

DM/mh

Reference: CA105124973

cc: Barb Hollenbeck, OIC, Alvord, IA Kent Gochenour, Manager, Post Office Operations Lisa Carver, Post Office Review Investigator

March 31, 2011

Representative Steve King 1432 Longworth House Office Building Washington, D.C. 20515

Dear Representative King,

The U.S. Postal service has informed your constituents in Alvord that they are performing a study for the discontinuance of the Alvord Post Office. They have stated that since the Post Office has no Postmaster and the workload has declined, that they feel the maintenance of an independent office at the Alvord Post Office may not be warranted.

The U.S. Postal Service is proposing the creation of rural and cluster boxes in Alvord with services provided by a rural carrier out of Rock Rapids, which is 13 miles away. This is not the type of service envisioned when Congress required the Postal Service to provide "a maximum degree of effectiveness and regular mail service to rural areas, communities and small towns". This type of service would require us to await our carrier's arrival at our mail boxes in order to get basic retail postal services. We would have to travel miles to mail packages and get money orders. This is not what your constituents in Alvord want.

The U.S. Postal service is holding a town meeting on Thursday, April 14, 2011 from 6:00 to 7:00 pm at the Alvord community center. It would be greatly appreciated if you could be present to help us fight to keep our Post Office.

We appreciate your concern about your constituents in Alvord, and hope that you will aggressively fight to protect the Alvord Post Office.

Sincerely,

Asbert Hemborg



May 6, 2011

Andrea Easter Honorable Steve King 306 Grand Ave PO Box 650 Spencer, IA 51301-0650

Dear Congressman King:

This is in response to your inquiry on behalf of your constituent, Ms. Janet Newborg, regarding the possible closing of the Alvord Post Office.

Hawkeye District officials, who have administrative jurisdiction over postal operations in the area, confirm that they are conducting a study to discontinue operations at the Alvord Post Office. The review is ongoing and no final decisions have been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

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Sincerely

Dennis McLaughlin

Manager, Consumer & Industry Contact

DM/mh

Reference: CA105124872

cc: Barb Hollenbeck, OIC, Alvord, IA Kent Gochenour, Manager, Post Office Operations Lisa Carver, Post Office Review Investigator

March 31, 2011

Representative Steve King 1432 Longworth House Office Building Washington, D.C. 20515

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We appreciate your concern about your constituents in Alvord, and hope that you will aggressively fight to protect the Alvord Post Office.

Sincerely,

and the same in

Janet Namang



May 20, 2011

Andrea Easter Honorable Steve King PO Box 650 Spencer, IA 51301-0650

Dear Congressman King:

This is in response to your inquiry on behalf of your constituent, Robert Sullivan, regarding the status of the Alvord Post Office.

I appreciate your interest in ensuring that the residents of the Alvord community continue to have convenient access to essential postal services.

The Postal Service is currently conducting a review of postal operations at the Alvord Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

Before a post office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

Thank you for the opportunity to address your constituents concerns. Should you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely.

Dennis McLaughlin

Manager, Consumer & Industry Contact

DM/mh

Reference: CA105237060

cc: Barb Hollenbeck, Officer In Charge, Alvord, IA Kent Gochenour, Manager, Post Office Operations Sara Lindauer, Post Office Review Investigator NO 28

Representative Steve King 1131 longworth Office Bldg Washington, DC 20515 Dear Mr King

Alvord, IA 4-15-11

Last night (April 14) there was a gathering in the Alvord town hall of Alvord Post Office patrons and Postal officials regarding the proposed closing of the Alvord Post Office. There were a great many supporters of our post office in attendance and many of them spoke in support of keeping it open. The postal officials admitted that it would not be a cost saving venture to close the office, but it seems that, in spite of many testimonials regarding the need of keeping it open, there is a determined effort on the part of higher authorities to close many small offices. We have a good Officer in Charge who is doing a bang up job of ministering to the needs of the customers, and has actually increased the sales. The representative of the Postal Service said that finances were of no concern in the manner, so it seems that someone in higher authority has a vendetta against small offices.

in view of all this, would you please use your Congressional influence to persuade those in charge of this procedure to let us keep our post office? We have had many losses in recent years, including our school, many businesses and our Catholic church. Now they want to take our post office. They are, in effect, killing our town. We are real people here just as in large communities and have a right to keep our services as well as any other community.

Any effort on your part to help us will be greatly appreciated and I would like to thank you in advance.

Sincerely, Robert L. Sullivan 2191 Elder Avenue Alvord, IA 51230

Robert H. Bullion.

NO 25 1

MARKETING



May 20, 2011

Andrea Easter Honorable Steve King PO Box 650 Spencer, IA 51301-0650

Dear Congressman King:

This is in response to your inquiry on behalf of your constituent, Robert Hodgson, regarding the status of the Alvord Post Office.

I appreciate your interest in ensuring that the residents of the Alvord community continue to have convenient access to essential postal services.

The Postal Service is currently conducting a review of postal operations at the Alvord Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

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Thank you for the opportunity to address your constituents concerns. Should you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely

Dennis McLaughlin

Manager, Consumer & Industry Contact

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DM/mh

Reference, CA105237178

cc: Barb Hollenbeck, Officer In Charge, Alvord, IA Kent Gochenour, Manager, Post Office Operations Sara Lindauer, Post Office Review Investigator

March 31, 2011

Representative Steve King 1432 Longworth House Office Building Washington, D.C. 20515

Dear Representative King,

The U.S. Postal service has informed your constituents in Alvord that they are performing a study for the discontinuance of the Alvord Post Office. They have stated that since the Post Office has no Postmaster and the workload has declined, that they feel the maintenance of an independent office at the Alvord Post Office may not be warranted.

The U.S. Postal Service is proposing the creation of rural and cluster boxes in Alvord with services provided by a rural carrier out of Rock Rapids, which is 13 miles away. This is not the type of service envisioned when Congress required the Postal Service to provide "a maximum degree of effectiveness and regular mail service to rural areas, communities and small towns". This type of service would require us to await our carrier's arrival at our mail boxes in order to get basic retail postal services. We would have to travel miles to mail packages and get money orders. This is not what your constituents in Alvord want.

The U.S. Postal service is holding a town meeting on Thursday, April 14, 2011 from 6:00 to 7:00 pm at the Alvord community center. It would be greatly appreciated if you could be present to help us fight to keep our Post Office.

We appreciate your concern about your constituents in Alvord, and hope that you will aggressively fight to protect the Alvord Post Office.

Sincerely, C Hodge

1352914-5173V NO 28

June 7, 2011

The Honorable Charles E. Grassley United States Senator 120 Federal Courthouse Building 320 6th Street Sioux City, IA 51101-1244

Dear Senator Grassley.

This responds to your April 21 letter on behalf of the residents of Alvord, regarding the Post Office in that community.

Thank you for sharing your constituents' concerns about the Alvord Post Office. As you are aware, the U.S. Postal Service receives no tax dollars for operating expenses, and relies on the sale of postage, products and services to fund its operations. As a result of dramatic declines in mail volume, the Postal Service continues to experience significantly reduced revenue. In fact, over the past five years, mail volume has declined by 43.1 billion pieces, customer visits have decreased by 200 million, and retail transactions have diminished by \$2 billion. In order to sustain universal mail service to the American people, we are taking every action within our control to cut costs and streamline operations across the organization.

Hawkeye District officials confirm that the Alvord Post Office is being studied for possible discontinuance. The study is ongoing, and no final decision has been made. Please be assured that postal officials are devoting careful attention to this study, and customers will be notified in advance of any changes that may affect service in their area.

During this process, postal managers will consider the effect on the community and postal employees, the ability to provide a maximum degree of effective and regular postal services to the affected community, and potential economic savings. Customers of an office considered for closing are provided opportunities, through questionnaires and public meetings, to share their concerns and views both on the action and on mail service alternatives. Before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

NO 25 (0

Page 2

Please be assured that any decision to discontinue operations at the Alvord Post Office will carefully balance our universal service responsibility and our statutory duty to operate in an efficient manner. Consideration of such matters will help ensure that the Postal Service furnishes a maximum degree of regular and effective postal services to the community well into the future.

Thank you for writing. If I can be of assistance in the future, please let me know.

Sincerely,

(signed)

Sheila T. Meyers Manager, Government Relations NO 26 1353904-51230

United States Senate

CHARLES E. GRASSLEY WASHINGTON, DC 20610-7601 The Committee of the Co

April 21, 2011

Ms. Marie Therese Dominguez Vice President, Governmental Relations U.S. Postal Service 475 L'Enfant Plaza SW, Room 10804 Washington, DC 20260-3500

Dear Ms. Dominguez:

I have enclosed copies of the letters which I received from the citizens of Alford, Iowa regarding the current USPS study about the possible discontinuance of the Alvord Post Office.

I would appreciate your assistance in this matter by adding these letters to the Alvord file and considering them in your final review. Please send a reply to my Sioux City office, Attn: Jacob Rossman, 120 Federal Courthouse Building, 320 6th Street, Sioux City, Iowa 51101.

Your assistance is appreciated.

Sincerely,

Charles E. Grassley United States Senator

CEG/1b Enclosure

BOSE MENTS

AGRICULTURE BUDGET FINANCE

CU-CHARMAN, INTERNATIONAL NARCOTICS CONTROL CAUCUS

1990 (35,000) 4.01 (55,40)

fature residente

april 9, 2011

Hear Senator Grassley.

There is my first time for writing a letter to my state senator and the reason is for acking your kelp in keeping our said Office in our town of alread. In My tueband and I are in our 70's - 80's and live only 2 blacks owny from the past office which, is very convenient for use.

We have had a Post office in our town since 1890, We are asking for your help in keeping our Past office for the residente who are living here at present and for the

Henry, Mary ann Baster Alberd. Sa

March 31, 2011

Senator Charles Grassley 135 Hart Senate Office Building Washington, D.C. 20510

Dear Senator Grassley,

The U.S. Postal service has informed your constituents in Alvord that they are performing a study for the discontinuance of the Alvord Post Office. They have stated that since the Post Office has no Postmaster and the workload has declined, that they feel the maintenance of an independent office at the Alvord Post Office may not be warranted.

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We appreciate your concern about your constituents in Alvord, and hope that you will aggressively fight to protect the Alvord Post Office.

408 S Main Street Alvord, IA 51230 Sincerely,

Mary ann Bosler. alrard. La 51230

March 31, 2011

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Sincerely,

Henry Bosler J.



PO BOX 169, SQT ELM STREET Grandle, IA 31002-0169

Composation can not do weighting - con yet parteage Postal Service in comedian by you in regarder Bode attraction of the Postal Service in comod towns. - can's problems like this be taken care of -From them " best of free, and a way of lype - on hours do lower have to be plushed? Dian Sinator Heavelly-

Hank you - And Chernet Parker 527 Flow Scannille A 51022 , don't wen't a git our most out of State! - the life we stell have in hours - the life we want in bours - the life we need on bours - the life we have a bours - the life we have a bours - the life he had don't want to give

SEC

April 27, 2011

Senator Charles Grassley 320 6th Street 120 Federal Building Sioux City, IA 51101

Dear Senator Grassley,

As I sure you are aware, the United States Postal Service (USPS), in their infinite wisdom, has decided that Alvord no longer needs to have a Post Office in town. They say that our workload is way down. They want us to travel 8 to 15 miles to neighboring towns to do our mailing. Alvord does not want this.

The USPS held its required town meeting, however, it sounded to me like they have already made up their minds. The postal review investigator, Sara Lindauer, actually told us that she would be very surprised if our Post Office stayed open. She said this at the town meeting where she stated that we were just under study for discontinuance, that it was not a sure thing. Sounded like a sure thing to me.

Alvord is growing. We have had 4 new businesses start up in town in the last year. One of these business owners said at the meeting that he mailed packages 2 to 3 times a week from the Alvord Post Office, spending \$200 to \$300 a week. Other businesses do daily business with the Alvord Post Office. Does this sound like our workload is down?

The only reason they are targeting the Alvord Post Office is because we do not have a Postmaster. Our Postmaster retired in February of 2010. The USPS has a hiring freeze, so our Postmaster Relief (PMR) was appointed as the Officer-in-Charge (OIC). This OIC has been doing the job of the Postmaster since his retirement. All the USPS has to do is appoint her the Postmaster. The USPS representatives at the meeting said that the freeze is still on, so they can't do that.

They have used figures that they are not spending here to state what they will be saving so much money if they closed us and carried our mail from another town. They were not even able to tell us which town would be our main carrier. They stated that Rock Rapids would not be able to do it and meet dispatch times. Inwood

was told the same thing. Routes would have to be rearranged for many many miles in order for mail to get back to a Post Office by dispatch time.

Our bank told us at the meeting that they bought \$20,000 worth of postage each year for their postage meter, which Alvord Post Office gets credit for. That's a lot of postage for a small town. The USPS representatives at the meeting said the study was using revenue from 2008, 2009, and 2010. With the new businesses in town, the revenue must be higher in 2011, but they won't report that. That doesn't seem fair to those of us who use our Post Office daily.

Alvord is also a town that has a large population of elderly. The closing of the Alvord Post Office would be a distinct hardship for them. Many of our elderly go to the Post Office daily to get their mail and mail out letters. They don't have access to the internet to buy stamps and print labels, as the representatives from the USPS have suggested we do. The Post Office is very important to them.

Our business owners would also find it a hardship. They mail all their bills, and receive all their checks here at the Post Office. The bank would either have to have their mail ready to go out by shortly after noon, (the USPS representatives are guessing that is the time our carrier will get here), or have someone drive their mail to the nearest Post Office before dispatch time. That would be a great hardship for the bank. Now, our mail has a box up time of 9:00 AM. If this discontinuance happens, the bank won't get their mail until around noon. This will not be good for their business.

The town of Alvord feels that the USPS is using these closings as a way to get Congress to approve the 5 day delivery that they are fighting for. Alvord residents say GIVE IT TO THEM. We would much rather get mail 5 days a week at our own Post Office than have to drive 9 to 15 miles to do our mailings 6 days a week.

The citizens of Alvord want to keep their Post Office. Fight for us! Help us keep our Post Office.

Thank you for your attention to this matter.

Mortak

Gáy Hollenbeck PO Box 67

Alvord, 1A 51230

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STRC 1352914-51230

Senator Chuck Grassley 135 Hart Senate Office Bldg Washington, DC20510 Dear Senator

Alvord, IA 4-15-11

Last night (April 14) there was a gathering in the Alvord town hall of Alvord Post Office patrons and Postal officials regarding the proposed closing of the Alvord Post Office. There were a great many supporters of our post office in attendance and many of them spoke in support of keeping it open. The postal officials admitted that it would not be a cost saving venture to close the office, but it seems that, in spite of many testimonials regarding the need of keeping it open, there is a determined effort on the part of higher authorities to close many small offices. We have a good Officer in Charge who is doing a bang up job of ministering to the needs of the customers, and has actually increased the sales. The representative of the Postal Service said that finances were of no concern in the manner, so it seems that someone in higher authority has a vendetta against small offices.

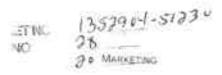
In view of all this, would you please use your senatorial influence to persuade those in charge of this procedure to let us keep our post office. We have had many losses in recent years, including our school, many businesses and our Catholic church. Now they want to take our post office. They are, in effect, killing our town. We are real people here just as in large communities and have a right to keep our services as well as any other community.

Any effort on your part to help us will be greatly appreciated and I would like to thank you in advance.

Sincerely, Robert L. Sullivan 2191 Elder Avenue Alvord, IA 51230

Rocal & Science

SX(





June 10, 2011

Andrea Easter Honorable Steve King PO Box 650 Spencer, IA 51301-0650

Dear Congressman King.

This is in response to your inquiry on behalf of your constituent. Carolyn Hein, regarding the status of the Alvord Post Office.

I appreciate your interest in ensuring that the residents of the Alvord community continue to have convenient access to essential postal services.

The Postal Service is currently conducting a review of postal operations at the Alvord Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

Before a post office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made if an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

Thank you for the opportunity to address your constituents concerns. Should you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely,

Dennis McLaughlin

Manager, Consumer & Industry Contact

enni-Abyluge

DM/mh

Reference: CA105404689

cc: Barb Hollenbeck, Officer In Charge, Alvord, IA Kent Gochenour, Manager, Post Office Operations Lisa Carver, Post Office Review Investigator

JUDICIARO

ADDUCTURE

NO.

25 2004-5123

Congress of the United States

House of Representatives Washington, DC 20515-1505

SMALL BUSINESS

June 6, 2011

Ms. Joni Martin
Congressional Liaison
United States Postal Service
PO Box 189996
Des Moines, Iowa 50318

Dear Ms. Martin,

I have been contacted by Ms. Carolyn Hein expressing concerns about closing the Alvord Post Office. I have enclosed a copy of the letter that I received outlining these concerns.

I would appreciate your assistance in this matter by providing any information that would be helpful to Ms. Carolyn Hein of Alvord. Please send a reply to Andrea Easter at P.O. Box 650, Spencer, IA 51301 or by e-mail at andrea easter@mail.house.gov.

Your assistance is appreciated.

Sincerely.

Steve King Member of Congress

SK ae

Enclosure

Carolyn Hein 2460 170th St Alvord, IA 51230 1352904-51330 10 23 _ 22

Congressman Steve King P.O. Box 650 Spencer, [A 5130]

Dear Congressman King:

Recently I attended a meeting regarding the proposed closure of the United States Post Office in Alvord, Iowa. Present were many people from the community. My concern is for those people. They represent businesses, the rural elderly, as well as young people.

Why am I bothering to write a letter when the person who conducted the meeting said the purpose of the meeting was to gain public input and she would note our concerns and report them to the decisions makers in Washington. D.C.? As the meeting neared its conclusion a member of the community asked that those items noted be reviewed with the group. We were told "There's no time for that. We have to wrap this up, people..." We never did learn what was noted. Also, I asked for an address to submit written comments, but the leader of the meeting had no names or addresses to give us.

The Post Office in a town such as Alvord is an integral part of its identity as well as a base of information. It is a method for communication which is being lost elsewhere due to the usage of internet facilities, e-mail, Face book, etc. The proposed closure would restrict communication among rural people. Those present at the meeting were strongly encouraged to use the internet to print postage, etc. Unfortunately a substantial number of the patrons do not have internet access. They usually communicate by regular mail and the telephone.

Currently the elderly or those with limited mobility are able to mail letters or packages without traveling a distance to do so. In the Post Office facility the mail is kept in a secure place; patrons are able to be in a secure safe environment while getting their mail.

For local businesses that mail numerous packages of different sizes and weights a local facility is invaluable.

For the local bank which mails numerous items and must maintain a reliable, timely schedule, the local post office is essential.

Those present at the meeting were assured that the same services would be offered as in the past, but perhaps in a different manner. One method proposed was a cluster box unit. We were assured that an individual patron and the postman would have sole access to a parcel box if a patron received a parcel that did not fit into the individual's mailbox. I am not sure how the key system works since I have not seen it in use. The Post Office would take care of maintenance and access to the boxes. Unfortunately the community would lose the secure safe environment the physical post office affords now. Also, the postal department would have the expense involved with maintaining accessibility during all seasons of the year as the cluster boxes would be exposed to the elements.

Thank you for listening to my concerns.

Carolya War

Sincerely,

Carolyn Hein

Proposal Checklist

Section I	Responsiveness to Community Postal Needs
_ ~	Tell what we are doing and why.
~	is reason for discontinuance justified and documented in the record?
-NA	If suspended, what type of alternate service customers are now receiving?
	Reason for vacancy and information on postmaster/CHC
	Number of customers and type of service they received and will receive.
	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
A Design	Last three fiscal years of revenue and revenue units.
NA.	Decline in service workload/reduction in EAS level, if appropriate.
	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
- 10	Information on petitions and congressional inquiries included with Postal Service responses.
n 4	Revised proposal states dates and locations the proposal was posted for 50 days. Number of comments received, customer concerns and Postal Service responses.
· · ·	Advantages and disadvantages of proposed alternate service.
	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
	Brief background of area, community government, population, etc.
	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
= ==	Was Post Office used as meeting place?
	Was Post Office a shelter for a bus stop?
	Did the Post Office have a public bulletin board?
	Were government forms available at the Post Office?
_ no	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
0.5	What is the historical value of the office?
~	Is an address change necessary?
	Will the community identity be preserved?
	What are the growth trends (flat, up, down)?
	Were any other nonpostal items identified?
Section III	Effect on Employees
	Paragraph explaining about postmaster vacancy/OtC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings	
- J	A statement of annual savings includes a breakdown as follows:	
	Postmaster salary (EASil_, Minimum, no COLA)	* ** · · · · · · · · · · · · · · · · ·
	Fringe benefits 33.5%	\$ 33/68
	Rental costs, excluding utilities	
	Total annual costs	3 3 660
	Less estimated cost of replacement service	S 47939
	Total annual savings	- 14,253
A one-time expense of \$	will be/was incurred for installation of CBUs and parcel lockers.	\$ 33686
	Is postmaster salary based on the minimum salary without COLA?	
	Does postmaster salary reflect the current office evaluation?	
Section V	Other Factors	
>	The Postal Service has identified no other factors for consideration (if app	Zonriahi)
	List other factors as appropriate.	ropinius.
	Other factors when replacement service is a CPO.	
Section VI	Summary	
	The proposal must include a brief summary that explains why the closing necessary and an assessment of how those factors supporting the need in negative factors. In taking competing considerations into account, the need degree of effective and regular service must be paramount.	or change withwish and
Section VII	Notices	
10	Appropriate notice is made that this is a proposal and not a final determination is made to discontinue the office, information on the appeal at that time.	ation, If a final process will be provided
Checklist Completed By	Dereolara 6-10-11	
Investigative Coordinator	Date	
Reviewed and Certified By:	(ClQ_ 6-10-11	
District PO Review Coordina	tor Date	



08/10/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the ALVORD Post Office Docket No. 1352904

This is to advise you that on 08/20/2011, I will post for public comment a proposal to close the ALVORD Post Office in Lyon, Congressional District No. IA-05.

If you have any questions, please call KAREN LENANE District Review Coordinator at (319) 399-2902.

GAIL DUBA District Manager HAWKEYE PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures PS Form 4920 Proposal



06/13/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of ALVORD Proposal Docket No. 1352904 - 51230

Please post the enclosed proposal to close the ALVORD Post Office in the lobby. The proposal must be posted in a prominent place from 05/20/2011 through close of business on 08/21/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it, however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (319) 399-2902.

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC District

Enclosures: PS Form 4920

Proposal Invitation for Comments Comment Forms Official Record Date of Posting: 06/20/2011

Date of Removal: 08/21/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE ALVORD, IA POST OFFICE AND ESTABLISH SERVICE BY COMMUNITY POST OFFICE

To the customers of the Alvord Post Office:

The Postal Service is considering the close of the Alvord Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/20/2011 through 08/21/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Alvord Post Office . Doon Post Office and Rock Rapids Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

KENT GOCHENOUR

PO BOX 9998

CEDAR RAPIDS. IOWA 52406-9998

Date of Posting: 06/20/2011

Posting Round Date:

Date of Removal: 08/21/2011

Removal Round Date

PROPOSAL TO CLOSE THE ALVORD, IA POST OFFICE AND ESTABLISH SERVICE BY COMMUNITY POST OFFICE

DOCKET NUMBER 1352904 - 51230

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Alvord, IA Post Office and provide delivery and retail services by community post office under the administrative responsibility of the Rock Rapids Post Office, located 12 miles away.

The postmaster position became vacant when the postmaster retired on February 03, 2010. Since the postmaster vacancy an OIChas been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Study for discontinuance based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Alvord Post Office, an EAS-11 level, provides service from 07:30 - 11:30 12:30 - 16:15 Monday - Friday, 09:00 - 10:45 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 97 post office box or general delivery customers and 89 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail. Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 19 transaction(s) accounting for 18 minute(s) of retail workload daily. With minimal workload, the Postal Service feets that effective and regular service will be provided by community post office. Office receipts for the last 3 years were: \$20,823 (54 revenue units) in FY 2008; \$21,123 (55 revenue units) in FY 2009; and \$19,594 (51 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 14, 2011, representatives from the Postal Service were available at Alvord Town Hall to answer questions and provide information to customers, 73 customer(s) attended the meeting.

On March 29, 2011, 195 questionnaires were distributed to delivery customers of the Alvord Post Office. Questionnaires were also available over the counter for retail customers at the Alvord Post Office. 70 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 33 unfavorable, and 34 expressed no opinion.

One congressional inquiry was received on April 01, 2011.

A petition supporting the retention of the Alvord Post Office was received on April 14, 2011, with 120 signatures. If this proposal is implemented, delivery and retail services will be provided by the Rock Rapids Post Office, an EAS-18 level office. Window service hours at the Rock Rapids Post Office are from 08:30 15:30, Monday through Friday, and 08:00 10:00 on Saturday. There are 253 post office boxes available.

Retail service is also available at the Doon Post Office an EAS-13 level office, located nine miles away. Window service hours at Doon Post Office are from 07:30 16:15, Monday through Friday and 07:30 09:45 on Saturday. There are 39 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1,	Concern:	Customer expressed a concern about package delivery and pickup
	Response:	Rural carriers will deliver packages that fit in your rural mail box or CBU parcel locker. If the package does not fit in the mail box or CBU parcel locker, the carrier will deliver the package up to ½ mile off the line of travel, at a designated place, such as on your porch or under a carport.
2	Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
	Response:	The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
3.	Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.
	Response:	The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
4.	Concern:	Customers expressed concern about collection of outgoing mail.

Response: Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that

customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. If cluster box units (CBU) are the chosen mode of delivery, an outgoing collection area will be located within the CBU for outgoing mail which will be picked up by the carrier daily.

5. Concern:

Customers felt the route should emanate from Inwood because that office is closer

Response:

Having Rock Rapids at the administrative office is simply a proposal at this time. We will carefully review to ensure that the most cost-efficient service for the Postal Service is provided.

6 Concern:

Customers questioned the economic savings of the proposed discontinuance

Response:

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

7. Concern:

Customers said they would miss the special attention and assistance provided by the personnel at the Alvord Post Office.

Response:

Courteous and helpful service will be provided by personnel at the Rock Rapids Post Office and from the carrier. Special assistance will be provided ass needed.

8. Concern:

Customers said they would miss the special attention and assistance provided by the personnel at the Alvord Post Office.

Response:

Courtsous and helpful service will be provided by the personnel at the Rock Rapids Post Office and from the carrier. Special assistance will be provided as needed.

Concern:

Customers were concerned about later delivery of mail

Response:

A customer's tocation on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

10. Concern:

Customers were concerned about later delivery of mail

Response:

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We apologize for any inconvenience this may cause in the event of a discontinuance.

11. Concern:

Customers were concerned about mail security

Response:

18. Concern:

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. CBUs provide the security of individually locked mail compartments. 12. Concern: Customers were concerned about mail security Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail. volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Cluster box units also provide a locked compartment. 13. Concern: Customers were concerned about mail security Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Cluster box units are also being considered which are individually locked mail compartments that add additional security. 14. Concern: Customers were concerned about mail security. Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Cluster Box Units are also being considered which are individual lock mail compartments. CBUs are made of high-impact polycarbonate and aluminum. These mail receptacles are weather-resistant, secure, and have large mail compartments capable of holding more varied mail. In addition, the units are weatherproof, even under extreme conditions. The CBUs can fully function with temperatures ranging from -40 to +145 humidity levels up to 100 per cent and winds up to 80mph, ensuring protection against rain, sleet, snow, heat and debris. Concerns Customers were concerned about mailing packages. Response: As with all package mailers, we highly encourage you to take advantage of our online services which will allow you to apply postage to your packages at your business and schedule the carrier to pick up the packages. Not only is it more convenient than going to the Post Office, but you can also save money for our online services are at a discount. Please visit www.usps.com for further information as to how we can save you more money by taking advantage of this alternate. You may also contact your local Post Office for more information. Customers were concerned about obtaining accountable mail and large 16 Concern: Response: If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party 17. Concern: Customers were concerned about obtaining services from the carrier

> Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about obtaining services from the carrier

Response:

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carner by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about senior citizens

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned that the Postal Service is wasting money on advertising.

Customers were concerned about the amount of advertising the Postal Service performs. Advertising is a necessary measure to ensure that America is educated about what types of services we provide. Many of our advertising efforts have been very successful in enticing customers to use our services.

Customers were concerned that they would have to drive to pick up their mail.

The rural carrier will be serving the area of Alvord in the event of the discontinuance. Customers would be required to install a mailbox at a designated location or the Postal Service would install cluster box units in the community. All customers within the community would be eligible for rural delivery. Your mail will be delivered each day to the chosen mode of delivery so the daily drive to Rock Rapids will not be necessary.

Customers wondered if the Postal Service would consider shortening the hours at the Alvord Post Office instead of a discontinuance

19 Concern:

Response:

20. Concern:

Response:

21. Concern:

Response:

22. Concern:

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Response: Hour reduction is not feasible when effective and regular service can be provided to the community by a more cost efficient alternate means. 23. Concern: You were concerned about having to travel to another post office for service Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. You were concerned about having to travel to another post office for 24. Concern: Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. 25. Concern: Customer expressed a concern about package delivery. Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/4 mile off of the line of travel, at a designated place, such as on your porch or under a carport. Customer were concerned that the Postal Service would only provide one 26. Concern: pickup of mail a day. Response: The carrier that serves the community will provide delivery and pickup of mail once a day. Those wishing to dispatch mail later in the day will be required to travel to a nearby Postal facility to have that mail entered into the mailstream the same day. The Postal Service apologizes for any inconvenience to those wishing to have pickup later in the day. Customers asked why the Postal Service would not consider hour 27. Concern: reduction before a complete discontinuance. Response: The Postal Service does not consider hour reduction when there is a more cost efficient means of provide service to the community such as rural delivery. Concern: Customers expressed concern about large volume of package pickups. Response: The Postal Service will accompdate the needs of the customers as needed. The carrier pickup program informs the Postal Service early in the day as to what type of volume a mailer will have and can prepare for that pickup as necessary. Customers questioned as to if the Postal Service is looking at other ways 29. Concern: to cut expenses. Response: The Postal Service has been looking at every means to reduce expenses. Districts have been consolidated, stations are being looked at for discontinuance, positions are being eliminated at higher levels to name a few of those means. Customers questioned as to if the rural carrier could handle the extra 30. Concern: workload and if the carrier would get overtime as a result. Response: Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxiliary route which would be served by an existing employee. Customers questioned as to why the government doesn't step in a give the 31. Concern:

Postal Service a ballout?

Response: The Postal Service has not asked for a ballout. However, they have asked for the flexibility to consider 5 day delivery and changes to the requirement to prefund the retirement account. Congress has yet to address these issues. Customers questioned as to why the Postal Service couldn't simply raise. 32 Concern: rates to offset the losses. Response: The Postal Service is facing competition from electronic communications. As a result, it is imperative that they continue to keep rates low to entice customers to continue using the Postal Service. Rates have been raised but at a nominal rate to maintain our current customers. Customers questioned as to why we were looking at small post office 33. Concern: closings when it would result in such a small savings in the overall financial picture. Response: The Postal Service is seeking means to be more efficient at every level whether the cost savings is large or small. Customers questioned if the Postal Service would consider having one 34. Concern: postmaster to overlook a series of several post offices. Response: Many proposals are being considered at this point to look at means of performing our business in a more cost efficient way. One manager over several offices is one of those proposals that are being considered. 35. Concern: Customers stated that the locks freeze on the CBUs when it snows. Response: Locks can freeze during extreme cold weather conditions, but CBU maintenance can alleviate this problem. Customers are encouraged to contact the administrative postamster if they are experiencing a problem with their lock. 36. Concern: Customers were concerned about a change of ZIP Code Response: Customers will maintain Alvord, IA 51230 in their address. However, the PO Box address would be eliminated and customers will be required to use their physical address if they wish to have delivery within the community.

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2

Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post 1.

office. Stamps by Mail order forms are provided for customer convenience. Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.

customers.

4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient

parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees. 5 6 Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided

by the rural or contract delivery carrier.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not 2. necessary to be present to conduct most Postal Service transactions. 3. A change in the mailing address. The community name will continue to be used in the new address. A

carrier route address will be assigned.

4 A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Alvord is an incorporated community located in Lyon County. The community is administered politically by Mayor and Council. Police protection is provided by the Lyon County Sheriff. Fire protection is provided by the Alvord Fire Department. The community is comprised of Commuters, retirees, self employed individuals,, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Knobloch Automated Machine, Vander Brink Trucking, Lefoux Trucking, Boer Insurance, American State Bank, Trackside Repair, Meyer Construction, Nagel Construction, Farmers elevator, Railside Cafe, JKA Parts Destiny Youth Ranch, Rose Photography, VanderBrink Design, Direct Liquor, Boer Trucking, Atterna Trucking, Residents may travel to nearby communities for other supplies and services.

No pro	inpostal services provided at the Alvord Post ovided by the Post Office will also be availab	t Office will be available at the Rock Rapids Post Office. Government forms normal le at the Rock Rapids Post Office or by contacting your local government agency.
Th	e following nonpostal concerns were expres the congressional inquiry:	sed on the returned questionnaires, at the community meeting, on the petition, and
1.	Concern:	Customer were concerned about the loss of the community bulleting
	Response:	Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences.
2.	Concern:	Customers felt the loss of a post office would have a detrimental effect on the business community
	Response:	Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
3.	Concern;	No Concern
	Response:	
4.	Concern:	Customers were concerned that the Postal Service would not be able to accompdate future business growth.
	Response:	Research has shown that there is little projected growth in the community. Rural delivey will be able to accompdate the extra deliveries.

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Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on February 03, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 33,686 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 + \$ 3,660
Total Annual Costs Less Annual Cost of Replacement Service	\$ 47,939 ±\$ 14,253
Total Annual Savings	\$ 33,686

V. OTHER FACTORS

There was a total of 6 congressionals received on the following dates: 4/1/2011 (3), 4/16/2011, 4/21/2011, 6/9/2011.

VI. SUMMARY

The Postal Service is proposing to close the Alvord, IA Post Office and provide delivery and retail services by community post office under the administrative responsibility of the Rock Rapids Post Office, located 12 miles away.

The postmaster retired on February 03, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service: however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by community post office.

The Alvord Post Office provided delivery and retail service to 97 PO Box or general delivery customers and 89 delivery route customers. The daily retail window transactions averaged 19. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postail Service will save an estimated \$33,686 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postail Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Alvord Post Office, Doon Post Office and Rock Rapids Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

KENT GOCHENOUR Date

Manager, Post Office Operations

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALVORD Post Office.

1.	Effect on Your Postal Services, believe the proposal would have o	Describe any favorable or unfavorable effects you on the regularity or effectiveness of your postal services.
2.	Effect on Your Community. Plea you believe the proposal would ha	ase describe any favorable or unfavorable effects that ave on your community.
3,	Other Comments. Please provide Postal Service should consider in o	any other views or information that you believe the deciding whether to adopt the proposal.
	f Postal Customer Address	Signature of Postal Customer
NO-SOF SOFT	ite, and ZIP Code	76.00
0.0,00	ic, and zer code	Date



08/15/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/21/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

KAREN LENANE Post Office Review Coordinator PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998 1352904.51230

Date of Posting -06/20/2011

Posting Round Date:

Date of Removal: 08/21/2011

Removal Round Date:



PROPOSAL TO CLOSE THE ALVORD, IA POST OFFICE AND ESTABLISH SERVICE BY COMMUNITY POST OFFICE

DOCKET NUMBER 1352904 - 51230

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39 Date

Date of Posting: 06/20/2011

Submit As Reviewed

Date of Removal: 08/21/2011





PROPOSAL TO CLOSE THE ALVORD, IA POST OFFICE AND ESTABLISH SERVICE BY COMMUNITY POST OFFICE

DOCKET NUMBER 1352904 - 51230

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Alvord, IA Post Office and provide delivery and retail services by community post office under the administrative responsibility of the Rock Rapids Post Office, located 12 miles away.

The postmaster position became vacant when the postmaster retired on February 03, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Study for discontinuance based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Alvord Post Office, an EAS-11 level, provides service from 07:30 - 11:30 12:30 - 16:15 Monday - Friday , 09:00 - 10:45 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 97 post office box or general delivery customers and 89 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 19 transaction(s) accounting for 18 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by community post office. Office receipts for the last 3 years were: \$20,823 (54 revenue units) in FY 2008; \$21,123 (55 revenue units) in FY 2009; and \$19,594 (51 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On April 14, 2011, representatives from the Postal Service were available at Alvord Town Hall to answer questions and provide information to customers. 73 customer(s) attended the meeting.

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Date of Posting: 06/20/2011

Posting Round Date

MM 2 0 2011

Date of Removal: 08/21/2011

Removal Round Date:

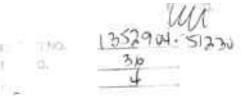


PROPOSAL TO CLOSE THE ALVORD, IA POST OFFICE AND ESTABLISH SERVICE BY COMMUNITY POST OFFICE

DOCKET NUMBER 1352904 - 51230

Docket 1352904 - 51230 Item Nhr. 52 Page Nhr. 1

Date of Posting: 06/20/2011



Date of Removal: 08/21/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE ALVORD, IA POST OFFICE AND ESTABLISH SERVICE BY COMMUNITY POST OFFICE



To the customers of the Alvord Post Office:

The Postal Service is considering the close of the Alvord Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/20/2011 through 06/21/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Alvord Post Office. Doon Post Office and Rock Rapids Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

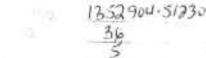
For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

KENT GOCHENOUR PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

Date of Posting: 06/20/2011



Date of Removal: 08/21/2011



UNITED STATES POSTAL SERVICE

ANG 22 2011

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE ALVORD, IA POST OFFICE AND ESTABLISH SERVICE BY COMMUNITY POST OFFICE

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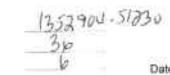
For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address:

Thank you for your assistance.

KENT GOCHENOUR PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

Date of Posting 06/20/2011



Date of Removal: 08/21/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE ALVORD, IA POST OFFICE AND ESTABLISH SERVICE BY COMMUNITY POST OFFICE



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During the 60-day posting period from 06/20/2011 through 08/21/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Alvord Post Office. Doon Post Office and Rock Rapids Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

KENT GOCHENOUR

PO BOX 9998

CEDAR RAPIDS, IOWA 52408-9998

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 08/22/2011

Postal Customers of the Alvord Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Alvord Post Office, which was posted 06/20/2011 through 08/21/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Alvard Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

KENT GOCHENOUR

PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998



09/06/2011

BRANDI JANSSEN PO BOX 36 ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Alvord Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

in response to your letter:

- You expressed a concern about package delivery and pickup. Foral carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, lefting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept lefters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the pustage was printed online or with a traceable meter.
- You stated that the American State Bank was not mentioned in the proposal as being a meter customer. The proposal does state in section 1, paragraph 5 that there is one meter customer. The Post Office Survey sheet, item number 15 of the record, also states that this customer is American State Bank.
- You were concerned that some items that were brought up at the community meeting were not included in the proposal. The
 proposal is a summary of all the information that was gathered throughout the investigative phase of the study. All responses to
 specific questions raised on the questionnaires and on the comment forms will be included in the study. It is impossible to list
 every individual comment and concern raised at the community meeting. As a result, a summary of the questions and
 concerns were included in the community analysis which can be found in the community meeting analysis.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses
 generally require regular and effective postal services, and these will always be provided to the community. Questionnaire
 responses reveal that customers will continue to use local businesses if the Post Office is discontinued.

I realize with change there is always concern, However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincorely.

Kent Gachenour

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, lowe, 52406-9998

DOCKET NO.	1352904-51230
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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALVORD Post Office.

- 13 Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. The Closing of the Albord Post Office would greatly affect me. I would be forced to drive 8-15 miles post office to mail packages or to pick up packages that I have ordered with 3 kids to pack up in the car each time I have to go, this would cause me great hardship
- Effect on Your Community. Please describe any favorable or unfavorable effects that 2. you believe the proposal would have on your community. Alverd has a good a small town. Many of there number of husinesses for businesses use the post office for their billing and receiving of payments. Some also mail out packages that would be neccessible a trip to another town when they themselves are trying to help keep Alvard alive by Other Comments. Please provide any other views or information that you believe the Kill our

3. Postal Service should consider in deciding whether to adopt the proposal. At the Town meeting, the American State Bank president mentioned that they use a postage meter from the Alvord post office that uses over 20 thousand dollars in postage each year. Yet when I thumbed threw the proposal Alourd Post Office, No mention of Customer was made.

Name of Postal Customer Signature of Postal Customer

Mailing Address

IA 5/230

City, State, and ZIP Code

more on back

There was a page that stated that Alvariant and no postal meter customers. I also noted in that Some things that were mentioned at the town meeting were not even brought up in the proposal. It seems that the postal representatives only wrote down the things that they wanted to write down and Just ignored the rest. The businesses In Alvord rely on the Alvord Post Office as a part of their successful business, you don't seem to care that you may be dragging these businesses. down by causing them to incur more expenses just to save you 1% & the budget that is used to keep Small post offices open.



09/06/2011

STEPHEN SNYDERS 402 GLEVELAND AVE ALVORD, IA 51230

Dear Postal Service Customer.

Thank you for taking the time to submit your comments to the proposal to close the Alvord Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to bravel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Kent Gochenour Manager, Post Office Operations PO Box 9898

Cedar Rapids, lows, 52406-9998

DOCKET WO.	1352904-51230
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PACE	24

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALVORD Post Office

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

We would have to go out of our way to buy stamps. I suppose we could just start sending letters and paying bills online like everyone else.

Effect on Your Community. Please describe any favorable or unfavorable effects that 2 you believe the proposal would have on your community.

Loss of morale as a town.

Other Comments. Please provide any other views or information that you believe the 3. Postal Service should consider in deciding whether to adopt the proposal.

I believe it would be wise to consider that the OIC only makes \$20,000.

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code



09/06/2011

JOHN ATTEMA PO BOX 51 ALVORD, IA 51238

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Alvord Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 15 mile off of the line of travet, at a designated place, such as on your perch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cast and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more dost-effective than maintaining a postal facility and a postalister position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.
- You expressed a concern about senior crizens. Camer service is beneficial to many senior crizens and those who face special
 challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.
 Customers do not have to make a special trip to the Past Office for service. Special provisions are made for hardship cases or
 special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for
 more information.

I realize with change there is always concern. However we are confident that the atternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Kent Gochenour

Manager, Post Office Operations

PO Box 9988

Cedar Rapids, Iowa, 52406-9998

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALVORD Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you
believe the proposal would have on the regularity or effectiveness of your postal services.

We will not be able to send out as buy postage when ever we need them. There will be a days wait for every need. You can't beat the wonderful service this town has had for years and years.

 Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Our business will not have same day send out unless we drive out of town. We can't all leave our business for 45 min to 1 hr.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Our post office is doing a good job for everyone.

Also it is paying its way which is more then can be said for some. I blieve closing our post office will be a hardship for senior citizens. A rural carrier John Atterna.

Name of Postal Customer

Bax 5/

Mailing Address

Alvord, Ia 5/330

City, State, and ZIP Code

Can't cover all the services of our post office.



09/06/2011

ELAINE CHODGSON, RM HODGSON PO BOX 3 ALVORD, IA 51230

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the progosal to close the Alverd Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or commants, please feel free to contact Karen Lenune at (319) 399-2902.

Sincerely,

Kent Gochenour Manager, Post Office Operations PO Box 9998

Cedar Rapids, Iowa, 52405-9998

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALVORD Post Office.

1.	Effect on Your l believe the propo	Postal Services, Describ sal would have on the re	e any favorable or unfa gularity or effectivenes	vorable effects you s of your postal services.
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no p	solution	ie Liste	e to whe	t your customs
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3.	Postal Service sho	 Please provide any oth ould consider in deciding 	whether to adopt the p	roposal.
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		- get real of	939 10	
Company of the same of	f Postal Customer		Signature of Pe	estal Customer
Mailing	Address	230	VU	1. 11
City, Sta	ate, and ZIP Code		100	Date



09/05/2011

JANET NEWBORG PO BOX 184 ALVORD, IA 51238

Dear Postal Service Customer

Thank you for taking the time to submit your comments to the proposal to close the Alvord Pest Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter.

- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.
- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a
 Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the
 area in recent years. Carrier service will be able to accommodate fullure growth.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerety,

Kent Gochenour Manager, Post Office Operations PO Box 9998

Cedar Rapids, Iowa, 52408-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALVORD Post Office.

of lang another luster	ribe any favorable or unfavorable effects you regularity or effectiveness of your postal services. The sum of the off had all the state of the stat
you believe the proposal would have or	escribe any favorable or unfavorable effects that In your community. I chank there could be the server population due to the the server format to make the format the server.
They would consider in decid	
Name of Postal Customer	Janet Newsong
401 and lt Po Bay 104	Signature of Postal Customer
Mailing Address	
alward Dr 5/230	6-24-11
City, State, and ZIP Code	Date



08/06/2011

ROBERT SULLIVAN 2191 ELDER AVE ALVORD, IA 51230

Dear Postal Service Customer

Thank you for taking the time to submit your comments to the proposal to close the Alvord Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter.

- You were concerned about a change in dispatch. The rural camer is required to ensure that all mail picked up is dispatched the same day. It will be the same as if you dropped your mail in the collection box outside the Post Office. The only difference will be that pickup may be earlier in the day.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses
 generally require regular and effective postal services, and these will always be provided to the community. There has been no
 indication that the business community has been adversely affected. Questionnaire responses reveal that customers will
 continue to use local businesses if the Post Office is discontinued.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 389-2902.

Sincerely,

Kent Gochengur Manager, Post Office Operations PO Sox 9998

Cedar Rapids, Inwa, 52406-9998

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Item Nor Face No.	भा	

DOCKET NO. ITEM NO. PAGE

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALVORD

- 1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. - Fay all may bills through the Past office. Any change in the distatch orde livery of the mail would be extremely detrimental to my way of live. It this office is closed, I will be forced to use the internet, which will only add to USPS lasses
- 2: Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. cur little town is struggling to stay alive his lost our school and one of our town churches. Our honk is a great asset to the Postal Service, buying atreat \$20,000.00 in Festige pergent. A couple of other pusinesses also use the Postal Service a great ocal and they should certainly be considered
- 3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

As a retired pastal clerk I can assure you that Small offices are a great asset and not a liability. I have observed instances Where the losses were incorred at the highest levels of manage ment, not the Shull offices Closing offices such as ours would be equivilant to Killing the scose that laid the golden eggs

Name of Postal Customer Robert L. Sullivan	Signature of Postal Customer
Mailing Address	Solut & Dellowin
2151 Elder Ave Alver City, State, and ZIP Code	d, IA 5/230 8-17-11
211 Code	Date



89/06/2011

GUY HOLLENBECK PO BOX 67 ALVORD, IA 51230

Dear Postal Service Customer

Thank you for taking the time to submit your comments to the proposal to close the Alvord Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter.

- You expressed a concern about package delivery and pickup. For larger will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to % mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, fasts or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a Package meter. The carrier will ensure that all packages are pickup even if a second trip is necessary.
- You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postago rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a camer's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fust expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than S1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must open. We do regret the inconvenience to customers who would like, that cannot receive, early mail delivery. For those customers we offer atternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.
- You were concerned about the rural route being able to absorb the extra detiveries. Careful analysis of the routes have been
 performed in restructuring the routes. That care analysis will continue as new deliveries are added. Most rural routes have some
 room for growth. In the event all surrounding routes are full, an auxiliary route will be added to take on the excess. This will be
 performed by an existing employee. As a result, another carrier will not be hired for this purpose.

I realize with change there is always concern. However we are confident that the alternate service fisted in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feet free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Kent Gothenour

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998

DOCKET NO.	1352904	51230
TTE M NO.	38	
DVCE.	20	

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALVORD Post Office.

I	Effect on Your Postal So believe the proposal woul	d have on the regulari	ty or effectiveness of vo	ur nostal services
W	post office	favorable Lont everel or	le effects W believe t	hen claus
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2.	you believe the proposal w	ity. Please describe ar	ny favorable or unfavora	ble effects that
	closing w	ell effect	any busi	we OUN.
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hours.	Other Comments. Please Postal Service should cons	provide any other view	vs or information that	30 to 10 to
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4	no delivery	10	n address	on the
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Alvor	ddress Fac 51230	0	Q 10.	11
	, and ZIP Code		Date	11

I do not believe that any Past Office Two area Con absorb our Po. Boxs and rusal routes with out hiring another Carriero, this will cost more than leaving and new ones that use the PO. nearly daily, and do not leave town for po town business (Past office) the study should really I look at the this P.O., not the past 3 yrs. as stated at town meeting. Customer usage is just another way to day-income which was not to be used as a reason to close post offices



Vame:	ALVORD					State: IA	Zip Code: 51230
Area	WESTERN				District	HAWKEYE PFC	(-0.6.)-19-19-19-19-19-19-19-19-19-19-19-19-19-
Congressi	onal District:	IA-85			County:	TAOM	54,00,0
EA5 Grad	Ė	11				Finance Number	100243
Post Office			Classified Station	Level		Classified Branch	CPO

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by:	Karen Lenane	Date	09/06/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		
Tale No:	(319) 389-2802	Fax No:	(319) 399-5502

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionname and faules	n
Fewpatile comments	0
Cintavorable corements	6
No uswick sopressed	
Total commercia returned	0.0

Postal Concerns

The following postal consums were expressed

Concent (Unificament)

Customer expressed a concern attoot pockage delivery and pickup.

Павролал

has been self before package but to a your spid mail but it has possage mode not but the mail but the patient and self-or the package op for to make affect his live of them, at a comprehendable pack, must do not prior pack or other to begin to be part or other to be package. The carded can be extraordinate from the foreign the other beautiful to be only the package. The carded can be extraordinate from the large of begin to receive or the package. The carded can be also be package. The carded can be of being a finite or the package op to 12 decides for making. The option will receive the card and provide in a receipt or any money. resolved. On the behaving delivery day the namer will provide change or a fell for the emission every the estimate. Predicagne over 15 section may be esteed up if the premitty with printed orders of with a translation form.

Concern (UnFavorable)

Coltoner expressed a concern about package delivery and pickup.

Part carries and deliver parenges that from your rand montage, it the popular state must be the shall bee, the centur will Root before well deliver packages that it is plur made must fire polyage about most to the most law. The contrar and station the polyage spill of states with the law time of types, as a congruence patie, and as an your paint or white a congruence that before a polyage of paties, you can contain the additional state paties. Page Office Indian Note that past page is additional state of the law to past page in the state of the particle and change type the six transfer to receive problems. The state contains the past page in the state of the state o sandriges are pictual even if a restand hip is recovered

Content (UnFavorable)

Customer was appropried that their was no mention of a mater quantum to the proposal

Four intentities the Ayderican State Guide week materialistic productional as being a make (qualification). The producted intention is one make contained. The Product Califor Survey attent, new makes 15 of the record about states, that the concerns a American State (new).

Compan (UnFavorable)

Customers were concerned about change of sequence

Response:

You was concertool about a offeetpe of distinguit. The north context is required to remove that oil may probe due to disport out to some day. It will be the corrected the context of the and be that pickup may be earlier in the day

Concern (Littlewarsble):

Customers were concerned about howey to traval to another Post Office for service.

Services projected at the Post Office will be question from the corner of the original fact to be for those to another Post Office for consider Month Personal Researchers for not require message for account of the original Statements for the August Management of the Augu customers may already strop, ordere at uspectual, or by leaking funds of least-or-or-

Corpora (Linfleroranie):

Customers were concurred about boor drivery of mad-

Peaporase.
The text prompt of the Principle voca is in provide must be seen in the most effected in some promise histories of 67 our contains to the prompt rather outstanding and the prompt of the prompt of the prompt of the provide of some rather of the principle of the princi

Concern (UnFavoration)

Customers were concerned about satisfy concern.

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Consigne (Unif avoinable)

Customers were concerned about the rural routes being able to abburb the data detivenes.

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Conteem (Linfrigoriable):

Customers were concorned that some dame that were brought up at the residing were not brought up in the proposal

Frenkes room

You were consumed free spine from this with brought up at the community matery were not included in the proposal. The proposed to a traversary of adding a formatting that was particled broughted the interriginal despition of the obtain. Af interriginal or apropried between the comment forms will be rectained in the obtained in the obtained in the comment forms will be rectained in the obtained in the comment and the comment of the comm

to Concern (UnFavorable) No Classetti

Mesponse

Nonpostal Concerns

The following rungional concerns were expressed

Contem (UnFavorable)

Customers felt the zero of a Post Office would have a intermedial affect on the business community.

Continuous generally regard regards and affactive portal services, and these sets seasys are provided to be consequently. Quadrantees response report that continues will purpose those four investments of the Post Office is discontinued.

Z. Concern (UnFavorable)

Costoner's let the less of a Prod Office would have a submercial effect on the housess community

Response

Business generally require regular and effective posts acrosses, and those will always be provided to the community. There has been no indicated that the biograph interest has been according affairful. Operationary legislates reveal that contains a discretization will contain to the binal bost takens of the Phile is discretizated.

Consum (Linfragorable).

Customers questioned the economic sawings of the promoted deconfinations. Concom was also expressed that but mych money was spent in the larger come.

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Consent (Linfovorsities)
Coloriners were concerned about growth in the community.

Response:

The greats of a community date had decreased as the location of a Post Office. Detect on advantation observed by the Foods decrets, it was detectibled that there has been proved providing the Community will be sets to accommunity greats. Community greats.

DOCKETNO.	13 53 904-51234
NEW NO.	
PARL	

Date of Posting: 06/20/2011

Posting Round Date:

Date of Removal, 08/21/2011

Removal Round Date

PROPOSAL TO CLOSE
THE ALVORD, IA POST OFFICE
AND ESTABLISH
SERVICE BY COMMUNITY POST OFFICE
(REVISED)

DOCKET NUMBER 1352904 - 51230

Concern:

L RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Alvord, IA Post Office and provide delivery and retail services by community post office under the administrative responsibility of the Rock Rapids Post Office, located 12 miles away.

The postmaster position became vacant when the postmaster retired on February 03, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons. Study for discontinuance based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Alvord Post Office, an EAS-11 level, provides service from 07:30 - 11:30 12:30 - 16:15 Monday - Friday, 09:00 - 10:45 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 97 post office box or general delivery customers and 89 delivery customers. Retail services included the safe of stamps, stamped paper, and money orders, special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services, and the acceptance and dispatch of all classes of mail.

The retail window averaged 19 transaction(s) accounting for 18 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by community post office. Office receipts for the last 3 years were: \$20,623 (54 revenue units) in FY 2008; \$21,123 (55 revenue units) in FY 2009; and \$19,594 (51 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On April 14, 2011, representatives from the Postal Service were available at Alvord Town Half to answer questions and provide information to customers. 73 customer(s) attended the meeting.

On March 29, 2011, 195 questionnaires were distributed to delivery customers of the Alvord Post Office. Questionnaires were also available over the counter for retail customers at the Alvord Post Office, 70 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 33 unfavorable, and 34 expressed no opinion.

One congressional inquiry was received on April 01, 2011.

A petition supporting the retention of the Alvord Post Office was received on April 14, 2011, with 120 signatures. If this proposal is implemented, delivery and retail services will be provided by the Rock Rapids Post Office, an EAS-18 level office. Window service flours at the Rock Rapids Post Office are from 08:30 16:30, Monday through Friday, and 08:00 10:00 on Saturday. There are 253 post office boxes available.

Retail service is also available at the Doon Post Office an EAS-13 level office, located nine miles away. Window service hours at Doon Post Office are from 07:30-16:15, Monday through Friday and 07:30-09-45 on Saturday. There are 39 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

Customer expressed a concern about package delivery and pickup

	Response:	Rural carriers will deliver packages that fit in your rural mail box or CBU parcel locker. If the package does not fit in the mail box or CBU parcel locker, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
2.	Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
	Response:	The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide charge or a bill for the amount over the estimate.
3.	Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.
	Response:	The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
4)	Concern:	Customers expressed concern about collection of outgoing mail.

11. Concern:

Collection of mail will be made by the carrier when serving the route. The Response: customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. If cluster box units (CBU) are the chosen mode of delivery, an outgoing collection area will be located within the CBU for outgoing mail which will be picked up by the Customers felt the route should emanate from Inwood because that office Concern: is closer Response: Having Rock Rapids at the administrative office is simply a proposal at this time. We will carefully review to ensure that the most cost-efficient service for the Postal Service is provided. Customers guestianed the economic savings of the proposed Concern: discontinuance Response: Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings Customers said they would miss the special attention and assistance Concern: provided by the personnel at the Alvord Post Office. Response: Courteous and helpful service will be provided by personnel at the Rock Rapids Post Office and from the carrier. Special assistance will be provided aas needed. Customers said they would miss the special attention and assistance Concern: provided by the personnel at the Alvord Post Office. Courteous and helpful service will be provided by the personnel at the Response: Rock Rapids Post Office and from the carrier. Special assistance will be provided as needed. Concern: Customers were concerned about later delivery of mail Response: A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route. somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. 10. Concern: Customers were concerned about later delivery of mail A customer's location on a carrier's line of travel determines the time of Response: day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million.

this may cause in the event of a discontinuance.

Customers were concerned about mail security.

Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We applicate for any inconvenience.

Response:

18. Concern:

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. CBUs provide the security of individually locked mail compartments. 12 Concern: Customers were concerned about mail security Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Cluster box units also provide a locked compartment. 13. Concern: Customers were concerned about mail security Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail. volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Cluster box units are also being considered which are individually locked mail compartments that add additional security. Customers were concerned about mail security. 14. Concern: Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail. volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Cluster Box Units are also being considered which are individual lock mail compartments. CBUs are made of high-impact polycarbonate and aluminum. These mail receptacles are weather-resistant, secure, and have large mail compartments capable. of holding more varied mail. In addition, the units are weatherproof, even under extreme conditions. The CBUs can fully function with temperatures ranging from -40 to +145 humidity levels up to 100 per cent and winds up to 80mph, ensuring protection against rain, sleet, snow, heat and debris. 15. Concern: Customers were concerned about mailing packages. Response: As with all package mailers, we highly encourage you to take advantage of our online services which will allow you to apply postage to your packages. at your business and schedule the carrier to pick up the packages. Not only is it more convenient than going to the Post Office, but you can also save money for our online services are at a discount. Please visit www.usps.com for further information as to how we can save you more money by taking advantage of this alternate. You may also contact your local Post Office for more information, Customers were concerned about obtaining accountable mail and large 16. Concern: Response: If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post. office, request redelivery on another day or authorize delivery to another party 17. Concern: Customers were concerned about obtaining services from the carrier

> Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about obtaining services from the carrier

Response:

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the carner. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about senior citizens

Carner service is beneficial to many senior citizens and those who face special challenges because the carner can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned that the Postal Service is wasting money on advertising.

Customers were concerned about the amount of advertising the Postal Service performs. Advertising is a necessary measure to ensure that Amercia is educated about what types of services we provide. Many of our advertising efforts have been very successful in enticing customers to use our services.

Customers were concerned that they would have to drive to pick up their mail.

The rural carrier will be serving the area of Alvord in the event of the discontinuance. Customers would be required to install a mailbox at a designated location or the Postal Service would install cluster box units in the community. All customers within the community would be eligible for rural delivery. Your mail will be delivered each day to the chosen mode of delivery so the daily drive to Rock Rapids will not be necessary.

Customers wondered if the Postal Service would consider shortening the hours at the Alvord Post Office instead of a discontinuance.

19. Concern:

Response:

20. Concern:

Response:

21. Concern:

Response:

22. Concern:

Response: Hour reduction is not feasible when effective and regular service can be provided to the community by a more cost efficient alternate means. Concern: You were concerned about having to travel to another post office for service Services provided at the post office will be available from the carrier, and Response: customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. You were concerned about having to travel to another post office for 24. Concern: service Services provided at the post office will be available from the carrier, and Response: customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer. convenience. 25 Concern: Customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the Response: package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter. Customer expressed a concern about package delivery and pickup. Concern: Rural carriers will deliver packages that fit in your rural mail box, if the Response: package does not fit in the mail box, the carrier will deliver the package up to 1/3 mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the camer know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter. The carrier will ensure that all packages are pickup even if a second trip is necessary. Customer was concerned that their was no mention of a meter customer. 27 Concern: in the proposal. The customer stated that the American State Bank was not mentioned in Response: the proposal as being a meter customer. The proposal does state in section I, paragraph 5 that there is one meter customer. The Post Office Survey sheet, item number 15 of the record, also states that this customer. is American State Bank. 28. Concern: Customers were concerned about change of dispatch.

> outside the Post Office. The only difference will be that pickup may be earlier in the day.
>
> Customers were concerned about having to travel to another Post Office.

carrier is required to ensure that all mail picked up is dispatched the same day. It will be the same as if you dropped your mail in the collection box

The customer were concerned about a change in dispatch. The rural

Response:

Dischat (352904 - \$1230 from Shr. 4) Page Shr. 7

Response:

Services provided at the Post Office will be available from the carrier, and Response: customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations. where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. 30 Concern: Customers were concerned about later delivery of mail. Response: The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest. expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day. 31. Concern: Customers were concerned about senior citizens. Response: Camer service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Customers were concerned about the rural routes being able to absorb the 32: Concern: extra deliveries. Response: The customer were concerned about the rural route being able to absorb the extra deliveries. Careful analysis of the routes have been performed in restructuring the routes. That care analysis will continue as new deliveries are added. Most rural routes have some room for growth. In the event all surrounding routes are full, an auxiliary route will be added to take on the excess. This will be performed by an existing employee. As a result, another carrier will not be hired for this purpose. Customers were concerned that some items that were brought up at the 33. Concern: meeting were not brought up in the proposal. The customer were concerned that some items that were brought up at the Response: community meeting were not included in the proposal. The proposal is a summary of all the information that was gathered throughout the investigative phase of the study. All responses to specific questions raised on the questionnaires and on the comment forms will be included in the study. It is impossible to list every individual comment and concern raised at the community meeting. As a result, a summary of the questions and concerns were included in the community analysis which can be found in the community meeting analysis. 34. Concern: Customer expressed a concern about package delivery.

porch or under a carport.

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your

44 Concern:

Customer were concerned that the Postal Service would only provide one 35. Concern: pickup of mail a day. The carrier that serves the community will provide delivery and pickup of Response: mail once a day. Those wishing to dispatch mail later in the day will be required to travel to a nearby Postal facility to have that mail entered into the mailstream the same day. The Postal Service apologizes for any inconvenience to those wishing to have pickup later in the day. Customers asked why the Postal Service would not consider hour 36. Concern: reduction before a complete discontinuance. The Postal Service does not consider hour reduction when there is a more Response: cost efficient means of provide service to the community such as rural delivery. 37. Concern: Customers expressed concern about large volume of package pickups. Response: The Postal Service will accompdate the needs of the customers as needed. The carrier pickup program informs the Postal Service early in the day as to what type of volume a mailer will have and can prepare for that pickup as necessary. Customers questioned as to if the Postal Service is looking at other ways 38. Concern: to cut expenses. Response: The Postal Service has been looking at every means to reduce expenses. Districts have been consolidated, stations are being looked at for discontinuance, positions are being eliminated at higher levels to name a few of those means. Customers guestioned as to if the rural carrier could handle the extra 39. Concern: workload and if the carrier would get overtime as a result. Response: Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxillary route which would be served by an existing employee. Customers questioned as to why the government doesn't step in a give the 40 Concern: Postal Service a ballout? Response: The Postal Service has not asked for a bailout. However, they have asked for the flexibility to consider 5 day delivery and changes to the requirement to prefund the retirement account. Congress has yet to address these issues. Customers questioned as to why the Postal Service couldn't simply raise. 41. Concern: rates to offset the losses. The Postal Service is facing competition from electronic communications. Response: As a result, it is imperative that they continue to keep rates low to entice customers to continue using the Postal Service. Rates have been raised but at a nominal rate to maintain our current customers. Customers questioned as to why we were looking at small post office closings when it would result in such a small savings in the overall 42. Concern: financial picture. The Postal Service is seeking means to be more efficient at every level Response: whether the cost savings is large or small. Customers questioned if the Postal Service would consider having one 43 Concern: postmaster to overlook a series of several post offices. Many proposals are being considered at this point to look at means of Response: performing our business in a more cost efficient way. One manager over

several offices is one of those proposals that are being considered.

Customers stated that the locks freeze on the CBUs when it snows.

Docket 1352/04 - 51230 feat Mr. 41 Page Nts. 9

Response:

Response:

Locks can freeze during extreme cold weather conditions, but CBU maintenance can alleviate this problem. Customers are encouraged to contact the administrative postamster if they are experiencing a problem.

with their lock.

45 Concern: Customers were concerned about a change of ZIP Code

Customers will maintain Alvord, IA 51230 in their address. However, the PO Box address would be eliminated and customers will be required to

use their physical address if they wish to have delivery within the

community.

Some advantages of the proposal are:

- The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post 1.
- office. Stamps by Mail order forms are provided for customer convenience. 2
- Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient. 4.
 - parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees. 5
- Saves time and energy for customers who drive to the post office to pick up mail. 6.

Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided 10 by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not \mathbf{z}
 - necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A 3. carrier route address will be assigned.
- 4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

H. EFFECT ON COMMUNITY

Concorn:

Alverd is an incorporated community located in LYON County. The community is administered politically by Mayor and Council. Police protection is provided by the Lyon County Sheriff. Fire protection is provided by the Alvord Fire Department. The community is comprised of Commuters, retirees, self-employed individuals,; and those who commute to work at nearby communities and work. in local businesses.

Businesses and organizations include: Alvord Fire Dept Christ Lutheran Church, Alvord Gun Club., Knobloch Automated Machine. Vander Brink Trucking, Leloux Trucking, Boer Insurance, American State Bank, Trackside Repair, Meyer Construction, Nagel Construction, Farmers elevator, Railside Cafe, JKA Parts Destiny Youth Ranch, Rose Photography, VanderBrink Design, Direct Liquor, Boer Trucking, Attema Trucking, Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Alvord Post Office will be available at the Rock Rapids Post Office. Government forms normally provided by the Post Office will also be available at the Rock Rapids Post Office or by contacting your local government agency.

The following conpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry

Concern:	Customer were concerned about the loss of the community bulletin board.
Response:	Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences.
2. Concern:	Customers felt the loss of a post office would have a detrimental effect on the business community.
Response:	Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
Concern:	Customers felt the loss of a Post Office would have a detrimental effect on the business community.
Response:	Businesses generally require regular and effective postal services, and these will always be provided to the community. Questionnaire responses reveal that customers will continue to use local businesses if

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

the Post Office is discontinued.

Response: Businesses generally require regular and effective postal services, and

these will always be provided to the community. There has been no indication that the business community has been adversely affected. Questionnaire responses reveal that customers will continue to use

local businesses if the Post Office is discontinued.

Customers questioned the economic savings of the proposed Concern:

discontinuance. Concern was also expressed that too much money

was spent in the larger cities.

Response: Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal

Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses

Concern: Customers were concerned about growth in the community.

Response: The growth of a community does not depend on the location of a Post

Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Camer service will be able to accommodate future growth.

Customers were concerned that the Postal Service would not be able Concern:

to accompdate future business growth.

Response: Research has shown that there is little projected growth in the

community. Rural delivey will be able to accompdate the extra

deliveries.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on February 03, 2010. The noncareer postmaster retief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 33,686 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 + \$ 3,660
Total Annual Costs Less Annual Cost of Replacement Service	\$ 47,939 - \$ 14,253
Total Annual Savings	\$ 33,686

V. OTHER FACTORS

There was a total of 5 congressionals received on the following dates: 4/1/2011 (3), 4/16/2011, 4/21/2011, 6/9/2011

VI. SUMMARY

The Postal Service is proposing to close the Alvord, IA Post Office and provide delivery and retail services by community post office under the administrative responsibility of the Rock Rapids Post Office, located 12 miles away.

The postmaster retired on February 03, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by community post office.

The Alvord Post Office provided delivery and retail service to 97 PO Box or general delivery customers and 89 delivery route customers. The daily retail window transactions averaged 19. There are one permit mailers or postage meter customers.

There will no foriger be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery camer, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$33,686 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VIL NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Rock Rapids Post Office and Doon Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

11 1 F		
Pat was		
active to the service of the service	06/20/2011	
KENT GOCHENOUR Manager, Post Office Operations	Date	

POST OFFIC	U.S. Point Ser E CLOSING OR CONS Fact Sheet	OLIDATION PROPOSAL		f. Date Propored 06/29/20
2. Post Office Name. ALVORO		1. State and ZIP + 4 Code		
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13. Number of Customers 5	erved	10.7	Jally Volume (Pleo	95)
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- City Delivery		b. Newspaper	206	
I. Hural Distrety	816	a Parrat	13	1 1
t Highway Contract Route Box	- 0	d. Other	0	1
Total	186	e Total	806	233
No. Receiving Duplicate Service	. q.	f. No. of Partiage Metters		1
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09/06/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

ALVORD

Docket Number 1352904 - 51230

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

GAIL DUBA District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name. EAS Level	State, ZIP Code	ALVORD (A. 01230-7707
EAS Count	0-2000-201-1-201-	ALVORO. IA. 01230-7/07
		ti.
District		HAWKEYE PFC
County		LYON
Сопштинатого	6 District	IA-05
Proposal		er Clase Consolidate
Reason For P	Yopsed	retired
Alternate Serv	Ada Proposed	Rural Route Service
Customers An	feded	Contract Contract and a state
Post Office I	Box.	97
General Del	ivery:	0
Rural Route		ii a a a a a a a a a a a a a a a a a a
Highway Co	mract Route (HCR)	0
City Route	09/10/00/99/10 POSTORII.	0
intermediate	B.rw	
Intermediate		0
	er of customers:	b .
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Date	Action	
	Office suspended. Reason auapended:	
	Suspension nerice sent to Headquarters	
02/03/2010	Postmaster vacancy occurred. Reason in	tired
05/22/2011	OIC Career: 0 Noncareer 1 Other a District manager authorization to study.	mployees: 0
001222	Outstonnaires sent to customers. Number	stant 196 Number Setumed 70
03/29/2011	Analysis: Feverable 3: Unfavorable 33	No Opinion 34
04/14/2011	Petition received. Number of signatures: 1	20
	Concerns expressed	
64/61/2011	Commentarial inquiry second Ves	
64/61/2011	Congressional inquiry received: Yes. Concerns expressed	
04/01/2011	Congressional Inquiry received: Yes. Concerns expressed. Proposal and checklist sort to distinct for r	eyee.
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06/10/2011 06/10/2011	Congressional inquiry received. Yes. Concerns expressed. Proposal and checklist sent to distinct for in Government Relations and Retail Operations stached).	ons notified by district 10 days before the 60-day posting IPS Form 45
06/10/2033 06/10/2011 06/10/2011	Congressional inquiry received. Yes. Concerns expressed. Proposal and checklist sent to district for r. Government Relations and Retail Operationatoched). Proposal and invitation for comments post Proposal and invitation for comments rem	ons notified by district 10 days before the 90-day posting IPS Form 49
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09/19/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Alvord Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Karen Lenane, Post Office Review Coordinator, at (319) 399-2902 or Kent Gochenour Manager Post Office Operations.

TO TOTAL AND

WILLIAM HERRMANN DISTRICT MANAGER PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1352904.pdf)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the ALVORD was received by 09/22/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

"Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.



10/24/2011

DISTRICT MANAGER PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

ATTENTION: Post Office Review Coordinator SUBJECT: Final Determination- ALVORD

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the manufactory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Beadquarters Address Management. Please note that Beadquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commussion, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will famish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance suggest than 60 days after the date the final determination was posted.

NATIONAL FIFE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post. Office discontinuance evordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

Dean J Granbolm

Vice President Delivery and Post Office Operations

Enclosure: (2)

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Vice President, Area Operations, WESTERN Area

Date of Posting: 11/23/2011

Date of Removal: 12/25/2011

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Alvord, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Rock Rapids Post Office, located 12 miles away.

The postmaster position became vacant when the postmaster retired on February 03, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons. Study for discontinuance based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Alvord Post Office, an EAS-11 level, provides service from 07:30 - 11:30 12:30 - 16:15 Monday - Friday , 09:00 - 10:45 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 97 post office box or general delivery customers and 89 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders, special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 19 transaction(s) accounting for 18 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were. \$20,823 (54 revenue units) in FY 2008; \$21,123 (55 revenue units) in FY 2009; and \$19,594 (51 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On April 14, 2011, representatives from the Postal Service were available at Alvord Town Hall to answer questions and provide information to customers. 73 customer(s) attended the meeting.

On March 29, 2011, 195 questionnaires were distributed to delivery customers of the Alvord Post Office. Questionnaires were also available over the counter for retail customers at the Alvord Post Office. 70 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 33 unfavorable, and 34 expressed no opinion.

One congressional inquiry was received on April 01, 2011.

A petition supporting the retention of the Alvord Post Office was received on April 14, 2011, with 120 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Rock Rapids Post Office, an EAS-18 level office. Window service hours at the Rock Rapids Post Office are from 08:30:16:30, Monday through Friday, and 08:00:10:00 on Saturday. There are 253 post office boxes available.

Retail service is also available at the Doon Post Office an EAS-13 level office, located nine miles away. Window service hours at Doon Post Office are from 07:30-16.15, Monday through Friday and 07:30-09.45 on Saturday. There are 39 post office boxes available for rent.

The proposal to close the Alvord Post Office was posted with an invitation for comment at the Alvord Post Office. Doon Post Office and Rock Rapids Post Office from June 20, 2011 to August 21, 2011. The following additional concerns were received during the proposal posting period:

Concern:

Customer expressed a concern about package delivery and pickup.

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	Response:	Rural carriers will deliver packages that fit in your rural mail box or CBU parcel locker. If the package does not fit in the mail box or CBU parcel locker, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
2	Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
	Response:	The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
3.	Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.
	Response:	The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
4	Concern:	Customers expressed concern about collection of outgoing mail.

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11. Concern:

foot Mr. 47 Page Nb. 3 Response: Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carner that outgoing mail is to be collected from the mailbox. If cluster box units (CBU) are the chosen mode of delivery, an outgoing collection area will be located within the CBU for outgoing mail which will be picked up by the carrier daily. Customers felt the route should emanate from Inwood because that office Concern: Response: Having Rock Rapids at the administrative office is simply a proposal at this time. We will carefully review to ensure that the most cost-efficient service for the Postal Service is provided. Customers questioned the economic savings of the proposed. 6. Concern: Response: Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual Customers said they would miss the special attention and assistance Concern: provided by the personnel at the Alvord Post Office. Response: Courteous and helpful service will be provided by personnel at the Rock Rapids Post Office and from the carrier. Special assistance will be provided aas needed. Customers said they would miss the special attention and assistance Concern: provided by the personnel at the Alvord Post Office, Response: Courteous and helpful service will be provided by the personnel at the Rock Rapids Post Office and from the carrier. Special assistance will be provided as needed. Concern: Customers were concerned about later delivery of mail Response: A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route. somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures. to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. 10 Concern: Customers were concerned about later delivery of mail A customer's location on a carrier's line of travel determines the time of Response: day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route,

somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We apologize for any

inconvenience this may cause in the event of a discontinuance.

Customers were concerned about mail security

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Response:

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. CBUs provide the security of individually locked mail compartments.

12. Concern: Customers were concerned about mail security

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Cluster box units also provide a locked compartment.

Customers were concerned about mail security

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Cluster box units are also being considered which are individually locked mail compartments that add additional security.

Customers were concerned about mail security.

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Cluster Box Units are also being considered which are individual lock mail compartments. CBUs are made of high-impact polycarbonate and aluminum. These mail receptacles are weather-resistant, secure, and have large mail compartments capable of holding more varied mail. In addition, the units are weatherproof, even under extreme conditions. The CBUs can fully function with temperatures ranging from -40 to +145 humidity levels up to 100 per cent and winds up to 80mph, ensuring protection against rain, sleet, snow, heat and debris.

Customers were concerned about mailing packages.

As with all package mailers, we highly encourage you to take advantage of our online services which will allow you to apply postage to your packages at your business and schedule the carrier to pick up the packages. Not only is if more convenient than going to the Post Office, but you can also save money for our online services are at a discount. Please visit www.usps.com for further information as to how we can save you more money by taking advantage of this alternate. You may also contact your local Post Office for more information.

Customers were concerned about obtaining accountable mail and large parcels

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office, Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Customers were concerned about obtaining services from the camer.

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about obtaining services from the carrier

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Response:

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17. Concern:

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18. Concern:

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Response:

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customers mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about senior citizens

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned that the Postal Service is wasting money on advertising.

Customers were concerned about the amount of advertising the Postal Service performs. Advertising is a necessary measure to ensure that Amercia is educated about what types of services we provide. Many of our advertising efforts have been very successful in enticing customers to use our services.

Customers were concerned that they would have to drive to pick up their mail.

The rural carrier will be serving the area of Alvord in the event of the discontinuance. Customers would be required to install a mailbox at a designated location or the Postal Service would install cluster box units in the community. All customers within the community would be eligible for rural delivery. Your mail will be delivered each day to the chosen mode of delivery so the daily drive to Rock Rapids will not be necessary.

Customers wondered if the Postal Service would consider shortening the hours at the Alvord Post Office instead of a discontinuance.

19. Concern:

Response:

20. Concern:

Response:

21. Concern:

Response:

22 Concern:

Docket 1332904 - 11230

Response:

Concern:

tion Mr. 47 Page Mr. n. Response: Hour reduction is not fessible when effective and regular service can be provided to the community by a more cost efficient alternate means. You were concerned about having to travel to another post office for Concern: Response: Services provided at the post office will be available from the carrier; and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer. convenience. You were concerned about having to travel to another post office for Concern: service. Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. 25. Concern: Customer expressed a concern about package delivery and pickup. Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carner know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter. Concerns Customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the Response: package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters. flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following. delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter. The camer will ensure that all packages are pickup even if a second trip is necessary. Customer was concerned that their was no mention of a meter customer 27 Concern: in the proposal. The customer stated that the American State Bank was not mentioned in Response: the proposal as being a meter customer. The proposal does state in section I, paragraph 5 that there is one meter customer. The Post Office. Survey sheet, item number 15 of the record, also states that this customer is American State Bank. Concerna Customers were concerned about change of dispatch.

> outside the Post Office. The only difference will be that pickup may be earlier in the day. Customers were concerned about having to travel to another Post Office

> > for service.

The customer were concerned about a change in dispatch. The rural

carrier is required to ensure that all mail picked up is dispatched the same day. It will be the same as if you dropped your mail in the collection box

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Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24

30. Concern:

Customers were concerned about later delivery of mail.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures: When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive. early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

31. Concern:

Customers were concerned about senior citizens

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

32. Concern:

Customers were concerned about the rural routes being able to absorb the extra deliveries.

Response:

The customer were concerned about the rural route being able to absorb the extra deliveries. Careful analysis of the routes have been performed in restructuring the routes. That care analysis will continue as new deliveries are added. Most rural routes have some room for growth. In the event all surrounding routes are full, an auxiliary route will be added to take on the excess. This will be performed by an existing employee. As a result, another carrier will not be hired for this purpose.

33 Concern:

Customers were concerned that some items that were brought up at the meeting were not brought up in the proposal.

Response:

The customer were concerned that some items that were brought up at the community meeting were not included in the proposal. The proposal is a summary of all the information that was gathered throughout the investigative phase of the study. All responses to specific questions raised on the questionnaires and on the comment forms will be included in the study. It is impossible to list every individual comment and concern raised at the community meeting. As a result, a summary of the questions and concerns were included in the community analysis which can be found in the community meeting analysis.

34. Concern:

Customer expressed a concern about package delivery.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. Checker 1352964 - 51230 from Nhe: 47 Page Nhe: 8

Customer were concerned that the Postal Service would only provide one 35: Concern: pickup of mail a day. The carrier that serves the community will provide delivery and pickup of Response: mail once a day. Those wishing to dispatch mail later in the day will be required to travel to a nearby Postal facility to have that mail entered into the mailstream the same day. The Postal Service apologizes for any inconvenience to those wishing to have pickup later in the day. Customers asked why the Postal Service would not consider hour 36 Concern: reduction before a complete discontinuance The Postal Service does not consider hour reduction when there is a Response: more cost efficient means of provide service to the community such as rural delivery. 37 Concern: Customers expressed concern about large volume of package pickups. The Postal Service will accompdate the needs of the customers as Response: needed. The camer pickup program informs the Postal Service early in the day as to what type of volume a mailer will have and can prepare for that pickup as necessary. Customers questioned as to if the Postal Service is looking at other ways. 38. Concern: to cut expenses. The Postal Service has been looking at every means to reduce expenses. Response: Districts have been consolidated, stations are being looked at for discontinuance, positions are being eliminated at higher levels to name a few of those means. Customers questioned as to if the rural carrier could handle the extra-Concern: workload and if the carrier would get overtime as a result. Rural carriers are paid based on an evaluation of the route. Many routes Response: can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxillary route which would be served by an existing employee. Customers questioned as to why the government doesn't step in a give 40 Concern: the Postal Service a ballout? The Postal Service has not asked for a ballout. However, they have Response: asked for the flexibility to consider 5 day delivery and changes to the requirement to prefund the retirement account. Congress has yet to address these issues. Customers guestioned as to why the Postal Service couldn't simply raise Concern: rates to offset the losses. The Postal Service is facing competition from electronic communications. Response: As a result, it is imperative that they continue to keep rates low to entice customers to continue using the Postal Service. Rates have been raised but at a nominal rate to maintain our current customers. Customers questioned as to why we were looking at small post office closings when it would result in such a small savings in the overall Concern: financial picture. The Postal Service is seeking means to be more efficient at every level Response: whether the cost savings is large or small Customers questioned if the Postal Service would consider having one Concern: 43 postmaster to overlook a series of several post offices. Many proposals are being considered at this point to look at means of Response: performing our business in a more cost efficient way. One manager over several offices is one of those proposals that are being considered. Customers stated that the locks freeze on the CBUs when it snows. Concern:

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Response: Locks can freeze during extreme cold weather conditions, but CBU

maintenance can alleviate this problem. Customers are encouraged to contact the administrative postamster if they are experiencing a problem.

with their lock.

45. Concern: Customers were concerned about a change of ZIP Code

Response: Customers will maintain Alvord, IA 51230 in their address. However, the

PO Box address would be eliminated and customers will be required to use their physical address if they wish to have delivery within the

community.

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A camer route address
 will be assigned.
- A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Response:

Alvord is an incorporated community located in LYON County. The community is administered politically by Mayor and Council. Police protection is provided by the Lyon County Sheriff. Fire protection is provided by the Alvord Fire Department. The community is comprised of Commuters, retirees, self employed individuals, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Alvord Fire Dept Christ Lutheran Church, Alvord Gun Club, , Knobloch Automated Machine, Vander Brink Trucking, Leloux Trucking, Boer Insurance, American State Bank, Trackside Repair, Meyer Construction, Nagel Construction, Farmers elevator, Railside Cafe, JKA Parts Destiny Youth Ranch, Rose Photography, VanderBrink Design, Direct Liquor, Boer Trucking, Atterna Trucking. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Alvord Post Office will be available at the Rock Rapids Post Office. Government forms normally provided by the Post Office will also be available at the Rock Rapids Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customer were concerned about the loss of the community bulletin		
		board.		
	TEXASTICATION (1995)			

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences.

 Concern: Customers felt the loss of a post office would have a detrimental effect on the business community

> Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Customers felt the loss of a Post Office would have a detrimental Concern:

affect on the business community.

Response: Businesses generally require regular and effective postal services.

and these will always be provided to the community. Questionnaire responses reveal that customers will continue to use local businesses

if the Post Office is discontinued.

Customers felt the loss of a Post Office would have a detrimental Concern:

effect on the business community.

Response: Businesses generally require regular and effective postal services,

and these will always be provided to the community. There has been no indication that the business community has been adversely affected. Questionnaire responses reveal that customers will continue

to use local businesses if the Post Office is discontinued.

Customers questioned the economic savings of the proposed Concern:

discontinuance. Concern was also expressed that too much money

was spent in the larger cities.

Response: Carrier service can be and, in this case, is more cost-effective than

maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their

greater expenses.

6. Concern: Customers were concerned about growth in the community.

Response: The growth of a community does not depend on the location of a Post.

Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

Customers were concerned that the Postal Service would not be able Concern:

to accomodate future business growth.

Response: Research has shown that there is little projected growth in the

community. Rural delivey will be able to accompdate the extra

deliveries.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community,

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on February 03, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 33,686 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 ± \$ 3,660
Total Annual Costs	\$ 47,939
Less Annual Cost of Replacement Service	= \$ 14.253

Total Annual Savings \$ 33,686

V. OTHER FACTORS

There was a total of 6 congressionals received on the following dates: 4/1/2011 (3), 4/16/2011, 4/21/2011, 6/9/2011.

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VI. SUMMARY

This is the final determination to close the Alvord, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Rock Rapids Post Office, located 12 miles away.

The postmaster retired on February 03, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service: however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Alvord Post Office provided delivery and retail service to 97 PO Box or general delivery customers and 89 delivery route customers. The daily retail window transactions averaged 19. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$33,686 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Alvord Post Office. Door Post Office and Rock Rapids Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Alvord Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Alvord Post Office. Doon Post Office and Rock Rapids Post Office during normal office hours.

	10/24/2011	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	_



11/23/2011

OFFICER-IN-CHARGE/POSTMASTER Alvord Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Alvord Post Office Final Determination Docket No. 1352904 - 51230

Please post in the lobby the enclosed final determination to close the Alvord Post Office. The final determination must be posted in a prominent place from 11/23/2011 through close of business on 12/25/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 12/26/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

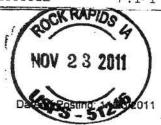
If there are any questions, please contact me at (319) 399-2902.

Sincerely,

KAREN LENANE POST OFFICE REVIEW COORDINATOR PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998 DEC-5-2011 09:14 FROM:

TO: 13193995502

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Date of Removal: 12/25/2011



Date of Posting 11/23/2011

Date of Removal 12/25/2311



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